

Walnut Creek Chamber of Commerce & Visitors Bureau presents:

# HIGHLIGHTS OF SOUTH AFRICA

Travel Dates: April 16 to 27, 2018

11 days, 8 nights accommodation, sightseeing, meals & airfare from San Francisco (SFO)



This vast country is undoubtedly one of the most culturally and geographically diverse places on earth. Fondly known by locals as the 'Rainbow Nation', South Africa has 11 official languages and its multicultural inhabitants are influenced by a fascinating mix of African, Asian and European cultures. Spend your days: discovering the gourmet restaurants, impressive art and nightlife scenes and fine beaches of Cape Town; enjoying a typical local braai (barbecue) in the Soweto township; browsing the bustling Indian markets in Durban; or sampling some of the world's finest wines at the myriad wine estates dotted around the picturesque Cape Winelands. Due to its rich and turbulent history there are plenty of historical attractions to explore including the Zululand battlefields of KwaZulu-Natal, the Apartheid Museum in Johannesburg and Robben Island, just off the coast of Cape Town. Above all else, South Africa's attraction lies in its remarkably untamed wilderness with its astonishing range of wildlife roaming freely across massive game reserves. With all of this variety on offer, it is little wonder that South Africa has fast become Africa's most popular tourist destination.

Walnut Creek Chamber of Commerce & Visitors Bureau

1280 Civic Drive, #100, Walnut Creek, CA 94596

For reservations or information contact **Lynn Pauline** at (925) 934-2007

**Fax:** (925) 934-2404 **e-mail:** chamber@walnut-creek.com

## ITINERARY

**DAY 1: MON April 16, 2018 - Depart the U.S:** Depart San Francisco (SFO) for your flight to Johannesburg, South Africa.

**DAY 2: TUE April 17, 2018 – DUBAI:** (DXB Connecting flight to Johannesburg (JNB)

**DAY 3: WED April 18, 2018 - JOHANNESBURG:** On arrival at JNB airport the group will be met by your Jet Vacations Tour Manager and your local guide. Afternoon free at leisure. Welcome dinner at the hotel. Overnight in Johannesburg. (D)

**DAY 4: THU April 19, 2018 JOHANNESBURG** Breakfast at leisure. Depart on a full day Tour of Johannesburg where you will visit the Apartheid Museum, Soweto Tour along with the Mandela House. Stop at Mandela Square for a photo opportunity. The nearby township of Soweto is Johannesburg's most popular tourist attraction. The Apartheid Museum opened in 2001 and is acknowledged as the pre-eminent museum in the world dealing with 20th century South Africa, at the heart of which is the apartheid story. The Apartheid Museum, the first of its kind, illustrates the rise and fall of apartheid including provocative film footage, photographs, text panels and artifacts illustrating the events and human stories that are part of the epic saga, known as apartheid. A Soweto Day Tours takes in the highlights of this iconic township including Nelson Mandela's former home and the Hector Pieterson museum (he was one of the school children who was shot in the 1976 Soweto Uprising). You will get close to Soweto Culture, meeting the people, trying local foods and maybe even some Omqombothi (our traditional beer) at a shebeen. This tour is one of a kind, the smell of pavement-cooked meals and the buzz in the streets of people going about their daily chores. Come and experience township life, the humanity, hospitality and warmth of the people, the "Ubuntu" as it is known in South Africa. Free time at Sandton City followed by a dinner at the Butcher Shop on Mandela Square. Overnight in Johannesburg (B, D)

**DAY 5-6: FRI-SAT April 20-21, 2018 THE WATERBERG** After breakfast depart for the Waterberg region where you will be staying in a Lodge for the next 2 nights. The Waterberg District, located in the majestic Waterberg Mountains, is a tourism gem with several great nature reserves and a wealth of wildlife roaming its bushveld savannah. Its major attractions include hot springs, South Africa's first-ever savannah biosphere reserve, the bird-rich Nylsvley Wetland and the archaeological site of Makapans Valley. An open vehicle safari at Mabula Game Reserve is an exhilarating experience for nature and wildlife lovers. Open 4x4 vehicles ensure close encounters with the Big Five and numerous wildlife species. For 2 days, a guided tour of the Mabula Game Reserve by a qualified and knowledgeable game ranger, with the objective of enhancing the knowledge and awareness of the visitor by interpreting animal and plant life, geology, astronomy, ecosystems, history of the area, relationships and much more. Two (2) overnights in Waterberg. (B, L, D)

