



**Company Profile:** COMFORT. QUALITY. SERVICE. These are the cornerstones upon which Landsea builds your new home. Our vision reaches beyond borders and beyond homebuilding because we understand that home is more than an address -it's where you find comfort every day.

Landsea's vision for home begins with a sustainable future, a mission pioneered by the company's rich legacy as one of China's leading developers and green builders. Since 2001, the company has been building homes that strive toward innovation, drawing recognition from across the globe for their accomplishments in energy conservation, eco-friendly construction practices, comfort and healthy living.

Landsea blends unique international experience and advanced knowledge of technology with local expertise to present a distinctly better home to you and your family. From superior homes, family-oriented environments and quality at every level to enduring communities, our dedication starts and ends with you, ensuring everyday living in your home is more comfortable than you ever imagined.

**Position: Customer Care Representatives**

We are currently seeking highly-motivated and experienced Customer Care Representatives to help our team deliver the dream of homeownership! This position is responsible for all aspects of Customer Care including: performing internal Quality Walks, conducting New Home Orientations, facilitating Warranty Service and guiding our customers into homeownership.

The qualified candidate will have minimum 6 months experience in residential home building industry. Senior Customer Care Representatives must have minimum 5 years of experience in Customer Care for residential home building. Associate's Degree (AA) or certificate preferred. Must have general knowledge of building industry, tools, equipment and blueprints. Excellent interpersonal communication skills, critical thinking skills, computer literacy, ability to work proactively and collaborate with various teams. This job requires frequent physical activity such as: walking, stooping, kneeling, climbing ladders, frequently lifting up to 25 lbs. and occasionally lifting up to 50-100 lbs.

Our company provides a competitive salary and comprehensive benefits package.

Interested candidates should submit a resume to our HR Department at:  
[snunziata@landsea.us](mailto:snunziata@landsea.us).