

SOUTHERN UNIVERSITY SYSTEM COMMUNITY OF INQUIRY (CoI) QUESTIONNAIRE ONLINE/HYBRID COURSE EVALUATION

ONLINE/HYBRID COURSE REVIEW INSTRUMENT

THIS COURSE REVIEW INSTRUMENT WAS ADOPTED FROM THE LITERATURE. EFFECTIVE SPRING 2018, ALL COURSES IDENTIFIED AS ONLINE OR HYBRID WITHIN THE SOUTHERN UNIVERSITY SYSTEM COURSE INVENTORY WILL USE THIS INSTRUMENT FOR END OF TERM EVALUATION. THE INSTRUMENT WAS PRESENTED ON DECEMBER 1, 2017, TO A QUORUM OF FACULTY/DEAN (picture below) FROM THE SUBR CAMPUS FOR FINAL REVIEW. IT WAS DISSEMINATE TO THE SUSBR ACADEMIC COUNCIL THE SAME DAY. INSTRUMENT WILL BE PRESENTED TO FACULTY SENATES AND CAMPUSES' CURRICULUM COMMITTEES.

The community of Inquiry questionnaire is developed and validated by a collaborative international research team. It attempts to operationalize Garrison, Anderson and Archer's Community of Inquiry (CoI) framework (2000). The instrument is a valid, reliable, and efficient measure of the dimensions of social presence and cognitive presence, thereby providing additional support for its validity as a framework for constructing effective online learning environments. While factor analysis supported the idea of teaching presence as a construct, it also suggested that the construct consisted of two factors—one related to course design and organization and the other related to instructor behavior during the delivery of the online course.



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1 Dear SUS Online Student:

We are very glad having you pursue your degree online with Southern University. We are dedicated in providing you with the best services and online experiences that can lead to your successful matriculation.

This survey is used to evaluate online courses and programs throughout the Southern University System (SUS). Your responses are critical sources of information to us, regarding course organization and quality as well as your personal experiences engaging with the course components.

Please complete the course evaluation survey for this class. The survey consists of 40 questions and will take 15 minutes to complete. Your response will remain anonymous and your information (Your name) will not be disclosed to anyone.

So, please be as candid as you can be when responding to the survey questions. Your truthful contribution can help us improve the quality of our online program offerings at the SUS.

Thank you for your participation,
Office of the A. V. P. for Online Learning Services Southern University System – Louisiana

2 Teaching Presence

Below you will see a series of statements concerning a specific this course you have just completed. Read each statement carefully and select the choice that comes the closest to indicating how you feel about the course or program. There are no correct or incorrect responses. If you neither agree or disagree with a statement or are uncertain, select the neutral choice.

***Important:** Do not spend too much time on any one statement, but give the response that seems to describe how you feel. Please respond to all items.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
2.1 The instructor clearly communicated important course topics.	<input type="radio"/>				
2.2 The instructor clearly communicated important course goals.	<input type="radio"/>				
2.3 The instructor was helpful in identifying areas of agreement and disagreement on course topics that helped me to learn.	<input type="radio"/>				
2.4 The instructor was helpful in guiding the class towards understanding course topics in a way that helped me clarify my thinking.	<input type="radio"/>				
2.5 The instructor helped to keep course participants engaged and participating in productive dialogue.	<input type="radio"/>				
2.6 The instructor helped keep the course participants on task in a way that helped me to learn.	<input type="radio"/>				
2.7 The instructor encouraged course participants to explore new concepts in this course.	<input type="radio"/>				
2.8 Instructor actions reinforced the development of a sense of community among course participants	<input type="radio"/>				
2.9 The instructor helped to focus discussion on relevant issues in a way that helped me to learn.	<input type="radio"/>				
2.10 The instructor provided feedback that helped me understand my strengths and weaknesses.	<input type="radio"/>				
2.11 The instructor provided feedback in a timely fashion.	<input type="radio"/>				
2.12 Consider the course design, facilitation of the discussions and direct instruction given to you. Share with us your story as it relates to this course.					