**DAY 7: SUN April 22, 2018 CAPE TOWN** After breakfast, depart to Cape Town. On arrival at CPT airport, the group will be met by your Jet Vacations Tour Manager and your local guide. Transfer to Table Mountain for a cable car ride to the top of the cable way. Ride the cable car to the top of the mountain, and then enjoy some free time on the mountain top to take in the views of the city below, of Robben Island in the distance and of the mountains that extend inland. Without a doubt it is Table Mountain that makes Cape Town the unique city it is. Rising up over 1000m above sea level, it is the icon that makes Cape Town instantly recognizable. It is a symbol, a playground, a spiritual retreat and a big draw card for tourists. So intertwined with the identity of Cape Town is Table Mountain that a visit to the city isn't complete without having walked or taken the cable car to the top. On a clear day from the summit of Table Mountain you get spectacular views of the City, its Waterfront, Camps Bay, the majestic Hottentots Holland Mountains to the East and the mountains of the Cape Peninsula all the way down to Cape Point to the south. Check-in to your hotel for your four-night stay in beautiful Cape Town. (B)

**DAY 8: MON April 23, 2018 CAPE TOWN** After Breakfast start your city tour of Cape Town and stop at the Company Gardens to enjoy a walk through the garden. Continue next to the Castle of Good Hope. Built between 1666 and 1679 by the Dutch East India Company (VOC) as a maritime replenishment station, the Castle of Good Hope is the oldest surviving colonial building in South Africa. The drive through Cape Town's City Centre will also take you past the Houses of Parliament, the Grand Parade, and City Hall, where Nelson Mandela first addressed South Africans after his release from prison in February 1990. In the afternoon, enjoy some free time at the Victoria & Alfred Waterfront where you can get lunch (own expense). Situated between Robben Island and Table Mountain in the heart of Cape Town's working harbour, the V&A Waterfront has become South Africa's most visited destination. Set against a backdrop of magnificent sea and mountain views, exciting shopping and entertainment venues are intermingled with imaginative office locations, world-class hotels and luxury apartments. The Waterfront is the heart of the tourist industry in Cape Town.. Return and overnight at the hotel. (B)

**DAY 9: TUE April 24, 2018 CAPE TOWN** Breakfast at the hotel. Today is at leisure to enjoy the town. Cape Town is one of the world's most beautiful cities and a top international destination. Large numbers of tourists flock to Cape Town to enjoy this unique city with its fascinating history, interesting culture, natural beauty, award winning wines and laidback lifestyle. Whether you are a serious tourist or just want to lie on the beach and enjoy life, Cape Town will satisfy your needs. Optional tour of Cape Peninsula tour including Cape Point Tour, Seal Island Hout Bay, 360 Chapmans Peak, Cape Point Funicular, and the Penguin Colony, or to the seaside community of Hermanus for a scenic coastal drive along the eastern shore of False Bay, the Harold Porter Botanical Gardens and the popular beach resort of Hermanus, where hopefully the marine will awe you. There will also be an opportunity to visit a Penguin colony in route! – (Optional tour prices is \$95 pp). Special dinner this evening at the Gold African Restaurant. Overnight in Cape Town. (B, D)

**DAY 10: WED April 25, 2018 CAPE TOWN – Cape Wine Lands** After breakfast meet your guide and depart on a full day tour of the Stellenbosch & Franschhoek Wine Farms. Enjoy a walk with the ducks at Vergenoegd Wine Estate followed by wine tasting. Transfer to Franschhoek for lunch at Ricketty Bridge followed by wine tasting. Return to Cape Town via a stop at the Drakenstein Correctional Services - the last prison Mandela was held captive before his release. Overnight in Cape Town. (B, L)

