SOUTHERN UNIVERSITY SYSTEM
COMMUNITY OF INQUIRY (CoI) QUESTIONNAIRE
ONLINE/HYBRID COURSE EVALUATION

ONLINE/HYBRID COURSE REVIEW INSTRUMENT

THIS COURSE REVIEW INSTRUMENT WAS ADOPTED FROM THE LITERATURE. EFFECTIVE SPRING 2018, ALL COURSES IDENTIFIED AS ONLINE OR HYBRID WITHIN THE SOUTHERN UNIVERSITY SYSTEM COURSE INVENTORY WILL USE THIS INSTRUMENT FOR END OF TERM EVALUATION. THE INSTRUMENT WAS PRESENTED ON DECEMBER 1, 2017, TO A QUORUM OF FACULTY/DEAN (picture below) FROM THE SUBR CAMPUS FOR FINAL REVIEW. IT WAS DISSEMINATE TO THE SUSBR ACADEMIC COUNCIL THE SAME DAY. INSTRUMENT WILL BE PRESENTED TO FACULTY SENATES AND CAMPUSES’ CURRICULUM COMMITTEES.

The community of Inquiry questionnaire is developed and validated by a collaborative international research team. It attempts to operationalize Garrison, Anderson and Archer’s Community of Inquiry (CoI) framework (2000). The instrument is a valid, reliable, and efficient measure of the dimensions of social presence and cognitive presence, thereby providing additional support for its validity as a framework for constructing effective online learning environments. While factor analysis supported the idea of teaching presence as a construct, it also suggested that the construct consisted of two factors—one related to course design and organization and the other related to instructor behavior during the delivery of the online course.

Prof. Moustapha Diack
A. V. P. Online Learning Services
Southern University System of Louisiana
1 Dear SUS Online Student:

We are very glad having you pursue your degree online with Southern University. We are dedicated in providing you with the best services and online experiences that can lead to your successful matriculation.

This survey is used to evaluate online courses and programs throughout the Southern University System (SUS). Your responses are critical sources of information to us, regarding course organization and quality as well as your personal experiences engaging with the course components.

Please complete the course evaluation survey for this class. The survey consists of 40 questions and will take 15 minutes to complete. Your response will remain anonymous and your information (Your name) will not be disclosed to anyone.

So, please be as candid as you can be when responding to the survey questions. Your truthful contribution can help us improve the quality of our online program offerings at the SUS.

Thank you for your participation,
Office of the A. V. P. for Online Learning Services  Southern University System – Louisiana

2 Teaching Presence

Below you will see a series of statements concerning a specific this course you have just completed. Read each statement carefully and select the choice that comes the closest to indicating how you feel about the course or program. There are no correct or incorrect responses. If you neither agree or disagree with a statement or are uncertain, select the neutral choice.

*Important: Do not spend too much time on any one statement, but give the response that seems to describe how you feel. Please respond to all items.

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<tr>
<th></th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
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<tbody>
<tr>
<td>2.1</td>
<td>The instructor clearly communicated important course topics.</td>
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<td>2.2</td>
<td>The instructor clearly communicated important course goals.</td>
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<td>2.3</td>
<td>The instructor was helpful in identifying areas of agreement and disagreement on course topics that helped me to learn.</td>
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<td>2.4</td>
<td>The instructor was helpful in guiding the class towards understanding course topics in a way that helped me clarify my thinking.</td>
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<td>2.5</td>
<td>The instructor helped to keep course participants engaged and participating in productive dialogue.</td>
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<td>2.6</td>
<td>The instructor helped keep the course participants on task in a way that helped me to learn.</td>
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<td>2.7</td>
<td>The instructor encouraged course participants to explore new concepts in this course.</td>
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<td>2.8</td>
<td>Instructor actions reinforced the development of a sense of community among course participants</td>
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<td>2.9</td>
<td>The instructor helped to focus discussion on relevant issues in a way that helped me to learn.</td>
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<td>2.10</td>
<td>The instructor provided feedback that helped me understand my strengths and weaknesses.</td>
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<td>2.11</td>
<td>The instructor provided feedback in a timely fashion.</td>
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<td>2.12</td>
<td>Consider the course design, facilitation of the discussions and direct instruction given to you. Share with us your story as it relates to this course.</td>
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3 Social Presence

Below you will see a series of statements concerning a specific this course you have just completed. Read each statement carefully and select the choice that comes the closest to indicating how you feel about the course or program. There are no correct or incorrect responses. If you neither agree or disagree with a statement or are uncertain, select the neutral choice.

*Important: Do not spend too much time on any one statement, but give the response that seems to describe how you feel. Please respond to all items.
3.1 Getting to know other course participants gave me a sense of belonging in the course.  

3.2 I was able to form distinct impressions of some course participants. 

3.3 Online or web-based communication is an excellent medium for social interaction. 

3.4 I felt comfortable conversing through the online medium. 

3.5 I felt comfortable participating in the course discussions. 

3.6 I felt comfortable interacting with other course participants. 

3.7 I felt comfortable disagreeing with other course participants while still maintaining a sense of trust. 

3.8 I felt that my point of view was acknowledged by other course participants. 

3.9 Online discussions help me to develop a sense of collaboration. 

3.10 Tell us your story about techniques you used or experienced in the course (asking of questions, humor, expressing emotions, etc.) that help build social connections within the class. 

4 Cognitive Presence

Below you will see a series of statements concerning a specific this course you have just completed. Read each statement carefully and select the choice that comes the closest to indicating how you feel about the course or program. There are no correct or incorrect responses. If you neither agree or disagree with a statement or are uncertain, select the neutral choice.

*Important: Do not spend too much time on any one statement, but give the response that seems to describe how you feel. Please respond to all items.

4.1 Problems posed increased my interest in course issues. 

4.2 Course activities piqued my curiosity I felt motivated to explore content related questions. 

4.3 I utilized a variety of information sources to explore problems posed in this course. 

4.4 Brainstorming and finding relevant information helped me resolve content related questions. 

4.5 Online discussions were valuable in helping me appreciate different perspectives. 

4.6 Combining new information helped me answer questions raised in course activities. 

4.7 Reflection on course content and discussions helped me understand fundamental concepts in this class. 

4.8 Learning activities helped me better understand the course content. 

4.9 I can describe ways to test and apply the knowledge created in this course. 

4.10 I have developed solutions to course problems that can be applied in practice. 

4.11 I can apply the knowledge created in this course to my work or other non-class related activities. 

4.12 With respect to this course, reflect upon and tell us how the instruction and social connections impacted your learning in this course. 

5 Learning

5.1 Online course(s) taken? 

5.2 How would you compare this online course with a similar course delivered using traditional face-to-face method. Compare to that course (i.e., a course that was not online) how would you rate your level of learning in this course?
Based on your experience, would you consider taking other online courses in the future?
- Yes, as many as possible.
- Yes, some additional courses.
- Undecided.
- No.
- No, unless absolutely necessary.

Overall, I learned a great deal in this course.
- Yes
- No

Overall Experience (please rate each statement):

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<tr>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
</tr>
</thead>
</table>

Overall, I was satisfied with this course.

Please share any comments and thoughts that may not have been captured earlier: