

China Oceanwide to Acquire Genworth Financial – Q&A for Distribution Partners

Contents

Transaction	3
Overview	3
1. Why did Genworth agree to be acquired by China Oceanwide?	3
2. What is the agreement with China Oceanwide? What are the terms?	3
3. Other than the benefits to stockholders, are there additional benefits to Genworth?	3
4. What does it mean to be a private company vs. a public one?	4
Buyer (China Oceanwide)	4
5. Who is China Oceanwide?	4
6. Why is China Oceanwide interested in acquiring Genworth?	4
Other Bids	4
7. Were there competing bids to purchase the Company?	4
8. What happens if there is another bid?	5
Completion/Approvals	5
9. What is the process for completing the transaction? When do we expect it to be complete?	5
10. What regulators/government agencies have to approve this?	5
Foreign/Chinese Ownership	5
11. What does it mean to be owned by a foreign company? Are there any risks associated in particular with Chinese ownership?	5
Ratings	6
12. How will this transaction impact our ratings?	6
No Transaction	6
13. What happens if the transaction is not approved or does not close?	6
Post-Transaction	6
Strategy/Other Transactions	6
14. How does the acquisition impact the short- and long-term plans for Genworth's businesses?	6
15. Will you get back into life and annuities? What happens to closed life and annuity blocks?	6
Structure and Operations	7
16. Will the operating structure of Genworth businesses or headquarters change?	7

17. Will the name of the company change?	7
18. Will China Oceanwide have access to Genworth's customer or employee data? .	7
Leadership	7
19. Will there be changes to the senior management team?	7
20. What will be the role of China Oceanwide in running the day-to-day operations of each business?.....	7
Distribution Partners/Lenders/Policyholders	7
Offerings/Services	7
25. What are the benefits to our distribution partners, lenders and policyholders?	7
26. How will this ownership change affect my relationship or how I operate with Genworth?	8
27. How will this affect Genworth's existing product offerings?	8
28. Will there be changes to Genworth's business portfolio?	8

Transaction

Overview

1. Why did Genworth agree to be acquired by China Oceanwide?

- Genworth has been conducting a strategic review since December 2014.
- This transaction creates greater and more certain stockholder value than our current business plan or other strategic alternatives.
- Our Board of Directors believes China Oceanwide's proposal delivers the best outcome for Genworth stockholders, including:
 - the best price through an all-cash transaction with no financing contingencies and
 - the elimination of downside risk as a result of continued challenges facing Genworth and announced 3Q16 charges.
- The transaction was structured with the intention of increasing the likelihood of obtaining regulatory approval.
- The \$1.1 billion of capital committed supports Genworth's efforts to restructure the U.S. life insurance (USLI) businesses and address our 2018 debt maturity, on or before its maturity.
- Genworth will also continue to focus on our key business priorities, most notably executing our multi-year long term care insurance (LTC) rate action plan, which is essential to stabilizing and maintaining the viability of the legacy LTC business.

2. What is the agreement with China Oceanwide? What are the terms?

- China Oceanwide has agreed to acquire all of the outstanding shares of Genworth for \$5.43 per share in cash, for a total transaction value of approximately \$2.7 billion.
- China Oceanwide has committed to contribute to Genworth \$1.1 billion in additional cash to support our efforts to complete the USLI restructuring plan by unstacking Genworth Life and Annuity Insurance Company (GLAIC) from under Genworth Life Insurance Company (GLIC) and address the 2018 debt maturity, on or before its maturity.
 - This capital commitment from China Oceanwide includes \$600 million to address debt expiring in 2018 and \$525 million to USLI, in addition to \$175 million of cash previously committed by Genworth Holdings to USLI to facilitate the unstacking.
- We have structured the transaction with the intention of increasing the likelihood of obtaining regulatory approval.

3. Other than the benefits to stockholders, are there additional benefits to Genworth?

- China Oceanwide is a credible financial sponsor with diverse interests.
- As a result of the transaction, Genworth will have the additional resources to address the 2018 debt maturity on or before its maturity, restructure our USLI businesses and stabilize our ratings over time.

