

HEARING LOOPS IN THE NEW YORK CITY METROPOLITAN AREA

As of 28 November 2017

The following institutions have hearing loops installed. Most only have hearing loops in limited areas of the building. This list is updated every few months. If you would like to notify HLAA-NYC about a newly looped venue, please email info@hearinglossnyc.org .

Hearing looped venues are listed by county and by type of facility:

**NEW YORK STATE**

**New York City**

 Public Facilities

**Amtrak, New York City Penn Station**

 234 West 31st Street

Eighth Avenue and West 31st to 33rd Streets

New York, NY 10001

800-872-7245

<http://www.amtrak.com/>

Hearing loops are installed at ticket windows 7 and 8 and at the information desk and the customer service desk.

**Grand Central Terminal**

See listing under Metro North, Grand Central Terminal

**IDNYC**

All IDNYC enrollment centers are equipped with hearing loops to ensure accessibility for hard of hearing applicants.

Locations are listed at <http://www1.nyc.gov/site/idnyc/card/locations.page>

Website <http://www1.nyc.gov/site/idnyc/index.page>

**Metro North, Grand Central Terminal**

**89 East 42nd Street at Park Avenue**

**New York, NY 10017**

<http://www.grandcentralterminal.com/>

**Ticket booths numbers 6 and 11 have hearing loops installed.**

**At the information booth in the center of the floor, a hearing loop has been installed at the south facing window. If no one is at that window, go to another window and tell the clerk you need to use the hearing loop and they will move to the south window.**

**MTA subway system station booths**

<http://web.mta.info/accessibility/station_booths.htm>

All subway information booths in stations in the Bronx, Brooklyn, Manhattan and Queens are looped. If you can’t hear the employee in the booth, ask them to speak into the microphone.

**MTA subway system Help Points**

<http://web.mta.info/accessibility/station_booths.htm>

The upper portion of the Help Point is a bright blue light and the lower portion is silver with two buttons: one marked “emergency” and the other marked “information.” By pushing the appropriate button, subway riders are remotely connected with a person who can give directions to another subway station or send help in an emergency. Help Points are generally attached to a support column or a wall and are easily located by the bright blue light.

All Help Points are installed with hearing loops; simply set your hearing aid to the t-coil setting, press the appropriate button on the Help Point and wait for the operator to speak to you.

**New York City Taxi and Limousine Commission, Taxi of Tomorrow**

<http://www.nyc.gov/html/media/totweb/taxioftomorrow_home.html>

Beginning 1 September 2015, New York City will require taxi owners who are replacing yellow taxis to replace them with vehicles that meet the new standards for accessibility, including hearing loops. It will take several years until all vehicles have hearing loops. Customers should look for the hearing loop logo on the outside of the cab.

# The new rule only applies to yellow taxis. It does not apply to green outer borough taxis, although if the owners buy the Nissan MV200s, those cars will have a loop. Nor do the new standards apply to black cars, or car service vehicles or services such as Uber and Lyft.

**Penn Station, Amtrak**

See listing under Amtrak, Penn Station

**Manhattan**

 Businesses

 **Apple Store – SoHo branch**

103 Prince Street at corner of Greene Street

New York, NY 10012

212-226-3126

<http://www.apple.com/retail/soho/>

Hearing loops are installed in tutorial areas.

**Bank of America**

Bank of America Tower

One Bryant Park (115 West 42nd Street at corner of Sixth Avenue)

New York, NY 10036

212-764-0694

<http://locators.bankofamerica.com/locator/locator/115__W__42nd__St_10036_NEW__YORK_NY/bank_branch_locations/>

Teller window at end is looped.

**Capital One Bank**

1345 Third Avenue at 77th Street

New York, NY 10075

212-535-3810

<http://maps.capitalone.com/locator/LocationDetail.action?id=81727&zip=10075>

Hearing loops are available at two teller windows and one service desk.

**Chase Bank**

214 Broadway at Fulton Street

NY, NY 10007

212-528-2496

<https://locator.chase.com/>

<https://www.chase.com/resources/customer-service>

All four teller windows have hearing loops.

**Duane Reade**

1524 Second Avenue at 79th Street

NY, NY 10075

646-422-1023

[http://www.walgreens.com/locator/duane+reade-1524+2nd+ave-new+york-ny-10075/id=14236](http://www.walgreens.com/locator/duane%2Breade-1524%2B2nd%2Bave-new%2Byork-ny-10075/id%3D14236)

The pharmacy counter is looped.

**Duane Reade**

1091 Lexington Avenue at 77th Street

NY, NY 10075

212-794-7100

212-355-5944

[http://www.walgreens.com/locator/duane+reade-1091+lexington+ave-new+york-ny-10075/id=14292](http://www.walgreens.com/locator/duane%2Breade-1091%2Blexington%2Bave-new%2Byork-ny-10075/id%3D14292)

The pharmacy counter is looped.

**Gristedes Pharmacy**

225 Ninth Avenue, at 24th Street

New York, NY 10011

212-807-0950

<http://www.gristedes.com/locator/?zipcode=10011&x=31&y=4>

Pharmacy counter is looped.

**Gristedes Pharmacy**

25 Waterside Plaza & FDR Drive
New York, NY 10010

212-725-6442

<http://www.gristedes.com/locator/?zipcode=10010&x=7&y=6>

Pharmacy counter is looped.

**Gristedes Pharmacy**

686 North Main Street
Roosevelt Island, NY 10044
212-371-2680

<http://www.gristedes.com/locator/?zipcode=10044&x=20&y=5>

**Pharmacy counter is looped.**

**Shake Shack, (Upper West Side)**

366 Columbus Avenue at 77th Street

New York, NY 10024

<http://www.shakeshack.com/location/upper-west-side/>

646-747-9770

Order line on left side (or back depending on where you are standing) has a hearing loop installed.

**Shake Shack (East Side)**

154 East 86 Street (Lexington-Third)

New York, NY 10028-2107

646-237-5035

<http://www.shakeshack.com/location/upper-east-side/>

One line has loop.

**Shake Shack (Battery Park City)**

215 Murray Street (between West Street and North End Avenue)

New York, NY 10282-5651

646-545-4600

<http://www.shakeshack.com/location/battery-park-city/>

One line has loop.

Cultural Venues

**Bernard B. Jacobs Theatre**

242 West 45th Street

New York, NY 10036

<http://www.shubert.nyc/theatres/bernard-b-jacobs/>

The theatre has a hearing loop installed.

**Cloisters Museum and Garden**

See listing under Metropolitan Museum of Art, Cloisters Museum and Gardens

**David Rubenstein Atrium at Lincoln Center**

Broadway between 62nd and 63rd

New York, NY 10023

212-875-5000

<http://atrium.lincolncenter.org/index.php/accessibility>

The ticket counter is looped.

**Ellis Island Museum**

Ellis Island
New York, NY 10004-1467

212-363-3200

<http://www.nps.gov/elis/index.htm>

All exhibits with document and video programming, as well as Theaters 1 & 2, are induction looped and compatible with t-coil enabled hearing aids and cochlear implants. All audio programs that use a telephone style handset are t-coil compatible throughout the exhibit galleries. If you do not have a t-coil enabled hearing aid or cochlear implant, assisted listening devices are available for your use at the Information Desk, 1st Floor.

**The Frick Collection**

1 East 70th Street

New York, NY 10021

212-288-0700

<http://www.frick.org/visit/museum/accessibility>

A hearing loop has been installed in the Music Room where the film *Introduction to the Frick Collection* is shown and where lectures, concerts and other programs are also held. For information on the t-coil compatible audio tour see the audio guide list at the end of this section.

**Gershwin Theater**

222 West 51st Street, between Broadway and Eighth

New York, NY

212-586-6510

<http://gershwintheatre.com/patron_services.php> for information on the theatre

<http://www.wickedthemusical.com> for ticket purchase for “Wicked: the Musical”

Theater and box office are looped.

**Guggenheim Museum**

**1071 Fifth Avenue at 89th Street**

**New York, NY 10128-0173**

**212-423-3500**

<http://www.guggenheim.org/new-york/visit/accessibility>

Hearing loops have been added to the admission, information and retail desks.

For information about smartphone app for the hard of hearing

see the acoustiguide/audio guide list at the end of this section.

# Intrepid Sea, Air and Space Museum

 One Intrepid Square

Pier 86, Twelfth Avenue and West 46th Street

New York, NY 10036-4103

212-245-0072

<http://www.intrepidmuseum.org/access.aspx>

The main theater is looped, as is a portable podium for special events, and there are loops and captions throughout the ship. The Shuttle exhibit has a hearing loop installed. For information on the t-coil compatible audio tour, see the audio guide list at the end of this section.

**Irish Repertory Theater**

132 West 22nd Street

New York, NY 10011

212-255-0270

<http://www.irishrep.org/>

A hearing loop has been installed as part of the renovation, completed June 2016.

**Jewish Museum**

1109 Fifth Avenue at 92nd Street

New York, NY 10128

212-423-3200

<http://thejewishmuseum.org/visit#accessibility>

The admissions desk, coat check, Cooper Shop, Goodkind Media Center, and Floor 4 information desk are each equipped with hearing loops. An exhibit series, *The Television Project:* is shown in a looped gallery.

T-coil compatible hearing loop technology is available when there is exhibition-related audio in the galleries**.**

**Landmark Cinemas at 57 West**

657 West 57th Street at Twelfth Avenue

New York, NY 10019

646-233-1615

<https://www.landmarktheatres.com/new-york-city/the-landmark-at-57-west/info>

The theater is equipped with a hearing loop. Check listings for availability and price.

