

*Don't miss*

# HealthInsight's Annual Quality Conference

Tuesday, November 15, 2016

Keizer Community Center, Keizer, Oregon



## Be the Change: Strategies for Health Care Transformation

Be part of HealthInsight Oregon's community-based exploration of strategies for transforming care and engaging patients in an ever-changing environment. Learn from keynote speaker Tiffany Christensen and local thought leaders to obtain tools for making the changes your organization needs for success!

### **Topics:**

Adapting to the changing health care environment | Engaging patients and families in their care  
Coordinating community resources to improve care transitions  
Reducing burnout in health care | Taking steps to help patients facing behavioral health issues  
Using clinical pharmacy approaches for safer opioid therapy management  
Applying concepts from the Total Cost of Care national project

### **Keynote Speaker**



**Tiffany Christensen** ("Sick Girl Speaks") is a life-long patient, two-time, double-lung transplant recipient and a professional patient advocate. She currently serves as patient and family engagement specialist at the North Carolina Quality Center. She works with organizations on starting or improving their patient and family advisory council programs, addressing burnout strategies and using TeamSTEPPS for patients.

### **Additional Presenters**

**Myliia Christensen**, executive director, HealthInsight Oregon and Q Corp

**Chris Bouneff**, executive director, National Alliance on Mental Illness (NAMI) Oregon

**Marc Bennett**, CEO, HealthInsight

**Meredith Roberts Tomasi**, program director, and **Douglas Rupp**, senior health care analyst, Q Corp

**Cross-setting panels** on opioid management and community-based care coordination

**For more information and to register for this event, visit**  
**[healthinsight.org/changeagents](http://healthinsight.org/changeagents)**  
**and choose the Nov. 15 date (Keizer, Oregon)**

This material was prepared by HealthInsight, the Medicare Quality Innovation Network - Quality Improvement Organization for Nevada, New Mexico, Oregon and Utah, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. 11SOW-CORP-16-72-OR

