

EOHHS Healthcare Workforce Transformation Summit
Friday, June 16, 2017
8:00 AM – 12:15 PM
Crowne Plaza Hotel

Purpose:

- *To inform RI healthcare providers, educators, payers, policy-makers, advocates, and other key stakeholders about RI's healthcare workforce transformation priorities and strategies.*
- *To present best practices from across the US and within RI that are related to RI's healthcare workforce transformation priorities*
- *To initiate implementation planning of RI healthcare workforce transformation strategies*

Agenda

8:00 Registration; Coffee, pastry & muffins

8:30 Welcome and Overview

Eric Beane, Secretary, EOHHS

Rick Brooks, Director, Healthcare Workforce Transformation, EOHHS

8:50 Keynote Address: Workforce Planning in a Rapidly Changing Healthcare System

Erin Fraher, PhD, MPP, Director, Carolina Center for Health Workforce Research, Cecil G. Sheps Center for Health Services Research; Assistant Professor, Departments of Family Medicine and Surgery, University of North Carolina at Chapel Hill

9:30 Plenary Session: Innovative workforce strategies for health system transformation

Panelists will discuss workforce innovations related to community health teams, nursing education and practice, and direct care workforce issues from across the United States.

Moderator: Marti Rosenberg, Project Director, State Innovation Model Test Grant

Panelists:

- Pam Farnham, RN, Blueprint Project and Community Health Team Manager; Community Health Improvement, University of Vermont Medical Center
- Stephen Campbell, Policy Research Associate; Paraprofessional Healthcare Institute (PHI), New York
- Erin Fraher, PhD, MPP, Director, Carolina Center for Health Workforce Research

10:30 BREAK

10:45 Concurrent Workshops

Panelists will share healthcare workforce innovations from across the US and Rhode Island, and workshop participants will discuss opportunities to replicate or scale these promising practices to address RI's health system and workforce transformation priorities.

1. Workforce Issues in Community Health Teams (Facilitator: James Rajotte, RIDOH)

Panelists

- Pam Farnham, RN, Community Health Team Manager; University of Vermont Medical Center
- Sandy Curtis, RN, BSN, CDOE; Program Manager, Community Health Teams-RI, EOHHS
- Elizabeth Fortin, LICSW, Program Director, Community Health Teams, Care Transformation Collaborative
- Nicole Hebert, Director of Operations; RI Parent Information Network
- Nancy Sutton, MS, RD; Center Lead, Center for Chronic Care and Disease Management, RIDOH

Workshop Focus: Description of various Community Health Team models; workforce needs and challenges; strategies to sustain, replicate, and scale best practices in RI

2. **Community-Based Interprofessional Education** (Facilitator: Lauren Block, NGA)

Panelists

- Erin Fraher, Director, Carolina Center for Health Workforce Research, UNC at Chapel Hill
- Betty Rambur, PH.D., RN, Routhier Endowed Chair for Practice and Professor of Nursing, University of Rhode Island
- Paul George, MD, MHPE, Associate Professor of Family Medicine, Assistant Dean of Medical Education, Warren Alpert Medical School of Brown University
- Sue Pearlmutter, Dean, School of Social Work, RI College
- Marvin Ronning, Director of Strategic Partnerships & Grants/Northern RI Area Health Education Center, RI Free Clinic

Workshop Focus: Description and value of interprofessional education; Importance of community-based training; successes and challenges of RI initiatives; strategies to sustain, replicate, and scale best practices in RI

3. **Workforce Issues in Integrated Behavioral Healthcare** (Facilitator: Ann Detrick, BHDDH)

Panelists

- Dr. Nelly Burdette, Director, Integrated Behavioral Health, Providence Community Health Centers; IBH Practice Facilitator and Content Expert, Care Transformation Collaborative RI
- Garry Bliss, Program Director - Medicaid Accountable Care, Integra Community Care
- Vickie Walters, Director of Community Services and Career Integration, The Providence Center
- Elizabeth Lynch, LICSW; Director of Behavioral Health and Social Services, Thundermist Health Center
- Dr. Michael Poshkus, MD; Medical Director, Thundermist Health Center (West Warwick)

Workshop Focus: Description of various integrated behavioral health models; workforce needs and challenges; strategies to sustain, replicate, and scale best practices in RI

4. **Challenges and opportunities for the direct care workforce** (Facilitator: Marti Rosenberg, SIM)

Panelists

- Stephen Campbell, Policy Research Associate; Paraprofessional Healthcare Institute (PHI)
- Laurie Ellison, RN, Administrator, Cowesett Home Care
- Marianne Raimondo, Assistant Professor, Health Care Administration; Executive Director, Institute for Education in Healthcare, Rhode Island College
- Amy Weinstein, Employer Liaison, ApprenticeshipRI
- Lisa Conlan Lewis, Executive Director; Parent Support Network of RI

Workshop Focus: Who is the entry-level workforce; importance of entry-level workers in health system transformation; challenges and strategies to support entry-level workers in RI

5. **New and evolving healthcare occupations** (Facilitator: Kate Johnson, NGA)

Panelists

- Jason Rhodes, Chief, Division of Emergency Medical Services, RIDOH [Community Paramedicine]
- Marie Jones-Bridges, CDA, RDH, BS; Co-Chair, RI Oral Health Commission; RI Community Based Coordinator, UnitedHealthcare Specialty Benefits [Public Health Dental Hygienists]
- Kathleen J. Gazzola, Professor, CDA, RDH, EMT, BS, MA; Chair, Dental Health Department; Director, Dental Hygiene Program, Community College of RI [Public Health Dental Hygienists]
- Deborah Garneau, MA; Co-Director, Health Equity Institute, RIDOH [Community Health Workers]
- Linda Mahoney, Administrator II, Behavioral Healthcare Program Services & Community Engagement, BHDDH, [Peer Recovery Specialist]

Workshop Focus: Role and vision of new and evolving occupations; promising practices; challenges and strategies to support new and evolving occupations in RI