

ADA Educational Webinar Outline
for
Dispatchers, Operational Staff, Managers, and Owners
of Bus and Motorcoach Companies

This webinar on Tuesday, April 5, 2022 for the Greater New Jersey Motorcoach Association will be presented by Peter Chandler, Team Leader of the Passenger Carrier Safety Division of the Federal Motor Carrier Safety Administration.

Note: The Americans with Disabilities Act (ADA) implementing regulations, that will be explained in this webinar, apply to over-the-road bus (OTRB) companies. An OTRB is a bus characterized by an elevated passenger deck over a baggage compartment. Any motorcoach is an OTRB. However, there are non-motorcoach vehicles that are OTRBs. This webinar will not cover the ADA regulatory requirements that apply to entities that operate passenger-carrying vehicles that do not meet the OTRB definition.

Webinar Outline

- I. Brief Overview of the ADA of 1990
- II. Brief Explanation of a Disability
- III. ADA Regulations for OTRB Companies
 - A. Brief rulemaking history and location of regulations
 - B. Key definitions
 - C. Accessible equipment requirements for large companies that provide fixed route service
 - D. Lift maintenance requirements
 - E. Accessible OTRB service requirements
 - F. Employee training requirements
 - G. Recordkeeping requirements
- IV. What to Expect During an ADA Compliance Review
- V. Overview of ADA Regulatory Violations
- VI. Key Point about Website Compliance
- VII. Key Points about Service Animals
- VIII. Online and Other Informational Resources
- IX. Question and Answer Session