

ADA Educational Webinar Outline
for
Drivers of Bus and Motorcoach Companies

This webinar on Tuesday, April 12, 2022 for the Greater New Jersey Motorcoach Association will be presented by Peter Chandler, Team Leader of the Passenger Carrier Safety Division of the Federal Motor Carrier Safety Administration.

Note: The requirements from the Americans with Disabilities Act (ADA) implementing regulations, that will be explained in this webinar, apply to drivers who operate an over-the-road bus (OTRB). An OTRB is a bus characterized by an elevated passenger deck over a baggage compartment. Any motorcoach is an OTRB. However, there are non-motorcoach vehicles that are OTRBs. This webinar will not cover the ADA regulatory requirements that apply to drivers who operate a passenger-carrying vehicle that does not meet the OTRB definition.

Webinar Outline

- I. The Effect of the ADA on OTRB and Motorcoach Operations
 - A. Brief overview of the ADA of 1990
 - B. Brief explanation of a disability
 - C. A motorcoach driver's perspective of the ADA implementing regulations
 - 1. Key definitions
 - 2. Wheelchair lift and system inspection
 - 3. Denial of accessible service
 - 4. Rest stops
 - 5. Key points about service animals
 - 6. Employee training requirements for employers
- II. Serving and Communicating with People with Disabilities
 - A. Disability facts
 - B. Sensitive interaction with people with disabilities
 - 1. People using a mobility aid
 - 2. Ambulatory people
 - 3. People using a manual wheelchair
 - 4. People with a vision disability
 - 5. People with a hearing disability
 - 6. People with a cognitive or developmental disability
 - 7. Epilepsy and seizures
- III. Motorcoach Lift/Ramp Operation and Wheelchair Securement
 - A. Wheelchair lift operation and wheelchair securement
 - B. General ramp operating procedures
 - C. General lift operating procedures
 - D. Powered wheelchairs and mobility aids
 - E. Lift operating procedures for a standee
 - F. Wheelchair securement
 - G. Size and weight exceptions
 - H. Transferring a passenger from a wheelchair
- IV. Online and Other Informational Resources
- V. Question and Answer Session