3 Social Presence

Below you will see a series of statements concerning a specific this course you have just completed. Read each statement carefully and select the choice that comes the closest to indicating how you feel about the course or program. There are no correct or incorrect responses. If you neither agree or disagree with a statement or are uncertain, select the neutral choice.

***Important:** Do not spend too much time on any one statement, but give the response that seems to describe how you feel. Please respond to all items.

		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
3.1	Getting to know other course participants gave me a sense of belonging in the course.	<input type="radio"/>				
3.2	I was able to form distinct impressions of some course participants.	<input type="radio"/>				
3.3	Online or web-based communication is an excellent medium for social interaction.	<input type="radio"/>				
3.4	I felt comfortable conversing through the online medium.	<input type="radio"/>				
3.5	I felt comfortable participating in the course discussions.	<input type="radio"/>				
3.6	I felt comfortable interacting with other course participants.	<input type="radio"/>				
3.7	I felt comfortable disagreeing with other course participants while still maintaining a sense of trust.	<input type="radio"/>				
3.8	I felt that my point of view was acknowledged by other course participants.	<input type="radio"/>				
3.9	Online discussions help me to develop a sense of collaboration.	<input type="radio"/>				
3.10	Tell us your story about techniques you used or experienced in the course (asking of questions, humor, expressing emotions, etc.) that help build social connections within the class.					

4 Cognitive Presence

Below you will see a series of statements concerning a specific this course you have just completed. Read each statement carefully and select the choice that comes the closest to indicating how you feel about the course or program. There are no correct or incorrect responses. If you neither agree or disagree with a statement or are uncertain, select the neutral choice.

***Important: Do not spend too much time on any one statement, but give the response that seems to describe how you feel. Please respond to all items.**

		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
4.1	Problems posed increased my interest in course issues.	<input type="radio"/>				
4.2	Course activities piqued my curiosity I felt motivated to explore content related questions.	<input type="radio"/>				
4.3	I utilized a variety of information sources to explore problems posed in this course.	<input type="radio"/>				
4.4	Brainstorming and finding relevant information helped me resolve content related questions.	<input type="radio"/>				
4.5	Online discussions were valuable in helping me appreciate different perspectives.	<input type="radio"/>				
4.6	Combining new information helped me answer questions raised in course activities.	<input type="radio"/>				
4.7	Reflection on course content and discussions helped me understand fundamental concepts in this class.	<input type="radio"/>				
4.8	Learning activities helped me better understand the course content.	<input type="radio"/>				
4.9	I can describe ways to test and apply the knowledge created in this course.	<input type="radio"/>				
4.10	I have developed solutions to course problems that can be applied in practice.	<input type="radio"/>				
4.11	I can apply the knowledge created in this course to my work or other non-class related activities.	<input type="radio"/>				
4.12	With respect to this course, reflect upon and tell us how the instruction and social connections impacted your learning in this course.					

5 Learning

5.1	Online course(s) taken?	<input type="radio"/> This is my first online course. <input type="radio"/> I have taken one online course before. <input type="radio"/> I have taken two online courses before. <input type="radio"/> I have taken three or more online courses before.
5.2	How would you compare this online course with a similar course delivered using traditional face-to-face method. Compare to that course (i.e., a course that was not online) how would you rate your level of learning in this course?	<input type="radio"/> I learned more in the classroom than in this online course. <input type="radio"/> I learned about the same in this online course as I did in the classroom. <input type="radio"/> I learned more in this online course than I did in the classroom.

- 5.3 Based on your experience, would you consider taking other online courses in the future? Yes, as many as possible. Yes, some additional courses. Undecided. No, unless absolutely necessary. No.

- 5.4 Overall, I learned a great deal in this course. Yes No

Overall Experience (please rate each statement):

Strongly Agree Agree Neutral Disagree

- 5.5 Overall, I was satisfied with this course.

- 5.6 Please share any comments and thoughts that may not have been captured earlier:

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