<Cigna Logo> <LabCorp Logo>

<Customer Name>

<Customer Address>

<Customer City, State, Zip>

Dear <First Name>,

We are writing to inform you that starting January 1, 2017 LabCorp will be a preferred provider for outpatient specialty lab and pathology testing services for Cigna.

<If you are currently using the Cigna Medical Group lab, or having your lab work completed by a Cigna Medical Group provider, this change will be seamless for you. You will be able to continue to use the Cigna Medical Group facilities as your preferred location for lab draw services. If you would like to find a Cigna Medical Group office near you, to start using for your lab draw needs please visit www.CignaMedicalGroup.com.>

If you are currently using Sonora Quest Laboratories for your outpatient lab draw services, you will need to select a new LabCorp facility for any services you receive starting January 1, 2017. Please ask your primary care doctor for a new referral to a LabCorp facility. If you complete your lab draw services at a non-contracted facility, your service will not be covered by your Cigna Medicare Advantage HMO plan.

LabCorp is committed to providing quality services and customer satisfaction. Using an in-network laboratory helps you maximize your lab benefits and minimize your out-of-pocket expenses.

If you have any questions, please contact Cigna Customer Service at <Phone Number> (TTY 711), <days and hours of operation>.

Best of Health,

<Signature>

<Title>

Cigna Medicare Advantage HMO

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