

## Public Comments

	A	B
1	<b>Date</b>	<b>CMP Public Comment</b>
2	19-Mar	Under Section 6, Fleet O& M the "beyond" lists a 2018 new Fire truck, \$975,000. Do you predict buying another fire truck? It also has the amount listed for payment of truck just approved, (though incorrect) in Fire Dept estimates. Are these redundancies intentional or inadvertant?
3	19-Mar	Under Section 6, Real estate. You allocate \$10,000 annually to do title search work. With all the overlay, rezoning, trading lots, purchasing acreage, etc. is this a little unrealistic? Why are we purchasing cell tower leases, I thought companies putting in cell towers pay the landowner.
4	19-Mar	Under Section 6, Sales Development and Tourism, You note a Disc Golf Course. Is this suggested for any particular course conversion or an additional course?
5	19-Mar	Under Section 6, I find the notion of a climbing rock wall at the Coronado Pool rather humorous. \$9,000 in 2020 and again \$9,000 in beyond.
6	19-Mar	The Broadband service gap issue is not really anything helpful beyond what has already been attempted. The ISP's are not going to spend additional money to better serve residents beyond current levels. Therefore, don't spend time and effort to ask them. Perhaps there are areas that Should remain remote and no Development should be allowed in those areas. If realtors were honest and upfront to buyers, and buyers did their vetting, and the POA was diligent and transparent, HSV may not need to ask all property owners to improve the internet service to the minority who have limited/no service.
7	19-Mar	Has the POA considered establishing "redevelopment zones" that would permit an investor or developer to obtain, for example, reduced or eliminate POA fees for a period of time to encourage renovation or improvement of properties within the redevelopment zone? This may be a way to accelerate the cycle of property improvement - property value elevation that needs to happen to sustain the more aged portions of the village.
8	19-Mar	Does the team have an execution strategy in mind as yet? This could certainly be funded with bonds, but I would hope that an arrangement could be pursued with a developer to share the cost and risk of this type of project. An arrangement of this sort would also allow near term projects to be executed more quickly and enhance the revenue potential for the POA.
9	19-Mar	We need to stop non resident buying beyond primary residence use. Charge way higher POA fees for buyers that do not reside here year long.

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10	19-Mar	Marketing message of "Intelligent Nature." Something along the line of leaving the traffic, air pollution, winter weather and high-priced real estate behind for a place that has the internet access you need to manage your life, or work (if you must), in a beautiful natural setting where you can enjoy a lifestyle that suits you. Enjoy quiet solitude in a healthy environment; be a health fanatic and enjoy a different recreational activity every day; exercise a talent, pursue a hobby or explore a new opportunity in a special interest group; or "give back" in a meaningful volunteer capacity. It's all here if you're genius enough to come get it.
11	19-Mar	Covenants be a required part of any sales agreement for the purchase of a lot or residence. There should be legal verbiage stating that any violation the property owner won't correct will create a lien against the property.
12	19-Mar	Conduct an "Enviornmental Assessment" - impact of development on creeks & lakes, etc.
13	19-Mar	Include studies that development will have on existing utilities like water pressure, lift stations etc.
14	19-Mar	Establish clear, measurable, time restrained milestones with associated budgets.
15	19-Mar	Close 2 golf courses, converting them to parks and bicycle / walking trails.
16	19-Mar	Build a restaurant / pavilion at Lake Balboa to support the beach activities.
17	19-Mar	Further explore SCAT in addressing our transportation needs.
18	19-Mar	Utilize the Board of Realtors in collecting sales data - Under Policies and Governance Section 3.1.
19	19-Mar	Explore tiny house opportunities - Attracts a younger demographic.
20	19-Mar	Rename SOBO to something more meaningful or representative of the area.
21	19-Mar	Assess properties based on their size. For example, 1/4 acre lot would pay less than 1/2 acre.
22	19-Mar	Review rules of exterior property premesis with new residents in the newcomers orientation.

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23	19-Mar	Target national marketing campaigns in the colder northern states. Appeal to those looking to escape bad weather.
24	19-Mar	Change utility billing to monthly instead of every other month. Easier for people to budget.
25	19-Mar	HSV needs an APP for its residents. The APP could be used to report maintenance requests, and upload pictures at the same time.
26	19-Mar	Add a bike rental program similar to Punta Gorda Florida.
27	19-Mar	Need a complete overhaul of our website. Member vs. Visitor experience.
28	19-Mar	Implement all three community center development projects outlined in the plan simultaneously instead of phased.
29	19-Mar	How does the plan define a 10 to 20 year development plan? Short, long, very long?
30	19-Mar	Page 31 - Village Structure overview - third paragraph states beware that a small percentage of the total vision is achievable within a 20-year horizon. Shouldn't this statement be Be aware?
31	19-Mar	East gate housing is currently getting larger not smaller. Please explain (in reference to 80% of the Village is platted for housing that represents only 30% of the market demand.)
32	19-Mar	Additional cost data needed (both savings and expenditures) in suspension areas before decisions are made on how to proceed.
33	19-Mar	In prototypical interventions, math in this segment should be reviewed. Appears to be incorrect.
34	19-Mar	Change national advertising focus to southern states & those cities within a 500 mile radius of Hot Springs Village. Topeka, Springfield, Louisville, Nashville, Memphis, Birmingham, Jackson, Shreveport, Dallas, Oklahoma City, Tulsa, Houston and New Orleans.
35	19-Mar	Convert one of the 18 hole golf courses to two 9 hole golf courses. One 9 could be walk only, and the other dedicated to beginner golfers to encourage new golfers to the sport.
36	19-Mar	Eliminate silent equity partner (role 3) as an option for the POA in the developer scenarios.

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37	19-Mar	Develop a critical path method milestone schedule by a credible professional team. 4D level detail including timing, activity costing, resource loading and equipment loading.
38	19-Mar	All concept milestones & required reorganization recommendations in the CMP should be installed in the milestone CMP as activities.
39	19-Mar	Add boat trailers to list of acceptable items to be parked on personal properties just like golf cart trailers.
40	19-Mar	Change language as it relates to ACC committee members being "overburdened".
41	19-Mar	Trolley bus system.
42	19-Mar	Consider Co-Housing in the plan .
43	19-Mar	Page 80 - Correction - We do have existing bonds that we are still paying on for wastewater.
44	19-Mar	Page 155 Suddenlink is misspelled
45	27-Mar	Page 71 - I would suggest that in future proposals focus on the future and needing a revised plan, but avoid trying to pour blame onto the past.
46	27-Mar	Disagrees with using POA maintenance staff as a cost center for doing maintenance at private residences
47	27-Mar	Likes Wayfinding in general, but only on main thoroughfares and not in neighborhoods. Encourages divisiveness
48	27-Mar	Will replatting two lots into one result in the elimination of one assessment?
49	29-Mar	We have been silent on the result of assessments when lots are merged specifically. Right now where new lots are created through redevelopment and adds lots to an area, it's one assessment per unit (more than one per lot for multi family). Where a property is enlarged, currently the result isn't specified. As an interim the POA may maintain a record of the number of assessments due per lot, which will be necessary for any multi family or condo'ed townhouse development. So I'd say that we have identified it as in need of clarification but a strategy has not been determined.