



## BUILDING SCALABLE TEAM-BASED MODELS OF CARE



Join us for this highly interactive workshop to promote strategies necessary for building scalable team-based models of care. This workshop will present novel approaches to developing integrated clinical care models to help manage complex patients with co-morbidities. Uniquely designed for health plans and community pharmacy management, this workshop will provide ample time for networking and idea-sharing, and pertinent take-home value for all attendees.

### WEDNESDAY, November 1, 2017

1:30 pm – 2:15 pm **Opening General Session: Welcoming Remarks**

**Laura Cranston, RPh**  
*Executive Director, PQA*

**Understanding the Building Blocks of Impactful Team-based Models of Care**

**Troy Trygstad, PharmD, MBA, PhD**  
*Executive Director, CPESN USA*  
*Vice President, Pharmacy Provider Partnerships, Community Care of North Carolina*

2:15 pm – 3:00 pm **Building a Scalable Team-Based Model in the Community**

A Panel Discussion Moderated by **Cliff Goodman, PhD**, *Senior Vice President, The Lewin Group*

Panelists:

**L. Allen Dobson, Jr., MD, FAAFP**  
*President & CEO, Community Care of North Carolina*  
**Mohammad Kharbat, MBA, BSc, RPh, BCPS**  
*Regional Executive Director of Pharmacy Services, SSM Health of Wisconsin*  
**Daniel Rehrauer, PharmD**  
*Senior Manager, Medication Therapy Management Program, HealthPartners*

3:00 pm – 3:30 pm **BREAK**

3:30 pm – 4:15 pm **Health Plan Reactor Panel**

Moderated by **Cliff Goodman, PhD**, *Senior Vice President, The Lewin Group*

Panelists:

**Anthony Staresinic, PharmD**  
*Pharmacy Services Manager, Dean Health Plan*  
**Lori Tishler, MD**  
*Vice President, Medical Affairs, Commonwealth Care Alliance*

[Lisa Weeks, PharmD, RPh](#)

*Principal, Mercer Health & Benefits, LLC Government Human Services Consulting*

4:15 pm – 5:00 pm **Community Pharmacy Roles and Best Practices Around Social Determinants**

[Amina Abubakar, PharmD, AAHIVP](#)

*Owner, Rx Clinic Pharmacy*

[David Pope, PharmD, CDE](#)

*Chief of Innovation/Co-Founder, Creative Pharmacist*

5:00 pm – 5:45 pm **Pharmacists on the Behavioral Health Team: Lessons Learned**

[Carla Cobb, PharmD, BCPP](#)

*Psychiatric Pharmacist, RiverStone Health*

[Melissa Odorzynski, PharmD, MPH](#)

*Senior Vice President, Pharmacy Solutions, Genoa Medication Management Solutions*

5:45 pm **Networking Reception**

After 6:30 pm

**Dine Arouds for Workshop Attendees**

PQA will be coordinating optional “dine arounds” in groups of 8 individuals, with two tables of eight in local restaurants in and around the Westin Hotel. The dinner costs will be at the individual’s expense, but each table will have a PQA or NCPA host, and will be a balance of individuals from health plans, PBMs and community pharmacies.

**THURSDAY, November 2, 2017**

6:00 am **Fun Run or Walk** (optional)

8:00 am – 9:15 am **Networking Roundtable Breakfast**

Join our experts over a continental breakfast at various roundtables to share their experiences with unique models of team-based care. These difference-makers will be on hand to answer questions and provide insight on how their models have been operationalized in their communities. Attendee questions and feedback will be welcomed and encouraged!

9:15 am – 10:00 am **Metrics that Matter: Managing Complex Patients with Co-Morbidities**

Moderated discussion facilitated by [Cliff Goodman, PhD](#), *Senior Vice President, The Lewin Group*

Panelists:

[Benjamin Banahan III, PhD](#)

*Director, Center for Pharmaceutical Marketing and Management, The University of Mississippi*

[Amanda Brummel, PharmD, BCACP](#)

*Director, Clinical Ambulatory Pharmacy Services, Fairview Pharmacy Services*

[Rosalyn Carr Stephens, RN, MSN, CCM](#)

*Interim Director, Integrated Healthcare Services, AmeriHealth Caritas District of Columbia*

10:00 am – 10:15 am **BREAK**

- 10:15 am – 11:15 am **Breakout Sessions**  
(Attendees can select one of the two sessions)
- **Session #1:** Identification and Triage of Complex Patients to Community-based Resources  
[David Figg](#)  
*Chief Operating Officer, Rice's Pharmacy*  
[Melissa McGivney, PharmD, FCCP, FAPhA](#)  
*Associate Dean for Community Partnerships, Associate Professor, University of Pittsburgh School of Pharmacy*  
[James Slater, PharmD](#)  
*Executive Director of Pharmacy, CareOregon*
  - **Session #2:** Community Pharmacy Workflow Integrations with Care Teams (Care Managers, PCPs, CBOs, and More)  
[Amina Abubakar, PharmD, AAHIVP](#)  
*Owner, Rx Clinic Pharmacy*  
[Trista Pfeifferberger, PharmD, MS](#)  
*Director of Network Pharmacy Programs, Community Care of North Carolina*  
[Steve Simenson, BPharm, FAPhA, DPNAP](#)  
*CEO, Managing Partner, Goodrich Pharmacy*

11:15 am – 11:30 am TRANSITION BREAK

11:30 am – 12:15 pm **Team-based Models of Care: What is the Business Model, and Where is the Evidence that an Enhanced Community Network Returns an ROI**  
Moderated by [Cliff Goodman, PhD](#), *Senior Vice President, The Lewin Group*

Panelists:

- [Ashley Branham, PharmD, BCACP](#)  
*Director, Clinical Services, Moose Pharmacy*
- [Jon Easter](#)  
*Professor of the Practice and Director, Center for Medication Optimization through Pharmacy and Policy, UNC Eshelman School of Pharmacy*
- [Duane Jones, BS Pharm](#)  
*District Manager, Community Pharmacy Residency Director, Clinical Programs and Operations Director for the Pharmacy Division, Harps Food Stores*
- [Tamika Robinson, PharmD](#)  
*Director of Pharmacy and Integrated Care Services, Community Care of Southern Piedmont*

12:15 pm – 12:30 pm **Sustaining the momentum: Building Ad Hoc Groups to Drive Actionable Solutions**

12:30 pm – 1:15 pm **Adjournment**  
*Light lunch fare will be provided following the conclusion of the workshop*

Workshop Sponsors:



**Bristol-Myers Squibb**

**PQS**  
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