**Lincoln Center Mitzi Newhouse Theater**

# 150 W 65 Street

New York, NY 10023
(212) 501-3100

<http://www.lct.org/about/faq/>

The Mitzi Newhouse Theater is now equipped with an induction hearing loop.

**Lincoln Center Vivian Beaumont Theater**

# 150 W 65 Street

# New York, NY 10023212-501-3100

<http://www.lct.org/about/faq/>

# The Vivian Beaumont Theater is now equipped with an induction hearing loop.

# Lower East Side Tenement Museum

103 Orchard Street

New York, NY 10002

212-982-8420

<http://www.tenement.org/vizinfo_ada.html>

The orientation film, *An American Story*, shown in the Visitors Center, has a hearing loop. The media program *The Moores: an Irish Family in America* is equipped with a hearing loop. Ticketing and retail counters, as well as public programming areas, are equipped with t-coil compatible hearing loops. Portions of the [Shop Life](http://www.tenement.org/shoplife.html) and [Irish Outsiders](http://www.tenement.org/tours.php) tours include audio-visual elements equipped with hearing loops

# Lunt-Fontanne Theatre

# 205 W 46th Street

# New York, NY 10036

# 877-250-2929

# <http://luntfontannetheatre.com/patron_services.php>

This theatre is equipped with a hearing loop.

**Main Street Theatre and Dance Alliance** 548 Main St. Roosevelt Island New York, NY 10044

212-371-4449

<http://www.mstda.org>

The entire theatre/performance space is equipped with a hearing loop

**Metropolitan Museum of Art**

1000 Fifth Avenue at 82nd Street

New York, NY 10028-0198

212-535-7710

<http://www.metmuseum.org/visit/accessibility>

The following locations have hearing loops installed: Information Desk and select Admissions Desks in the Great Hall as well as at the Concerts and Lectures box office in the Great Hall. For information on audio guide tours, see the audio guide list at the end of this section.

**Metropolitan Museum of Art**

**The Cloisters Museum and Gardens**

99 Margaret Corbin Drive

Fort Tryon Park

New York, NY 10040

212-923-3700

<http://www.metmuseum.org/visit/visit-the-cloisters/accessibility-at-the-cloisters>

For information about the t-coil compatible audio guide tour see the audio guide list at the end of this section.

**Minskoff Theater**

200 West 45th Street

New York, NY 10036

212-869-0550

<http://www.minskofftheatre.com/index.php>

This theatre is equipped with a hearing loop.

**Mitzi Newhouse Theater**

See listing under Lincoln Center Mitzi Newhouse Theater

**Museum of Modern Art**

11 West 53rd Street

New York, NY 10019

212-708-9400

<http://www.moma.org/visit/plan/accessibility>

All MoMA theaters, lobby desks, ticketing desks, information desks, membership desk, audio guide desks, the gift shop have loops,. One of The Edward John Noble Education Center’s classrooms is equipped with induction loops as are the Bartos Theater, Time Warner Theater, and Classroom B.

Temporary exhibits may have hearing loops installed where appropriate; call to inquire about specific temporary exhibits.

For information about the t-coil compatible audio guide tour see the audio guide list at the end of this section.

**National September 11 Memorial & Museum at the World Trade Center**
between Liberty Street, West Street, Fulton Street and Greenwich Street
New York, NY 10281
212-312-8800

<http://www.911memorial.org/visitors-who-are-deaf-or-hard-hearing>

Hearing loops are installed throughout the Museum wherever there is audio, including in the exhibitions, auditorium, and classrooms. All audio wands in the Museum are also T-coil compatible and have volume-control adjustment buttons. T-coil compatible neck loops to accompany the handheld devices are also available at the Information Desk.

**The New York Public Library**

**53rd Street Library**

20 West 53rd Street

New York, NY 10019

212-714-8400

<https://www.nypl.org/accessibility/hard-of-hearing>

The Community Room and Film & Program Area have hearing loops, but the circulation desk does not.

**New York Public Library**

[**Library for the Performing Arts**](http://www.nypl.org/locations/lpa)40 Lincoln Center Plaza New York, NY, 10023 917-275-6975

<https://www.nypl.org/accessibility/hard-of-hearing>

The Circulation Desk has a countertop hearing loop

**New York Public Library**

[**Mid-Manhattan Library**](http://www.nypl.org/locations/mid-manhattan-library) **at 42nd Street**

476 Fifth Avenue

New York, NY, 10018 212-340-0863

<https://www.nypl.org/accessibility/hard-of-hearing>

The Circulation Desks in rooms 67 and 76 have countertop hearing loops.

**New York Public Library**

**Muhlenberg Library**

209 West 23rd Street (near Seventh Avenue)

New York, NY 10011-2379

212-924-1585

<https://www.nypl.org/accessibility/hard-of-hearing>

The Community Room on the third floor is equipped with a hearing loop.