- Genworth will be a private company, better positioned to continue to focus on our key operational priorities. These include executing our multi-year LTC rate action plan, which is essential to stabilizing the financial position of the legacy LTC business, strengthening our financial foundation, and supporting our mortgage insurance (MI) and LTC businesses.

4. What does it mean to be a private company vs. a public one?

- Following completion of the transaction, Genworth will no longer be a publicly traded company.
- We will continue to service our outstanding debt.
- Genworth will continue to operate as a standalone subsidiary of China Oceanwide.

Buyer (China Oceanwide)

5. Who is China Oceanwide?

- China Oceanwide is a privately held, family owned international financial holding group with a well-established and diversified business portfolio that includes financial services and insurance products in China, as well as real estate assets globally.
- The group is majority owned by Chairman Lu; his wife and daughter own minority stakes.
- With approximately \$31 billion of total assets—inclusive of \$5.9 billion of cash and cash equivalents—China Oceanwide owns nearly 100 subsidiaries with more than 10,000 employees.
- Its businesses and operations are in key cities in China as well as in other regions and countries such as the United States, Indonesia and Australia.
- In line with Genworth's own purpose, the group has also demonstrated a strong commitment to social responsibility having donated over \$250 million to the benefit of society, and actively participating in various public welfare projects.

6. Why is China Oceanwide interested in acquiring Genworth?

- China Oceanwide recognizes the strength of our MI platform and the importance of LTC to address an aging population in the U.S.
- The transaction enables China Oceanwide to invest in a U.S. insurer positioned in both the MI and LTC markets.
- We are also pleased that like Genworth, China Oceanwide has a deep interest in providing solutions to important social issues.

Other Bids

7. Were there competing bids to purchase the Company?

- Genworth has been engaged in a strategic review since December 2014 and the board and management have evaluated different strategic transactions as part of that review.

- China Oceanwide's proposal delivers the best price to Genworth's stockholders for Genworth's business and assets.

8. What happens if there is another bid?

- The Board of Directors may consider unsolicited bids under certain circumstances.

Completion/Approvals

9. What is the process for completing the transaction? When do we expect it to be complete?

- The transaction, which has been approved by both companies' boards of directors, is subject to approval by Genworth's stockholders as well as certain other closing conditions, including the receipt of required approvals by regulators in the U.S., China, and other international markets.
- Both China Oceanwide and Genworth have initiated discussions and will continue regular joint engagement with regulators in key jurisdictions to maximize the certainty of the deal closing.
- Should we receive the necessary approvals, the transaction is expected to close by the middle of 2017.

10. What regulators/government agencies have to approve this?

- Regulatory approvals will be required from our insurance regulators, including Delaware, Virginia, New York and North Carolina.
- Additional approvals will be required including from the Australian Prudential Regulation Authority, the Minister of Finance in Canada, The Comision Nacional Seguros y de Fianzas in Mexico, Fannie Mae, and Freddie Mac.
- In addition, the transaction will be reviewed by the Committee on Foreign Investment in the United States (CFIUS) and similar foreign investment regulators.
- CFIUS reviews transactions that could result in control of U.S. operations by a foreign person to determine any possible impact on national security.

Foreign/Chinese Ownership

11. What does it mean to be owned by a foreign company? Are there any risks associated in particular with Chinese ownership?

- Upon closing, Genworth will continue to operate as a standalone subsidiary of China Oceanwide.
- Genworth's senior leadership team will continue to lead the business from our current headquarters in Richmond, VA and other offices around the world.
- There will be no impact to our purpose — helping families achieve the dream of homeownership and address the financial challenges of aging through our leadership positions in MI and LTC.

Ratings

12. How will this transaction impact our ratings?

- We believe that the charges may negatively impact our ratings in the near-term.
- In addition to the purchase consideration, China Oceanwide will contribute a total of \$1.1 billion in cash to support Genworth's efforts to restructure the USLI businesses by unstacking GLAIC from under GLIC and address our 2018 debt maturity on or before its maturity.