**DAY 11: THU April 26, 2018 DEPARTURE** After breakfast morning transfer for the passengers extending to VFA and Chobe. The rest will remain at leisure. Mid day transfer to the Cape Town (CPT) airport for your return flight back to the US. (B)

**DAY 12: FRI April 27, 2018 ARRIVAL** Arrive in the USA (Airline schedule to be advised).

## PRICING

**Pricing:** Main Tour price is **\$3,695** per person, double occupancy. For single occupancy, add \$695. Extension to Victoria Falls and Botswana price is **\$1,495** per person in double occupancy (+\$350 in single occupancy). Extension to Dubai price is **\$675** per person on a double occupancy; (+ \$295 for single occupancy). Fuel surcharges and air taxes are included. Fuel surcharges and air taxes are valid at the time of printing but are subject to change. Other gateways are available at an additional cost. The price does not include tips, travel insurance, airline luggage overage fees, passports fees, visas as well as items of a personal nature. Optional Tours require a minimum number of passengers to operate. This tour includes moderate physical activity. The itinerary blends some longer days with shorter days and more leisure time. Walking tours, as well as walking slightly longer distances, up stairs or on uneven walking surfaces should be expected.

## PROGRAM EXTENTIONS

### 4 DAYS - 3 NIGHTS DUBAI PRE EXTENTION

**DAY 1: FRI April 13, 2018 - Depart the U.S:** Depart San Francisco (SFO) for your flight to Dubai (UAE).

**DAY 2: SAT April 14, 2018 – DUBAI:** On arrival at DXB airport the group will be met by your Jet Vacations Tour Manager and your local guide. Afternoon free at leisure. Welcome dinner at the hotel. Overnight in Dubai. (D)

**DAY 3: SUN April 15, 2018 – DUBAI – ABU DHABI:** Breakfast at leisure. Depart on a full day Tour of Abu Dhabi. Many of the city's striking examples of modern architecture show fascinating interpretations of Islamic themes captured in today's materials. Learn everything about the oil, the so called 'black gold' and how it transformed Abu Dhabi into the wealthy city of today. Journey begins in Dubai, pass by the world's largest man made port at Jebel Ali and onward for the two hour drive to Abu Dhabi. You will be mesmerized by Abu Dhabi skyline, as well as the majestic Grand Mosque, which is one of the largest mosques in the world. You will then be driven though the heart of the city, Corniche Area, and have a photo stop at Emirates Palace – 5 star luxury hotel. Then visit Heritage Village, specially designed by late HH Sheikh Zayed Ben Sultan Al Nahyan, as a reminder of the past for the younger generation. You will have a lunch break at Marina Mall, one of the largest shopping mall in Abu Dhabi located along the breakwater on corniche road. After lunch on your own, you will proceed to Qasr Al Hosn, which tells the story of Abu Dhabi and its people through the city's oldest building. Before going back to Dubai, pass by Saadiyat Island, Yas Island and have a photo stop at Ferrari World. Drop off at the hotel in Dubai and overnight at your hotel (B)

**DAY 4: MON April 16, 2018 – DUBAI – DESERT SAFARI:** Dubai is a city that provides a new setting at every turn, richly mixing together the old and the new; it is without a doubt the leading tourist destination in the Middle East. Today's tour takes you to Jumeirah Mosque for a photo stop (No entry), which is Dubai's most beautiful mosque and one of only a handful in the UAE that are open to non-Muslims. Then proceed to Jumeirah Beach to take photos of one of the most famous icon in Dubai – Burj Al Arab. Driving to the world largest man-made island – Palm Jumeirah, and photo stop (outside) at Atlantis The Palm. You will continue the tour to the one of the world's largest shopping metropolis Dubai Mall, situated right next to the World's tallest building Burj Khalifa. (No Entry) Explore more than 1,200 retail outlets, from Armani to Zara, and have a nice photo shoot in front of Burj Khalifa. Lunch on your own. In the afternoon, our safari guides will take you in a 4-wheel drive into the golden sand dunes of Arabia. Experience the thrill of a life time while riding through the dunes. Enjoy a beautiful scenic sunset overlooking the desert, from where you continue to our Bedouin campsite to enjoy camel riding, Henna design, Arabic gava, local dresses, soft drinks, tea or coffee, a Hubbly Bubbly and delicious BBQ buffet. Adding to the atmosphere of the night is an enchanting belly dancer performing to the Arabic rhythms. Transfer and overnight at your hotel.