**New York Times Center**

See listing under TimesCenter

**Richard Rodgers Theater**

226 West 46th Street

New York, NY

212-221-1211

<http://richardrodgerstheatre.com/patron_services.php>

A hearing loop has been installed in this theatre.

**The TimesCenter**

242 West 41st Street (between Seventh and Eighth Avenues)

New York, NY 10036

212-556-4300

<http://thetimescenter.com/policies.html>

The TimesCenter Stage/Screening Room and The TimesCenter Hall are equipped with hearing loop technology for the benefit of hearing aid users, as well as conventional assistive listening systems for people with hearing impairments.

**Vivian Beaumont Theater**

see listing under Lincoln Center Vivian Beaumont Theater

 **Westside Theater**

407 West 43rd Street

New York, NY 10036

<http://westsidetheatre.com/accessibilty/upstairs-theatre-accessibility/>

212-315-2244

The Upstairs Theatre only has a hearing loop; The Downstairs Theatre has an infrared system.

**Whitney Museum of American Art**

99 Gansevoort Street

New York, NY 10014

212-570-3600

<http://whitney.org/Visit/Access>

First floor Service locations at the admissions desk, membership desk, and coat check are equipped with hearing loops. On the third floor, the Hess Theater is equipped with a hearing loop. In the Laurie M. Tisch Education Center on the third floor, the Hearst Artspace and the Seminar Room are equipped with hearing loops. The Kaufman Gallery on the fifth floor is equipped with a hearing loop. Some video monitors in the galleries have headphone jacks; you are welcome to plug in your own headset or neck loop.

 Places of Worship

 **Brotherhood Synagogue**

 28 Gramercy Park South (East 20th Street)

 New York, NY 10003

 212-674-5750

 <http://brotherhoodsynagogue.org/>

 The sanctuary is equipped with a hearing loop.

**Congregation Rodeph Sholom, Schafler Forum**
7 West 83 Street
New York, NY 10024

212-362-8800

<http://rodephsholom.org/about/facilities/>

The Schafler Forum, a banquet ballroom, is equipped with a hearing loop.

**Christ and St. Stephen’s Episcopal Church**

120 West 69th Street

New York, NY 10023

212-787-2755

<http://www.csschurch.org/?page=services&id=11>

The sanctuary and undercroft are equipped with hearing loops.

**Church of the Village (Methodist)**

201 West 13th Street at Seventh Avenue

New York, NY 10011

212-243-5470

<http://churchofthevillage.org/>

The sanctuary is equipped with a hearing loop.

**Community Church of New York Unitarian Universalist**

40 East 35th Street

New York, NY 10016

212-683-4988

<http://www.ccny.org/>

The Assembly Hall is looped and HLAA-NYC holds its monthly meeting there.

**Congregation Beit Simchat Torah**

130 West 30th Street

New York, NY 10001

212-929-9498 ext  875

<http://www.cbst.org>

The sanctuary has a hearing loop.

**Epiphany Roman Catholic Church**

375 Second Avenue at 22nd Street

New York, NY 10009

212-475-1966

<http://epiphanychurchnyc.org/>

The first five pews in front of the pulpit are looped.

**Riverside Memorial Chapel**

180 West 76th Street

New York, NY 10023

212-362-6600

<http://www.riversidememorialchapel.com/>

Three chapel rooms have hearing loops.

**Temple Emanu-El**

1 East 65th Street at Fifth Avenue

New York, NY 10065

212-744-1400

<http://www.emanuelnyc.org/simple.php/wor_shabbat>

Hearing loops are installed in the Fifth Avenue sanctuaries.

Public Meeting Spaces

 **Center for Hearing & Communication**

50 Broadway, 6th floor

New York, NY 10004

917-305-7700

<http://www.chchearing.org/contact-us>

The Assistive Devices Center room has been looped. **Free group demonstrations are offered every Thursday (excluding holidays) at 2:00 pm. Walk-ins are welcome, but it is always best to call to confirm at 917-305-7766.**

**The Conference Center also has a hearing loop.**

**Center for Independent Living**

841 Broadway

Suite 301

New York, NY 10003

212-674=2300

<http://www.cidny.org>

Conference room has a hearing loop.

**Hearing Health Foundation**

**363 Seventh Avenue, 10th floor**

**New York, NY 10001**

**212-257-6140**

<http://hearinghealthfoundation.org>

**This is the office of a non-profit organization; meeting room has loop installed.**

**Madison Square Garden**

4 Pennsylvania Plaza

(Seventh Avenue between W 31st Street & W 33rd Street)

New York, NY 10001

Disabled Services 212-465-6034 M-F 9:30-4:30

<http://www.thegarden.com/about/disabled-services.html>

Hearing loops are installed at the box office and guest services.

