



Email: sales@wildcamps.com
www.tanzaniawildcamps.com

Tel: +255 655 451 003 / +255 784 451 000 | 24Hrs Mobile No: +255 655 451 003

STO CONTRACT AGREEMENT 2022

The following are the terms and conditions for the rate agreement to be signed between:

Tanzania wild camps

On behalf of: Tanzania Wild camps
P.O. Box 94
Karatu
Tanzania
Tel: +255 655 451 003
Email: sales@wildcamps.com

AND

AUTHORISATION:

For: Tanzania wild camps
Name: Zainab Ansell
Title: Managing Director
Date:
Sign: _____

for: _____
Name: _____
Title: _____
Date: _____
Sign: _____

ALL RATES ARE ON A **FULL BOARD** (BREAKFAST, LUNCH & DINNER) BASIS,
INCLUSIVE OF ALL APPLICABLE TAXES

RATES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE

RATES QUOTED ARE PER PERSON

KINDLY SIGN AND MAIL BACK TO: sales@wildcamps.com

High Season: 16 Dec – 15 March 01 st Jun – 31 st Oct	RATE PER PERSON SHARING (Double)	SINGLE ROOM RATE	TRIPPLE SHARING RATE (third person rate)
High View Hotel	100	150	75
Highview Coffee Lodge	150	200	112
Ikoma Wild Camp	145	195	109
Serengeti Safari Lodge	220	270	165
Serengeti Wild Camp	125	175	94
Serengeti Wildebeest Camp	125	175	94
Ngorongoro Wild Camp	209	259	158
Ngorongoro Safari Lodge	259	309	195

Low Season: 16 th March – 31 May 1 st Nov – 15 Dec	RATE PER PERSON SHARING	SINGLE ROOM RATE	TRIPPLE SHARING RATE (third person rate)
High View Hotel	70	130	53
Highview Coffee Lodge	100	150	75
Ikoma Wild Camp	95	135	71
Serengeti Safari Lodge	130	180	98
Serengeti Wild Camp	100	150	75
Serengeti Wildebeest Camp	100	150	75
Ngorongoro Wild Camp	159	209	119
Ngorongoro Safari Lodge	209	259	157

GENERAL TERMS

- Rates are quoted and payable only in US\$
- Rates are subject to availability of rooms.
- Rates are per person per night
- Rates excludes Camping fee (GRR \$59) PP per night
- Rates includes Concession fee (\$59) PP per night for Ngorongoro wild camp and Ngorongoro Safari lodge.

CHILD POLICY:

- Child 3 -12 years (sharing with 01 fully paid adult) 50% of Adult Rate
- Child 3 – 12 years (sharing with 2 fully paid adults) 35% of Adult Rate
- Children 3 – 12 years (occupying own room) 70% of Adult Rate
- Maximum one child can share with two Adults.

GROUP / TOUR LEADER

Tanzania Wild Camps will grant the agent one single pax for the use of a Bona Fide Tour Leader, per every 15 paying guests. Maximum of x2 free tour leaders per group, Subject to availability, which must be requested at time of booking, Tanzania Wild Camps reserves the right to share tour leaders in a twin room (if two tour leaders accompany a group). In the event where rooms are not available the company will provide senior staff management rooms.

PAYMENT TERMS

- A 50% deposit of total value of the booking will be required to confirm the booking, subject to room availability.
- Full and final 50% balance is required to be paid 30 days prior to the arrival date.
- In case the booking is requested within 30 days from the date of arrival, 100% of the total package amount is required to confirm the booking.

- All rates quoted by Tanzania Wild Camps are net and non-commissionable and payment of the same into our bank account must be made net of any financial transaction charges.

ALLOCATION OF ROOMS

- Tanzania Wild Camps will not allocate or block the rooms unless 50% advance amount is received for the concerned booking.

LIABILITY

- Tanzania Wild Camps shall not be liable for any failure to provide holidays services to a guest contracted arising from circumstances outside the Tanzania Wild Camps control including but not limited to Act of God, war riots, lack of security, explosions, abnormal, fire, flood, government action, strikes, lockouts, delay or default by suppliers, agents of subcontractors, accidents and shortage of labor, failure of publicly provided utilities in Tanzania, poor infrastructure, contractions of malaria and / or other illness by guests or disruption to transport caused by factors outside our control.

CANCELLATIONS / AMENDMENT POLICY

Reservations that are cancelled reduced in length of stay or reduced in numbers (here in after collectively called a CANCELLATION) are subject to Cancellation and No Show Fees if cancelled within 60 days of the arrival date.

1. When the CANCELLATION is between 33 and 15 days of the arrival date, the cancellation fee is 50% of the contract rate.
2. When the CANCELLATION is between 14 and 3 days of the arrival date, the cancellation fee is 70% of the contract rate.
3. When the CANCELLATION is 2 days or less than the arrival date or should the guests fail to arrive, the cancellation fee shall be one hundred percent (100%) of the applicable rate.
4. In all cases, notification of CANCELLATION is only accepted when received in writing.
5. Tanzania Wild Camps will not refund any cancellation amounts whereas issue only credit notes, which can be used for future bookings.
6. In case the guests are using more than one property, arrival date of first property will be considered for applying the Cancellations / Amendments policy.

PAYMENT CURRENCY:

Payments must be made in the nominated currency stated.

DETAILS OF CORRESPONDENT BANKS

1. USD

BANK NAME: NMB BANK PLC, NELSON MANDELA Branch ACCOUNT

NAME: ZITA TANZANIAN WILD CAMPS LIMITED

ACCOUNT NUMBER: 40310075768

SWIFT CODE: NMIBTZTZ

BRANCH: MOSHI

COUNTRY: TANZANIA BANK

ADDRESS:

POSTAL/PHYSICAL/HOME ADDRESS:

Client Name: ZITA TANZANIAN WILD CAMPS LIMITED

Postal Address: P.O.BOX 1990

Ward Area: PASUA AREA

Street Name: TEMBO ROAD

Town/Country: MOSHI - TANZANIA

ZONE/STATE: EAST AFRICA

ARRIVAL & CHECK-OUT TIMES:

Rooms are available for new arrivals from 11h00 AM on the scheduled arrival date. Rooms should be vacated by 10h00 AM on the scheduled departure date.

Special consideration may be made for extended departure times subject to anticipated arrivals.