**DAY 5: TUE April 17, 2018 – DUBAI:** Breakfast at the hotel. Morning at leisure to experience Dubai on your own. Then afternoon transfer to Dubai airport for your flight to Johannesburg (JNB) (B)

**DAY 6: WED April 18, 2018 - JOHANNESBURG:** On arrival at JNB airport the group will be met by your Jet Vacations Tour Manager and your local guide. Afternoon free at leisure. Welcome dinner at the hotel. Overnight in Johannesburg. (D)



### 3 DAYS - 2 NIGHTS VICTORIA FALLS & BOTSWANA GAME DRIVE POST EXTENTION

**Day 11-12: THU-FRI April 26-27, 2018 - DEPARTURE TO VICTORIA FALLS** Mid-morning flight from Cape Town to Victoria Falls. Guided tour of Victoria Falls and sunset cruise on the Zambezi River. Located on the Zambezi River in Africa—where Zambia meets Zimbabwe—and locally known as Mosi- oa-Tunya, or “the smoke that thunders,” Victoria Falls takes pride of place as one of the largest waterfalls in the world. Attracting visitors from across the globe keen to admire the cascading torrent up-close, this UNESCO World Heritage Site has been flowing for more than 100,000 years, and it continues to shape the surrounding landscape. Overnight in Victoria Falls (B, D).

**Day 13: SAT April 28, 2018 - BOTSWANA SAFARI** Road transfer to Chobe National Park in Botswana, 100km west of Victoria Falls. The Zambezi River may be the most fierce body of water in Zimbabwe, but not too far across the border into Botswana, the Chobe River proves one of the most scenic. This national park, founded in 1968, includes floodplains, forest, swamps and rivers. Experience nature right up close on a 4x4 day safari and river cruise at Chobe National Park. You'll follow an expert guide on a journey into this incredible landscape and see crocodiles, hippos, birds and more. Chobe is home to the largest concentration of elephants in the world. Families can be seen sipping water along the river's edge, and at times, herds numbering more than 100 make Serondella Road, the main pass of the park, impossible to cross. Chobe is also home to over 460 species of birds, making it an ideal destination for avian enthusiasts. Head to the Chobe River to experience a one-of-a-kind river safari cruise. You'll have the chance to spot, hippos, crocodiles, elephants and more along the shores of this picturesque river. Enjoy refreshments on board your boat as you gaze out over scenic landscapes. Accommodation in and about Chobe National Park (Mowana Lodge or similar). (B, L, D).



**Day 14: SUN, April 29, 2018 – DEPARTURE** Transfer back flight to Johannesburg and return flight back to the US. (B)

**Day 15: MON, April 30, 2018 - ARRIVAL** Arrive in the USA (Airline schedule to be advised).

## MAIN PROGRAM INCLUDED FEATURES:

- Round-trip air transportation from SFO. Fuel surcharges and air taxes are included (valid at time of printing).
- Baggage handling at the airport for your arrival and departure. (Based on one bag per person)
- Services of a professional tour director throughout the program.
- First class hotel accommodations for 4 nights at the President Hotel in Cape Town; 2 night in full board at the Mabula Lodge in the Waterberg Biosphere; 2 nights in Johannesburg at the Crowne Plaza (or similar hotels/lodges including hotel tax and service charges).
- Deluxe air-conditioned motor coach transportation for all transfers, tours and guided excursions.
- MEALS: Breakfast daily, 3 lunches, 4 dinners and 1 Farewell dinner
- Half Day Cape Town City tour (including Table Mountain cable car)
- Full day Cape Wine Lands including 2 wine tastings at famous South African estates.
- 3-4 Game drives while in Waterberg Biosphere.
- Short visit of Historical Pretoria
- Full day Johannesburg tour including the Freedom Park, Union buildings.
- Half day tour of Soweto, including the Apartheid Museum and Nelson Mandela Square
- Whisper system on all guided visits.
- All VAT city and local Tax.
- Airport Transfers