No Transaction

13. What happens if the transaction is not approved or does not close?

- In the absence of the China Oceanwide transaction, Genworth believes the LTC business performance and 3Q16 charge would:
 - put considerable pressure on the feasibility and timing of Genworth's unstacking plan;
 - significantly increase the pressure on U.S. Mortgage Insurance (USMI) and other ratings; and
 - accelerate the need to pursue other less attractive asset sale strategic alternatives to reduce debt and address ratings pressure.
- Genworth would therefore have to execute other strategic actions to address these challenges.

Post-Transaction

Strategy/Other Transactions

14. How does the acquisition impact the short- and long-term plans for Genworth's businesses?

- The acquisition will not impact our strategic priorities or our purpose — helping families address the financial challenges of aging and achieve the dream of homeownership.
- Genworth will continue to focus on our key financial priorities, including strengthening the balance sheet and stabilizing and improving ratings over time, particularly in our USMI business. Genworth will also continue to focus on our key operational priorities, most notably executing the multi-year LTC rate action plan, which is essential to stabilizing the financial position of the legacy LTC business.

15. Will you get back into life and annuities? What happens to closed life and annuity blocks?

- At this point in time no decisions have been made regarding a re-entry into the life and annuities market.
- We will continue to service all policies within our closed life and annuity blocks.

Structure and Operations

16. Will the operating structure of Genworth businesses or headquarters change?

- Upon completion of the transaction, Genworth will operate as a standalone subsidiary of China Oceanwide.
- Genworth's senior leadership team will continue to lead the business from our current headquarters in Richmond, VA and other offices around the world.
- At this time, there are no plans to change Genworth's current operating structure.

17. Will the name of the company change?

- No.

18. Will China Oceanwide have access to Genworth's customer or employee data?

- Our data privacy and data security policies will continue to comply with all applicable regulations in all jurisdictions.

Leadership

19. Will there be changes to the senior management team?

- Genworth's senior management will continue to lead the business from our current headquarters in Richmond, VA and other offices around the world.
- Genworth will operate as a standalone subsidiary of China Oceanwide.

20. What will be the role of China Oceanwide in running the day-to-day operations of each business?

- Genworth's senior management team will continue to oversee the day-to-day operations.

Distribution Partners/Lenders/Policyholders

Offerings/Services

21. What are the benefits to our distribution partners, lenders and policyholders?

- We are very pleased to have the financial support of China Oceanwide in order to strengthen our businesses while we uphold our existing commitments to our distribution partners, lenders and policyholders.
- China Oceanwide will contribute a total of \$1.1 billion in cash to support Genworth's efforts to restructure the USLI businesses by unstacking GLAIC from under GLIC and address our 2018 debt maturity on or before its maturity.

22. How will this ownership change affect my relationship or how I operate with Genworth?

- This transaction will have no impact on your relationship with Genworth, as the company will continue to operate as a standalone subsidiary of China Oceanwide.
- For policyholders, current client service representatives will remain your point of contact for all services and will be available to answer any questions you may have.
- Most importantly, we will continue to work with all our clients to provide best-in-class service with cost effective solutions.
- Genworth's day-to-day operations are not expected to change as a result of this transaction.

23. How will this affect Genworth's existing product offerings?

- This transaction will have no impact on our existing product portfolio.

24. Will there be changes to Genworth's business portfolio?

- Genworth intends to maintain our existing portfolio of businesses, including our MI businesses in Australia and Canada.
- However, broader career opportunities may become available to Genworth employees.

25. Will any of our employee policies change to become consistent with those of China Oceanwide?

- At this time, we do not anticipate any such changes as a result of the transaction.

26. Will the transaction impact our corporate giving or our commitment to our communities?

- At this time, we do not anticipate any such changes as a result of the transaction.

27. If I receive a question from an external party, what should I do?

- We have provided a list of talking points for client-facing employees to use to communicate with policyholders and distribution partners.
- For other requests for information:
 - Please direct any media inquiries to Julie Westermann at 804 662.2423.
 - Please direct any investor inquiries to David Rosenbaum at 804 662.2643.
 - Inquiries from Genworth distribution partners or policyholders should be directed to their existing client service representative.
 - Questions from USLI policyholders should be directed to 888 436.9678; questions from USMI customers should be directed to 800 444.5664.

