

New Medicare Card Provider Materials

To help you prepare for the transition to the Medicare Beneficiary Identifier (MBI) on Medicare cards beginning April 1, 2018, review the new information about remittance advices.

Beginning in October 2018, through the [transition period](#), when providers submit a claim using a patient's valid and active Health Insurance Claim Number (HICN), CMS will return both the HICN and the MBI on every remittance advice. Here are examples of different remittance advices:

- [Medicare Remit Easy Print](#) (Medicare Part B providers and suppliers)
- [PC Print for Institutions](#)
- Standard Paper Remits: [FISS \(Medicare Part A/Institutions\)](#), [MCS \(Medicare Part B/Professionals\)](#), [VMS \(Durable Medicare Equipment\)](#)

Find more new information on the New Medicare Card [provider](#) webpage.

When will Medicare patients receive their cards? Starting April 2018, CMS will begin mailing new Medicare cards to all people with Medicare on a flow basis, based on geographic location and other factors. Learn more about the [Mailing Strategy](#). Also starting April 2018, your patients will be able to check the status of card mailings in their area on [Medicare.gov](#).

For More Information:

- [Mailing Strategy](#)
- Questions from Patients? [Guidelines](#)
- New Medicare Card [overview](#) and [provider](#) webpages

New Medicare Card Beneficiary Materials

CMS has produced new materials and updated its New Medicare Card web pages to provide resources for beneficiaries and stakeholders. New resources are available for download as we prepare for the card mailing starting in April 2018. New materials are posted on the following websites.

[Medicare.gov](#) has been updated with materials to be used with beneficiaries

- [Blog](#)
- Beneficiary Fact Sheet ([English](#) and [Spanish](#))
- Informational [Video](#)
- A new short URL, [go.medicare.gov/newcard](#), is being introduced

CMS.gov/newcard landing page

- Information about the [Medicare card mailing strategy](#)
- Informational Video
- Quick resources and details to get ready for the new card

CMS.gov/newcard Partners & Employers tab:

- Link to English and Spanish Beneficiary Fact Sheet (same as above)

- New Medicare Card widgets - link to new information on Medicare.gov ([English](#) & [Spanish](#))
- Social Media Toolkit
 - o [Guide to sharable new Medicare card social media posts](#)
 - o [New Medicare card social media graphics](#)
- [PSA script](#) for pharmacies/providers/stakeholders

A few new additions to our new Medicare card [Stakeholders & Employers](#) page (cms.gov/newcard) include:

- The New Medicare Card slides from January 31st's National Medicare Education Program webinar are available, labeled as the [January 2018 partner update slides](#).
- The "10 Things to Know About Your New Medicare Card" [fact sheet](#) is now available in additional languages (Korean, Chinese, Japanese, Vietnamese, Arabic).
- A downloadable (captioned) version of the informational [video](#) is available. This version can be used in patient waiting rooms or other venues where patients congregate.

As part of CMS' outreach and education activities, Medicare's Facebook and Twitter handle, @CMSgov, will post ongoing information. Organizations and individuals interested in this information are welcome to retweet, like and share the social media posts.