

DEPARTMENT OF PARKS & RECREATION  
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GREENWICH, CT 06830

FOR IMMEDIATE RELEASE: January 26, 2018  
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Department of Parks and Recreation

## **PRESS RELEASE**

### **Park Pass Renewals**

In a continued effort to improve efficiency and customer service, the Department of Parks and Recreation Park Pass renewal process has been changed. Park Pass renewal applications will not be mailed out this year in favor of using our existing online renewal process. The online system has been used by many town residents with positive results over the last five years.

To renew your passes online, please login to the Parks and Recreation website at [www.greenwichct.org/webtrac](http://www.greenwichct.org/webtrac) and follow the onscreen prompts.

Should you need customer service assistance, please e-mail: [gnpnr@greenwichct.org](mailto:gnpnr@greenwichct.org) or call us at the Park Pass call center at (203) 622-7817.

For more information, please visit the Parks and Recreation page on the Town of Greenwich website at:  
[http://www.greenwichct.org/government/departments/parks\\_and\\_recreation/park\\_beach\\_tennis\\_passes/](http://www.greenwichct.org/government/departments/parks_and_recreation/park_beach_tennis_passes/).

### **Password Updates**

Effective January 29, 2018, The Town of Greenwich requires passwords to be changed on an annual basis. When you login for the first time to your Parks and Recreation account at: [www.greenwichct.org/webtrac](http://www.greenwichct.org/webtrac) please select the link to reset your password.

Please help us spread the word by sharing with your family, friends, and neighbors.