Important Information For Investors and Stockholders

In connection with the proposed transaction, Genworth Financial, Inc. (Genworth) intends to file a proxy statement with the U.S. Securities and Exchange Commission (SEC) in connection with the solicitation of proxies for a special meeting to be called at a future date. Promptly after filing its proxy statement in definitive form with the SEC, Genworth will mail such definitive proxy statement when available to each stockholder of Genworth entitled to vote. **Genworth stockholders are urged to read the proxy statement (including all amendments and supplements thereto) and all other relevant documents which Genworth will file with the SEC when they become available, because they will contain important information about the proposed transaction and related matters.** Stockholders will also be able to obtain copies of the proxy statement, without charge, when available, at the SEC's website at www.sec.gov or by contacting the investor relations department of Genworth at the following:

David Rosenbaum, 804 662.2643
david.rosenbaum@genworth.com

Participants in the Solicitation

Genworth and its directors and executive officers may be deemed to be participants in the solicitation of proxies of Genworth's stockholders in connection with the proposed transaction. Genworth's stockholders may obtain, without charge, more detailed information regarding such interested participants in Genworth's Annual Report on Form 10-K filed with the SEC on February 26, 2016, its proxy statement filed with the SEC on April 1, 2016, and any Statements of Changes in Beneficial Ownership on Form 4 of such participants, filed with the SEC. Additional information will be available in the proxy statement when it becomes available.

Cautionary Note Regarding Forward-Looking Statements

This communication includes certain statements that may constitute "forward-looking statements" within the meaning of the federal securities laws, including Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. Forward-looking statements may be identified by words such as "expects," "intends," "anticipates," "plans," "believes," "seeks," "estimates," "will" or words of similar meaning and include, but are not limited to, statements regarding the outlook for the company's future business and financial performance. Forward-looking statements are based on management's current expectations and assumptions, which are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict. Actual outcomes and results may differ materially from those in the forward-looking statements and factors that may cause such a difference include, but are not limited to, risks and uncertainties related to: (i) the risk that the transaction may not be completed in a timely manner or at all, which may adversely affect Genworth's business and the price of Genworth's common stock; (ii) the ability of the parties to obtain stockholder and regulatory approvals, or the possibility that they may delay the transaction or that materially burdensome or adverse regulatory conditions may be imposed in connection with any such regulatory approvals; (iii) the risk that a condition to closing of the transaction may not be satisfied; (iv) potential legal proceedings that may be instituted against Genworth following announcement of the transaction; (v) the risk that the proposed transaction disrupts Genworth's current plans and operations as a result of the announcement and consummation of the transaction; (vi) potential adverse reactions or changes to Genworth's business relationships with clients, employees, suppliers or other parties or other business uncertainties resulting from the announcement of the transaction or during the pendency of the transaction, including but not limited to such changes that could affect Genworth's financial performance; (vii) certain restrictions during the pendency of the transaction that may impact Genworth's ability to pursue certain business opportunities or strategic transactions; (viii) continued availability of capital and financing to Genworth before the consummation of the transaction; (ix)

further rating agency actions and downgrades in Genworth's financial strength ratings; (x) changes in applicable laws or regulations; (xi) Genworth's ability to recognize the anticipated benefits of the transaction; (xii) the amount of the costs, fees, expenses and other charges related to the transaction; (xiii) the risks related to diverting management's attention from the Company's ongoing business operations; (xiv) the impact of changes in interest rates and political instability; and (xv) other risks and uncertainties described in Genworth's Annual Report on Form 10-K, filed with the SEC on February 26, 2016. Unlisted factors may present significant additional obstacles to the realization of forward-looking statements. Consequences of material differences in results as compared with those anticipated in the forward-looking statements could include, among other things, business disruption, operational problems, financial loss, legal liability to third parties and similar risks, any of which could have a material adverse effect on Genworth's consolidated financial condition, results of operations, credit rating or liquidity. Accordingly, forward-looking statements should not be relied upon as representing Genworth's views as of any subsequent date, and Genworth does not undertake any obligation to update forward-looking statements to reflect events or circumstances after the date they were made, whether as a result of new information, future events or otherwise, except as may be required under applicable securities laws.