**Marseilles Residence of the West Side Federation for Senior and Supportive Housing**

230 West 103rd Street

New York, NY 10025-8717

212-663-6000

<http://bloominplace.org/resource/induction-loop-installed-in-marseilles-community-room>

Community room has a hearing loop installed.

**Mayor’s Office for People with Disabilities**

100 Gold Street, 2nd floor

New York, NY 10038

Call 311

<http://www.nyc.gov/html/mopd/html/home/home.shtml>

The Prospect Park Conference Room has a hearing loop.

**National Council of Jewish Women, New York Section**

241 W. 72nd Street

New York, NY 10023

212-687-5030

[www.ncjwny.org](http://www.ncjwny.org)

The second floor meeting room has a hearing loop.

**Penn South (NORC) Social Services, Inc.**

290 Ninth Avenue at 27th Street

New York, NY 10001

212-243-3670

<http://pennsouthlive.org/>

A hearing loops is installed in classroom 1.

**Quest at CWE**

CCNY Center for Worker Education, Bowling Green Campus
25 Broadway, 7th Floor
New York, NY 10004

212-925-6625 X229

<http://www.questonline.org>

Four classrooms and the auditorium all have hearing loops.

**SAGE (Services and Advocacy for GLBT Elders)**

305 Seventh Avenue at West 27th Street

New York, NY 10001

212-741-2247

<http://sageusa.org/index.cfm>

Several rooms have hearing loops installed.

Schools

 **Columba University Medical Center**

 Alumni Auditorium

650 West 168th Street

 New York, NY 10032

 Alumni auditorium has a hearing loop installed.

**Venues in Manhattan that have audio tours or other services which are t-coil compatible.**

All visitors, regardless of hearing ability, who want to hear the audio tours in these museums must get the audio guide. Visitors wearing hearing aids with a t-coil or a cochlear implant can hear the program by requesting a neck loop for t-coil compatibility in addition to the audio guide, and then setting their hearing aids to the t-coil setting.

 Cultural Venues

**Ellis Island Museum**

Ellis Island
New York, NY 10004-1467

212-363-3200

<https://www.nps.gov/elis/planyourvisit/accessibility.htm>

If you do not have a t-coil enabled hearing aid or cochlear implant, assisted listening devices are available for your use at the Information Desk, 1st Floor.

If listening assistance is needed for the Ranger-guided tour, a Tour Guide FM Broadcast System is available at the Information Desk, 1st Floor.

**The Frick Collection**

1 East 70th Street

New York, NY 10021

212-288-0700

<http://frick.org/information/access.htm>

T-coil compatible audio guides are available at the audio guide desk at the entrance. They can also be used throughout the collection to hear recorded information about specific items, at the user’s discretion. The system provides information in any of the following languages: English, French, German, Italian, Japanese and Spanish.

**Guggenheim Museum**

**1071 Fifth Avenue at 89th Street**

**New York, NY 10128-0173**

**212-423-3500**

[www.guggenheim.org](http://www.guggenheim.org)

The Guggenheim App covers special exhibitions, selections from the permanent collection, and the architecture of the building. The app has transcripts of all tour stops and is T-coil compatible. Please ask the staff at the Multimedia Guide desk for assistance. Please note that no devices will be distributed after 5:15 pm.

**Intrepid Sea, Air and Space Museum**

 One Intrepid Square

Pier 86, Twelfth Avenue and West 46th Street

New York, NY 10036-4103

212-245-0072

<http://www.intrepidmuseum.org/access.aspx>

**Audio guides with t-coil compatible neck loops** are available for a rental fee of $6 per device during regular museum hours. The Shuttle exhibit has a hearing loop installed.

**Jewish Museum**

1109 Fifth Avenue at 92nd Street

New York, NY 10128

212-423-3200

<http://www.thejewishmuseum.org/AccessPrograms>

T-coil compatible assistive listening devices are available for use in the permanent exhibition, Culture and Continuity: The Jewish Journey, and also in select special exhibitions.

**Metropolitan Museum of Art**

1000 Fifth Avenue at 82nd Street

New York, NY 10028-0198

212-535-7710

<http://www.metmuseum.org/visit/accessibility>

Audio guides are free to visitors who are hard of hearing; neck loops are available upon request. It may be necessary to pick up a neck loop at the audio guide desk in the main lobby on the first floor; they are not always available with the audio guides in special exhibits.

**The Cloisters Museum and Gardens**

99 Margaret Corbin Drive

Fort Tryon Park

New York, NY 10040

212-923-3700

<http://www.metmuseum.org/en/visit/visit-the-cloisters/accessibility-at-the-cloisters>

T-coil compatible audio guide players are free to visitors who are hard of hearing. They are equipped with volume control and are available with neck loops for hearing aids with t-coils or with headsets for those without t-coils.