## DUBAI PRE EXTENTION INCLUDED FEATURES:

- First class hotel accommodation for 3 nights in a first class 4 star hotel in Dubai, in bed and breakfast basis.
- Services of local Tour Manager/guide throughout the program
- English speaking airport assistants with Meet & Greet in Dubai
- Full day Abu Dhabi city tour with English speaking guide
- Half day Dubai city tour with English speaking guide
- Desert safari including BBQ dinner in Bedouin camp with Arabian art & show.
- 1 Bottle of water on guided tours.
- 24 hour standby emergency phone contact.
- Tax and Tourism Dirham applicable in Dubai Hotels
- 5% VAT tax

## VICTORIA FALLS POST EXTENTION INCLUDED FEATURES:

- Round trip air transportation in economy class from Johannesburg to Victoria Falls including airport/departure taxes and fuel surcharge (valid at the time of printing).
- Airport Transfers
- First class hotel accommodation for 2 nights at the Victoria Falls Safari Lodge in Victoria Falls, and 1 nights at the Chobe Safari Lodge in Botswana (or similar hotels), in bed and breakfast basis.
- Services of local Tour Manager/guide throughout the program
- English speaking guided tours of Victoria Falls
- English speaking airport assistants with Meet & Greet in Johannesburg and Cape Town
- Zambezi river sunset cruise
- 3-4 Game drives in Botswana
- 1 boat cruise on the Chobe river.
- English speaking Park rangers
- 24 hour standby emergency phone contact.

## EXCLUSIONS

- Meals and beverage not mentioned in itinerary
- Personal expenses (Mini bar – Laundry – Phones –etc..)
- Tips for guides, Assistants and Drivers.
- Travel Insurance
- Visas fees
- Day 9: Optional Hermanus tour (\$95 per person): Highlights of a Hermanus Day Trip include the scenic coastal drive along the eastern shore of False Bay, the Harold Porter Botanical Gardens and the popular beach resort of Hermanus.



# RESERVATION FORM WALNUT CREEK CHAMBER OF COMMERCE & VISITORS BUREAU: SOUTH AFRICA LEAD # 4035

Book now to secure your place, as space is limited. PLEASE SUBMIT NAMES EXACTLY AS THEY APPEAR ON PASSPORTS TSA SECURE FLIGHT REQUIREMENT

Passenger 1: _____	First Name _____	Middle Name _____	Last Name _____	Date of Birth: _____	<input type="checkbox"/> M / <input type="checkbox"/> F
Passport #: _____	Country of Issue: _____		Date issued: _____	Expiration date: _____	
Passenger 2: _____	First Name _____	Middle Name _____	Last Name _____	Date of Birth: _____	<input type="checkbox"/> M / <input type="checkbox"/> F
Passport #: _____	Country of Issue: _____		Date issued: _____	Expiration date: _____	
Street Address: _____					
City: _____		State: _____	Zip: _____	Country: _____	
Email Address: _____			Phone #: _____	Cell Phone#: _____	

Please reserve me in a single room at a supplement (Add US\$ 695 for single supplement - limited availability)  
 Land only price (air credit): -\$975 reduction – No transfers. I am rooming with: \_\_\_\_\_ I am traveling with: \_\_\_\_\_  
 Add Cape peninsula tour: (\$95 per person – Day 9)  Hermanus tour (\$95 per person – day 9)  
 Add Dubai extension (\$675 per person DBL occ; Add \$295 SGL occ).  Add Victoria Falls / Botswana extension (\$1,495 per person DBL occ; Add \$350 SGL occ).

