

# Health Quality Improvement Conference

## Improving Quality, Saving Lives

### Agenda

Wednesday, Nov. 7, 2018

Kiamichi Technology Center

301 Kiamichi Drive, McAlester, OK 74501

**8 – 8:15 a.m. Welcome**

**8:15 – 9:15 a.m. Oklahoma Organizing Around Opioids**

Hennie Garza, MSPharm, RPh  
Pharmacist, Project Director  
TMF Health Quality Institute

This presentation will frame the scope of the opioid crisis and various potential roles organizations can play in working toward solutions. Opioid data specific to Oklahoma communities will be shared with attendees and current opioid-related activities in the state will be showcased.

**9:15 – 9:30 a.m. Break**

**9:30 – 11:30 a.m. Using Motivational Interviewing to Create Lasting Lifestyle Changes**

April Viverette, LCSW, MBA, CCM  
Quality Improvement Consultant  
TMF Health Quality Institute

Motivational interviewing is a patient-centered method for enhancing intrinsic motivation to change behavior by exploring and resolving ambivalence. Attendees will learn simple techniques that will greatly enhance patients' ability to make lasting change to improve and stabilize their health.

**11:30 a.m. – 12:30 p.m. Lunch on your own**

**12:30 – 1:30 p.m. Early Identification and Treatment of Sepsis**

Marlene Kennard, MA, RRT, CPHQ  
Program Manager  
TMF Health Quality Institute

Early detection and treatment are key to improving sepsis survival rates and reducing the high cost of care. This session will educate attendees on how to identify patients who have sepsis and potential treatment options. Attendees will also learn about solutions to implement in both the inpatient and outpatient settings to equip health care professionals with the needed knowledge, skills and training to improve patient outcomes and decrease morbidity and mortality rates.

*Continued*

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- 1:30 – 1:45 p.m. Break**
- 1:45 – 2:45 p.m. Antipsychotic Medication Use in Older Adults Across Care Settings**  
Hennie Garza, MSPharm, RPh  
Pharmacist, Project Director  
TMF Health Quality Institute
- This presentation will review key characteristics of antipsychotic medications with a focus on safety and will introduce case scenarios where each care setting's use of antipsychotic medications may impact the care transitions for the patient.
- 2:45 – 3 p.m. Wrap-up**
- 3 – 4 p.m. Receive Free Assistance**  
Conference attendees are invited to meet with TMF quality improvement consultants to receive free assistance with reporting for the Merit-based Incentive Payment System and help with regard to any other TMF QIN-QIO task or project. This is a perfect opportunity to meet with TMF staff and learn what projects, tools and solutions would benefit your team or organization. This time is optional and does not count toward continuing education credits.
- 4 p.m. Adjourn**

This material was developed by TMF Health Quality Institute, the Medicare Quality Innovation Network Quality Improvement Organization, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. This contents does not necessarily reflect CMS policy. 11SOW-QINQIO-GEN-18-165