**Morgan Library and Museum**

225 Madison Avenue at 36th Street

New York, NY 10016

212-685-0008

<http://www.themorgan.org/visit/access.asp>

An audio guide highlighting the Morgan's history, architecture, and permanent collection is available free with museum admission. Neck loops for t-coil compatibility should be requested at the admissions desk and the audio guide must be requested separately at the opposite desk.

**Museum of Modern Art**

11 West 53rd Street

New York, NY 10019

212-708-9400

<http://www.moma.org/visit/plan/accessibility>

The MoMA audio guide is t-coil compatible; neck loops are kept at the audio desk and will be added to the audio device on request. T-Coil enabled Assisted Listening Devices are available for all MoMA Public Gallery Sessions and Conversations.

**National September 11 Memorial & Museum at the World Trade Center**
between Liberty Street, West Street, Fulton Street and Greenwich Street
New York, NY 10281
212-312-8800

<http://www.911memorial.org/visitors-who-are-deaf-or-hard-hearing>

T-coil compatible neck loops to accompany the handheld devices are also available at the Information Desk.

**New York Historical Society**

170 Central Park West at Richard Gilder Way (77th Street)

New York, NY 10024

212-873-3400

<http://www.nyhistory.org/visit/accessibility-amenities>

Presentations in the Robert H. Smith auditorium are t-coil compatible; a neck loop should be picked up at the desk just outside the auditorium entrance or at the information/membership desk. The auditorium also has an FM system with headphones, so explain that you want a neck loop. Audio guides are available for several exhibits and can be found at the entrance to that exhibit. You must ask for a neck loop at the information/membership desk on the first floor in order to use the audio guides available in various exhibit halls throughout the building.

**Paley Center for Media (previously Museum of Television and Radio)**

25 West 52nd Street

New York, NY 10019

212-621-6800 recorded general info

212-621-6600 more specific info

<http://www.paleycenter.org/visit-visitny>

T-coil compatible neck loops are available at the Front Desk to be used in the screening rooms and in the theater.

**Whitney Museum of American Art**

99 Gansevoort Street

New York, NY 10014

212-570-3600

<http://whitney.org/Visit/Access>

T-coil compatible neck loops are available for public and private gallery tours and public programs.

**Venues outside Manhattan with audio loops**

**Bronx**

Cultural Venues

**The New York Public Library, Bronx Library Center**

310 East Kingsbridge Road (at Briggs Avenue)

Bronx, NY 10458

718-579-4244

<https://www.nypl.org/accessibility/hard-of-hearing>

The Auditorium is equipped with an audio loop and the Welcome Desk has a countertop audio loop.

Public Facilities

#  Bronx Zoo

# 2300 Southern Blvd

# Bronx, NY 10460718-367-1010 general information

# **718-220-5103** guest relations

<http://bronxzoo.com/visitor-info/accessibility>

There are hearing loops at the Congo Gorilla Forest and, during feeding times, at the Sea Lion exhibit.

**The New York Botanical Garden**

2900 Southern Boulevard

Bronx, NY 10458

718-817-8649

<http://www.nybg.org/visit/accessibility.php>

Ticket windows have hearing loops. Tram Tour trams are equipped with a t-coil compatible hearing loop. Headsets are available at the Visitor Center for those without t-coils. Assistive Listening Devices (headsets and t-coil compatible neck loops) are available for all tours and programs upon request. Ask a staff member for assistance.

For more information see the audio guide list at the end of this section.

**Serviam Towers**

321-325 East 198th Street

Bronx, NY 10468

<http://osueast.org/contact-us/>

Housing for senior citizens, which includes a 54 seat theater with a hearing loop.

**Yankee Stadium**

East 161st Street and River Avenue

Bronx, NY 10452

General phone number 718-293-4300

Disabled Services 718-579-4510 or email disabled services@yankees.com

<http://newyork.yankees.mlb.com/nyy/ballpark/information/index.jsp?content=disabled>

Hearing loops have been installed at approximately 50 locations throughout Yankee Stadium, including some concessions stands, first-aid stations, merchandise stores, Guest Services Booths and Yankee Stadium Ticket Windows. For information about t-coil compatibleneck loops to hear announcements, see the audio guide list at the end of this section.

**Venues in The Bronx that have audio tours or other services which are t-coil compatible.**

Public Meeting Spaces

**The New York Botanical Garden**

2900 Southern Boulevard

Bronx, NY 10458

718-817-8700

<http://www.nybg.org/visit/accessibility.php>

Assistive listening devices (headsets and t-coil compatible neck loops) are available for all tours and programs upon request. Audio tours of the Enid Haupt Conservatory are available to anyone with a cell phone; the cell phone user should bring any ALDs needed to use the phone. Assistive Listening Devices (head sets and T-coil compatible neck loops) are available upon request in the Arthur and Janet Ross Lecture Hall.