Notes (Diet, optional tours etc.): \_\_\_\_\_

**PAYMENT: Deposit:** A \$ 600 \*\* per person non-refundable deposit is required to reserve the space. Final payment amount to Jet Vacations (see address below) is due by **January 16, 2018**. I authorize Jet Vacations LLC to charge my credit card on the final payment day. Reservations and room availability are based on a first come, first served basis. I have read the schedule of activities and accept and abide to the general terms & conditions as outlined in the Group Master Contract or on our web site.

<input type="checkbox"/> Amex	<input type="checkbox"/> Discover	<input type="checkbox"/> Visa	<input type="checkbox"/> MasterCard	<input type="checkbox"/> Checks
Credit Card #: _____		Security Code: _____	Expiration date: _____	
Signature _____				
Name on the Credit Card: _____ I authorize a payment in the amount of \$: _____ To be charged to my credit card, or directly by myself on personal checks. (this equals the deposit plus insurance premium if applicable)				
<b>Make checks payable to:</b> Jet Vacations LLC 2338 Immokalee Road Suite 111 Naples, FL 34110				

**I want Trip Cancellation & Interruption Insurance**  Yes  \$348 per person form \$3501 up to \$4000; \$397 per person from \$4001-\$4500; \$459 per person from \$4501 up to \$5000; \$507 per person from \$5001 up to \$5500; \$540 per person from \$5501 up to \$6000 -Insurance premium has to be purchased within 5 days of booking to include per-existing conditions.  
 \*\*\*Note insurance must be calculated based on Main/Extension program plus single supplement if applicable. Insurance premium is non-refundable once purchased

**Make deposit/final payment Checks payable to:** Jet Vacations LLC and send to Walnut Creek Chamber of Commerce & Visitors Bureau, 1280 Civic Drive, #100, Walnut Creek, CA 94596. Final payments can be made with credit card directly to Jet Vacations at (855) 538-0999. All deposits / payment receipts will be emailed by Jet Vacations directly to the travelers. For additional information and reservations please contact Lynn Pauline at (925) 934-2007 or fax at (925) 934-2404 or by email: chamber@walnut-creek.com

## IMPORTANT INFORMATION (FULL TERMS & CONDITIONS ARE AVAILABLE IN YOUR GROUP LEADER'S GROUP MASTER CONTRACT.)

**Air arrangements:** Fares and schedules are based on regular scheduled carrier service. All applicable airline rules apply and schedules are subject to change. Basic airfares include fuel surcharges, airport departure taxes, passenger facility charges (PFCs), customs or immigration fees, but do not include excess baggage charges and any other airline imposed charges. For mileage accrual information, please contact the carrier directly for details. Air inclusive group packages are non-changeable and non-refundable once deposit has been paid. Rules and fees for canceling and revising airfares vary depending upon the type of airfare purchased. Refundable airline tickets will be processed once the original paper tickets (if applicable) are returned to us via a traceable method of mailing. E-tickets do not need to be returned. Lost paper tickets have no refund value.

**IMPORTANT NOTE ON FUEL SURCHARGES:** Fuel surcharges imposed by the airlines are valid at time of contract and are included in the price of your tour. As fuel continues to fluctuate, if the fuel surcharges change prior to your departure date, you will be assessed that additional amount.

**Seat assignments:** We block group seats with many major carriers, as well as chartered air carriers. We have absolutely no control over seat assignment. Specific seat requests are subject to availability at airport check-in only or passengers may contact the airlines for individual specific seating once tickets have been issued. Passenger "Record locators" are assigned by the airlines once the airlines has ticketed each passengers from the group block. This usually occurs between 60 to 30 days prior the departure date. After the airlines have assigned each traveler a "record locator", travelers may contact the airlines directly to discuss his or her seat preference. Airlines may impose additional fees for specific seats.

**Cancellation Policies:** No charges other than the non-refundable initial deposit are levied for individual passengers canceling up to 120 days prior to the commencement of Jet Vacations LLC services. However, services which have been prepaid by Jet Vacations LLC on behalf of individual clients maybe non-refundable, non-exchangeable, non changeable and/or maybe subject to a cancellation- change fee (e.g. theater tickets, Train tickets, Airline Tickets, Event Tickets, Passes, Entrance fees etc.).

