

# 2018 CRISP USER CONFERENCE

CRISP in the Workflow | Wednesday, October 31



## Conference Agenda

**8:00 - 8:45**

Check-in & Continental Breakfast

**8:45 - 9:05**

Welcome & Introduction  
Craig Behm, CRISP

**9:05 - 9:45**

CRISP Future Presentation  
Ryan Bramble, CRISP

**9:45 - 10:00**

Break

**10:00 - 10:50**

Breakout Session #1  
See reverse for session breakdown\*

**10:50 - 11:40**

Breakout Session #2  
See reverse for session breakdown\*

**11:40 - 12:30**

Lunch Buffet

**12:30 - 1:20**

Breakout Session #3  
See reverse for session breakdown\*

**1:20 - 1:50**

Keynote Speaker:  
Gene Ransom, MedChi, CEO

**1:50 - 2:00**

Closing Remarks

- > BREAKOUT
- > SEMINARS
- > PRESENTATIONS
- > DISCUSSIONS
- > NETWORKING



**CRISP**

# Breakout Session Details

1

## Prescription Drug Monitoring Program (PDMP): Understanding the Mandate

Users will discuss the State's mandate for accessing PDMP, requirements for using the program, exemptions, and impacts.

**10:00-10:50**

**Salon H**

2

## PDMP: Arming Yourself with Data

There's more to fighting the opioid crisis than simply checking PDMP. CRISP offers a suite of applications designed to support PDMP compliance and sound clinical decision making. Join us to learn more!

**10:50-11:40**

**Salon H**

3

## InContext Data Delivery: Incorporating CRISP into your EHR

In health care, providers need the right information in the right place at the right time. During this session, users will learn how CRISP is getting the most important information in front of providers at critical junctures, within providers' native EHR.

**12:30-1:20**

**Salon H**

## Why Patient Relationships Matter

Learn the foundation of what keeps CRISP functioning, why patient relationships matter, how to get those relationships over to CRISP, and reaping the benefits of keeping those relationships fresh and up to date.

**10:00-10:50**

**Salon C**

## Practical Applications of ENS for Transitions of Care

This presentation will take you through Transitions of Care Management (TCM) from start to finish. Our presenters will demo ENS, discuss workflows for hospital discharge follow up, setting up the TCM appointment, and billing for those services.

**10:50-11:40**

**Salon C**

## Care Alerts: Best Practices

When Care Alerts are good, they are valuable. When they are not good, they are extra information to sift through when time is limited. Learn about the components of a high value Care Alert and how to implement that in your organization.

**12:30-1:20**

**Salon C**

## The Maryland Primary Care Program (MDPCP): What's Next?

The Maryland Primary Care Program is designed to coordinate care for patients across both hospital and non-hospital settings, improve health outcomes, and constrain the growth of health care costs in Maryland. The program will launch on January 1, 2019, and CRISP is a key component. Come to learn more!

**10:00-10:50**

**Salon A/B**

## Care Redesign Program: Reporting Tools

Users will learn about the reporting and analytics tools provided through CRISP Reporting Services (CRS) designed to support the Care Redesign Programs that are a part of Maryland's Medicare Waiver Program.

**10:50-11:40**

**Salon A/B**

## Practical Applications of CRISP Services in a Clinically Integrated Network

Clinically Integrated Networks (CIN) are collections of providers that join together to improve care and reduce costs. Learn from one CIN and how they use CRISP every day to improve the care for their patients.

**12:30-1:20**

**Salon A/B**