**Yankee Stadium**

East 161st Street and River Avenue

Bronx, NY 10452

General phone number 718-293-4300

Disabled Services 718-579-4510 or email disabled services@yankees.com

<http://newyork.yankees.mlb.com/nyy/ballpark/information/index.jsp?content=disabled>

T-coil compatible neck loops are available at no charge at the Guest Services Booth; a credit card or acceptable form of photo ID is required as deposit. These neck loops can be used to hear scoreboard announcements from seats in the stadium.

**Brooklyn**

 Businesses

**Gristedes Pharmacy**

101 Clark Street
Brooklyn, NY 11201
718-855-0132

<http://www.gristedes.com/locator/?zipcode=11201&x=21&y=13>

Pharmacy counter is looped.

Public Meeting Spaces

 **Barclays Center Arena**

 620 Atlantic Avenue

Brooklyn, NY 11217

212-359-6387

<http://www.barclayscenter.com/guest-services/disabled-a-to-z-guide>

 The following locations are hearing looped:

on the Ticketmaster Main Concourse: Brooklyn Bangers & Dogs (near section 08), Nathans (near section 24), Nets Shop (near section 23-22), Adidas Team Store (near section 31), Brooklyn Marriott Guest Services Center (across from section 12/112), at American Express Box Office: GEICO Atrium Entrance: 2 ticket selling windows; Emblem Health Dean Entrance: 1 ticket selling window

on Suite Level A: Clinton Hill Burgers (near section 110-109)

on MetroPCS Upper Pavilion: Nathans (near section 207), Brooklyn Bangers & Dogs (near section 225)

**JASA Senior Alliance Senior Center**

161 Corbin Place

Brooklyn, NY 11235

212-273-5272

<http://www.jasa.org/>

Main meeting room has a hearing loop.

**Queens**

 Businesses

**Boulevard Animal Clinic**

112-49 Queens Boulevard

Forest Hills, New York 11375

718-261-1231

<http://www.centralvets.com/locations-clinics-central-veterinary-associates/forest-hills-pet-veterinarian.php>

Reception area is looped.

**Cross Bay Diner**

160-31 Cross Bay Blvd.

Howard Beach, NY 11414

718-848-9401

<http://www.crossbaydinernyc.com/index.html>

A table-top hearing loop is available.

**Cross Bay Chemists**

158-14 Cross Bay Blvd

Howard Beach, NY 11414

718-880-1644

<http://crossbaychemist.com/index.php>

The pharmacy counter is looped.

Cultural Venues

**Queens Library**

**Fresh Meadows Library**

193-20 Horace Harding Expressway

Fresh Meadows, NY 11365

718-454-7272

<http://www.queenslibrary.org/branch/Fresh-Meadows?filters=ev_loc:91600000>

A hearing loop is installed in the meeting room where Library programs are held.

Medical Facilities

 **Harmony Hearing & Speech Center, LLC**

161-24 84th Street

Howard Beach, NY 11414

718-641-3817

<http://www.harmonyhearing-speechcenter.com/>

Portable table-top loops available.

Places of Worship

 **St. Helen Roman Catholic Church**

157-10 83rd Street

Howard Beach, NY 11414

718-738-1616

<http://sthelen.org/>

A hearing loop has been installed in the sanctuary.

Public Meeting Spaces

**Citifield Stadium**

Willets Point

Flushing, NY 11368

718-507-6387

<http://newyork.mets.mlb.com/nym/ballpark/information/index.jsp?content=guide>

Hearing loops are installed at ticket windows.

**Nassau County**

 Medical Facilities

**Harmony Hearing & Speech Center, LLC**

432 Gardiners Avenue

Levittown, NY 11756

516-731-5868

<http://www.harmonyhearing-speechcenter.com>

Portable table-top loops available.

**Long Island Jewish Medical Center**
Hearing and Speech Center

Department of Otolaryngology & Communicative Disorders
430 Lakeville Road
New Hyde Park, NY 11042

 718-470-8910

[http://www.northshorelij.com/NSLIJ/Hearing+and+Speech+Center+-+Progressive+Care](http://www.northshorelij.com/NSLIJ/Hearing%2Band%2BSpeech%2BCenter%2B-%2BProgressive%2BCare)

The lower level conference room is looped. The Long Island chapter of HLAA <http://hearingloss-longisland.org/> meets here.

**Mill Neck Audiology Services**

40 Frost Mill Road

Mill Neck, NY 11765

516-922-4100 ext 258

<http://www.millneck.org>

Conference room has full room loop; ALD room has countertop loop.

Places of Worship

**Manetto Hill Jewish Center**

244 Manetto Hill Road

Plainview, NY 11803

516-935-5454

<http://www.mhjconline.org/>

A hearing loop has been installed in the sanctuary.

**Temple Judea of Manhasset**

333 Searingtown Road
Manhasset, NY 11030
516-621-8049

<http://www.temple-judea.com/>

A hearing loop has been installed in the sanctuary.