**Full cancellation:** Failing to pay the contractual deposits (other than the initial deposit) constitutes a cancellation. In the event of non-compliance with the payment due dates, Jet Vacations LLC shall have the right to demand the Customer to immediately pay the outstanding balance. Payment shall then be received by Jet Vacations LLC within eight days as of the date of Jet Vacations LLC's written request. Should payment not be received within this time limit, the group stay shall be deemed to be canceled by the Customer. In the event of full cancellation of the agreement by the Customer, which is not justified by Jet Vacations LLC's failure to

meet its obligations, cancellation penalties shall be invoiced and calculated as follows:

Initial deposit\*\*: non-refundable.

From 119 to 91 days prior departure: 35% penalty of the total cost per person.

From 90 to 61 days prior departure: 50% penalty of the total cost per person.

From 60 to 31 days prior departure: 75% penalty of the total cost per person.

From 30 to day of departure & no show: 100% penalty of the total cost per person.

\*\* Deposit to hold the space and First deposit is non-refundable. If a passenger cancellation creates a change in the price schedule, the tour price will be revised based on the remaining number of participants. A passenger becoming a single as a result of a partner's cancellation must pay the single supplement.

**NOTE:** The following non-refundable fees will be added to the penalty charges listed on the cancellation (full or partial) schedule above: Travel protection premiums. Airline tickets - penalties, which may be up to 100% of the ticket value. Refundable airline tickets will be processed once the original paper tickets (if applicable) are returned to us via a traceable method of mailing. Lost paper tickets have no refund value.

**Travel protection plan:** The Travel Protection Plan may not be purchased after final payment has been made. Insurance premium has to be purchased within 5 days of booking. You understand that the travel insurance is provided by a third party and that all claims will have to be addressed directly with the Travel Insurance Provider.

**Itinerary variation:** We will make every effort to operate all tours as advertised. Situations may arise, voluntarily or involuntarily, that require changes or exceptions in the airport of departure, the itinerary, land arrangements, hotels, trains or ports of call. On these occasions, we reserve the right to make such modifications and substitute conveyances/hotels as deemed necessary.

**Minimum participants to Operate:** Group needs a minimum of 30 participants to operate. Optional tours need a minimum of 15 participants to operate.

**Tour Cancellation:** We reserve the right to cancel the entire trip (or any component of the trip) for any reason and/or time. In this event, our liability, if any, shall be limited to and liquidated by refunding to each prospective participant the payments made.

**Hotel selection:** It is the responsibility of the traveler(s) to ensure that the hotels and venues in this proposal are adequate for them. Jet Vacations LLC will not be responsible for room sizes, room air condition, room amenities, room service which vary and differs throughout the world, countries, cultures and hotels. We strongly advise Traveler(s) to peruse hotel rating web sites such as Tripadvisor.com to get an approximate "feel" and "judgment" on each properties, to insure that selected hotels/rooms will be adequate for them. Traveler(s) understand that no refund nor

legal claims regarding the selected hotels, venues, rooms and /or services will be possible once this form has been signed and agreed upon.

**Hotels Check-in times:** Hotel rooms are usually not ready for check-in until after 3 pm. If your flight is arriving early, especially European flights, you should plan for the day's activity until your room is available. Most hotels will store your luggage until your room is ready.

**Hotels Air Conditioning and other amenities:** Jet Vacations LLC is not responsible for air conditioning standards or availability, as these factors can vary greatly between properties and countries. Some hotel amenities/facilities are seasonal such as swimming pools, terraces, rooftops etc. and may not be opened or hotels may have renovations during the course of the year. Jet Vacations will not be responsible for hotel renovations, noise and/or closure of certain hotel area - facilities.