Cultural Venues

**Levittown Library**

1 Bluegrass Lane

Levittown, NY 11756-1292

516-731-5728

<http://www.nassaulibrary.org/levtown/index.php>

Hearing loops have been installed at the reference, media and circulation desks.

**Merrick Library**

Multipurpose room

2279 Merrick Avenue

Merrick, NY 11566

516-377-6112

<http://www.merricklibrary.org/>

The multi-purpose room has a hearing loop installed.

**North Shore Towers Movie Theater**

27240 Grand Central Parkway

Floral Park, NY 11005

866-246-6354

<http://www.northshoretowers.com/amenities/movie-theater/>

This movie theater has a hearing loop installed.

**Oceanside Library**

30 Davison Avenue

Oceanside, NY 11572

516-766-2360

<http://www.oceansidelibrary.com/>

The meeting room has hearing loop installed.

 Public Facilities

**North Hempstead Town Board Room**

220 Plandome Road
Manhasset, NY 11030

 516-869-6311

<http://www.northhempstead.com/>

A hearing loop has been installed.

Schools

 **Adelphi University**

Post Hall, Room 106

1 South Avenue

Garden City, New York 11530-0701

800-233-5744

<http://students.adelphi.edu/sa/dss>

Hay Computer Lab in Swirbul Library has a hearing loop.

A custom ceiling microphone system for t-coil hearing to or from anywhere within the room has been installed in a classroom. Room 209 in the Hagedorn Hall of Enterprise and the Olmsted Theater in the Performing Arts Center both have hearing loops installed.

**Suffolk County**

 Places of Worship

 **St. Mark’s Episcopal Church**

754 Montauk Highway

Islip, NY 11751

631-581-4950

<http://www.stmarks-islip.org/>

 The sanctuary has a hearing loop.

 Cultural Venues

**Harborfields Public Library**

31 Broadway

Greenlawn, NY 11740-1382

‎631-757-4200

<http://harborfieldslibrary.org/main.html>

**The meeting room has a hearing loop.**

**Middle Country Public Library, Centereach**

101 Eastwood Boulevard

Centereach, NY 11720

631-585-9393

<http://www.mcpl.lib.ny.us/help-for-the-hearing-impaired/>

The Community Room has a hearing loop.

**Parrish Museum**

279 Montauk Highway

Water Mill, NY 11976

631-283-2118

<http://parrishart.org/content/accessibility>

The Lichtenstein Theater and Lobby are both equipped with hearing loops. Headsets and neck loops are also available.

**Smithtown Public Library**

1 North Country Road

Smithtown, NY 11787

631-265-2072

<http://www.smithlib.org/adults/assistive-services.html>

The Community meeting room has a hearing loop; headsets are available for those without t-coil enabled hearing aids.

Public Meeting Spaces

**Huntington Town Hall**

100 Main Street

Huntington*,* NY 11743

‎ 631-351-3000

 <http://www.hungtonny.gov/>

The Town Board Room has a hearing loop.

**Peconic Landing Retirement Community**

1500 Brecknock Road

Greenport, NY  11944

888-273-2664

<http://www.peconiclanding.com/>

The auditorium has a hearing loop.

**Westchester County**

 Places of Worship

 **Temple Beth Abraham**

25 Leroy Avenue

Tarrytown, NY 10591

914-631-1770

<http://tba-ny.org/>

The sanctuary has a hearing loop.

 Cultural Venues

 **Greenburgh Public Library**

300 Tarrytown Road

Elmsford, NY 10523

914-721-8200

<http://www.greenburghlibrary.org/>

The multi-purpose room has a hearing loop.

**Jacob Burns Film Center**

364 Manville Road

Pleasantville, NY 10570

914-747-5555

<http://www.burnsfilmcenter.org/visit/accessibility>

All five theaters, as well as the educational center, are equipped with a hearing loop system to enhance audio during films and Q&A’s. Moviegoers with hearing loss who do not use hearing instruments can use a loop receiver and headphones that are available at the box office.

 Schools

**Westchester Community College**

Academic Arts Building, auditorium

75 Grasslands Road

Valhalla, NY 10595

914-606-6600

<http://www.sunywcc.edu/>

The auditorium of the Academic Arts Building has a hearing loop. Check the website for a list of events that are open to public.

**Rockland County**

 Places of Worship

 **Temple Beth Torah**

 330 N. Highland Ave.,

 Upper Nyack, NY

 845-358-2248

 [http://templebethtorah.org/index.cfm?](http://templebethtorah.org/index.cfm)

 A hearing loop is installed in the sanctuary.

 Cultural Venues

 **Elmwood Playhouse**

 10 Park Street

Nyack, NY 10960

<http://elmwoodplayhouse.com/>

845-353-1313

The theatre has a hearing loop.