**Items not included:** Jet Vacations LLC programs do not include items of a personal nature such as laundry, hotel extras, Spa or wellness centers, telephone or Wi-Fi charges and drinks with meals (unless otherwise stated in a proposal). All passengers are responsible for settling such accounts before checking out of each hotel. Hotels, Airport and airline taxes and fees are not included unless specified.

**Travel Documents:** Travel documents will be sent approximately 2 weeks prior to departure, providing full payment has been received. Jet Vacations LLC is not responsible for lost or stolen documents; therefore, any re-issuance of documents may be assessed their full face value and may include increase in cost. A special handling fee of \$35 will be assessed to bookings that require overnight express delivery. Some trip documents are sent as E-Documents by email. For all trip documents, it is your responsibility to check the accuracy of your airline tickets and all other documents. You are responsible to ensure that your full, official name is provided to us at the time of booking, exactly as it appears on your valid passport. It can cost up to \$250 or more per person for a name change or other ticket adjustments, plus any fare increase if applicable, due to re-ticketing. The airline will deny boarding if your airline ticket or documents do not match your passport. JET VACATIONS LLC is registered with the State of Florida as a Seller of Travel. Registration No. ST40436, and with the State of California CST #2111829-40



# Consumer Disclosure Notice

PLEASE READ THIS NOTICE. IT CONSTITUTES PART OF YOUR CONTRACT FOR TRAVEL RELATED SERVICES. PLEASE CHECK YOUR DOCUMENTS WHEN YOU RECEIVE THEM. CALL JET VACATIONS, LLC. IF YOU HAVE ANY QUESTIONS.

Walnut Creek Chamber of Commerce & Visitors Bureau therein "CHAMBER" is acting as a mere agent for JET VACATIONS, LLC. In accepting reservations or bookings for services that are not directly supplied by CHAMBER (such as air and ground transportation, hotel accommodations, meals, tours, etc.) CHAMBER, therefore, shall not be responsible for breach of contract, failure to comply with any laws such as the Americans with Disabilities Act (ADA), or any intentional or negligent actions or omissions on the part of such suppliers, which result in any loss, damage, delay, inconvenience or injury to travelers or travelers' companions or group members. Unless the term "guaranteed" is specifically stated in writing on your tickets, invoice, or reservation itinerary, CHAMBER does not guarantee any of such supplier's rates, bookings, reservations, connections, scheduling, or handling of baggage or other personal effects. CHAMBER shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside the travel agent's control. Traveler assumes complete and full responsibility for, and hereby releases the agent from, any duty of checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety and security conditions of such destinations, during the length of the proposed travel. However, we specifically recommend that U. S. Citizens traveling outside the United States do so with a valid U. S. Passport. For information concerning possible dangers at international destinations, contact the Travel Advisory Section of the U. S. State Department, (202)647-5225, or access the State-Department's on-line travel advisory service:

[\(\[http://www.travel.state.gov/travel/tips/emergencies/emergencies\\\_4254.html#preparing\]\(http://www.travel.state.gov/travel/tips/emergencies/emergencies\_4254.html#preparing\)\).](http://www.travel.state.gov/travel/tips/emergencies/emergencies_4254.html#preparing)

For medical information, call the U. S. Centers for Disease Control (CDC), (404) 332-4559 or log on to [www.cdc.gov/travel/](http://www.cdc.gov/travel/). By embarking upon his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of the above risks as well as possible travel industry bankruptcies and medical and climatic disruptions, and the possibility traveler may be unable to travel as scheduled because of personal emergency. Traveler is advised to obtain appropriate insurance coverage against these risks; information is available through JET VACATIONS, LLC regarding travel insurance. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute consent to the above and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members.

Itinerary subject to change. All attempts will be made to follow published schedules as closely as possible. We reserve the right to change a scheduled itinerary without prior notice. Situations which may call for an itinerary change are strikes, lockouts, weather, riots, and mechanical difficulties, to name a few. We are not legally liable for any loss to guests by cancellation, advancement, deviation, substitution, or postponement. If an itinerary change is necessary, we may substitute another venue, attraction, accommodation etc. and will attempt to keep travelers informed of changes.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_