Nursing Informatics
Best Practices for Front Line User Engagement & Communications
Panel

Meagan Mangus, RN, BSN, LNC, CPHQ, Manager, Ambulatory Nursing Informatics
Kaiser Permanente

Meagan has been a nurse for 18 years and with Kaiser since 2006. Her clinical nursing background is in pediatric nursing and she believes that her career path from hospital nursing to ambulatory nursing to operations and project management has given her an advantage and insight into the needs of the clinical care teams. Much of Meagan's current work is focused on clinical technology solutions for Nursing Care Management. She has recently focused on developing the patient-centered, longitudinal plan of care, and innovation that addresses the impact of technology on nursing documentation, transitions of care across the continuum, patient engagement, health literacy, system design and nursing analytics. Meagan is new in her informatics career, but is quickly learning and working to establish her place amongst the industry leaders. She is working towards her Masters in Nursing Innovation & Intra/Entrepreneurship from Drexel University and recently co-authored a publication with Epic on Ambulatory Nursing Care Management in Healthy Planet.

Christina Kochan, RN-BC, Nurse Informaticist
Kaiser Permanente

Christina is a Nurse Informaticist with 10 years of nursing experience and 6 years of Health Information Technology experience ranging from EMR champion to build analyst, and Informaticist. Originally from Arizona, her and her family have been in the Pacific Northwest for three years and proud to call it home. The majority of her bedside nursing career was in the cardiac setting including the intensive care unit, progressive care/telemetry unit and cardiac catheterization lab. She has always had a passion for creating systems that are usable, efficient, reliable, and sustainable. She recently received her board certification in nursing informatics from the American Nurses Credentialing Center. She has a passion for informatics, likes to solve complex problems and have fun while doing it!

Cheri Warren, RN, BSN, RN-BC, Manager, Nursing Informatics
Oregon Health & Science University

Cheri Warren, RN, BSN, RN-BC, is the Manager for Nursing Informatics at Oregon Health & Science University. Cheri's clinical background includes Family Practice and Women's Health in ambulatory settings, and Cardiac Cath Lab and Adult Critical Care in the hospital. In her current role, she provides clinical leadership within the Department of Clinical Informatics, and formulates clinical information system vision and strategy for nursing across OHSU's Healthcare Mission. Her experience in application management, IT best practice, process improvement, and project management informs the informatics perspective that she lends to nursing operations and to project sponsorship. Cheri's team of nurse informaticists partners with pharmacy informatics and EHR analyst teams, to provide support and solutions for clinical disciplines across the enterprise. Recent initiatives include optimization of the inpatient nurse's EHR workspace, standardization of medication supply, dispensing, and administration documentation within ambulatory encounters, and optimization of Ambulatory Care Management tools to support OHSU's membership in the Propel Health collaborative.

Crystal Pelgorsch, RN, ICU RN
Oregon Health & Science University

Crystal is originally from Madison Wisconsin. She has been critical care RN for eight years. Crystal has 3 years of Trauma ICU experience at University of Wisconsin- Madison and Cardiac & Medical ICU experience for the past five years at OHSU. Crystal has her CCRN certification and Precept new RNs and students.

Eva Edwards, RN, **OCN MSN**, Director of Oncology Nursing
Providence Health & Services

Eva Edwards is the Director of oncology nursing ~ Oregon, overseeing clinical practice of all oncology nursing, and responsible for operations of 8 nursing units at PPMC. She has been in her position for 3 years. Previously, she was the Director of Oncology Nursing for 14 years at Orange Regional Medical Center Middletown NY. Her nursing experience includes oncology and infusion services. Her education background includes University of Phoenix for her BSN and MSN/MHA. She holds certifications in oncology nursing (OCN), and nurse executive (BE-C).

Susan Sealy, RN, Director of Clinical Informatics
Providence Health & Services

Susan Sealy is the Director of Clinical Informatics for Providence Portland Medical Center, Providence Hood River, Providence Child Center and Elderplace, in Oregon. Previously, she was Director of Epic Inpatient application analysts during Providence's 32 hospital deployment over 4 years. Her nursing experience includes pediatric oncology and ICU, adult medical surgical, occupational health and primary care at a small clinic in Ghana. Her education background includes Northeastern University BSN, Boston University BS Computer Science, Medical Informatics certification from the PubMed government program, CHIME CIO Boot Camp, OHSU Medical Informatics 10x10 program and Epic ClinDoc Certification.

Demetria Peterson, Clinical Informatics Specialist
Providence Health & Services

Demetria Peterson is a Clinical Informatics Specialist & Credentialed Trainer at Providence Portland Medical Center. She supports Providence Hospital Outpatient Departments as well as Laboratory Services, Diagnostic Imaging and Elderplace. Demetria has been in this position for 4 years and with Providence for 18.5 years. Prior to informatics, her experience includes Medical Assisting, Phlebotomy, and serving as the lead over 7 Outpatient Service Centers in Oregon/SW Washington. Demetria's education background includes certification in Phlebotomy, Medical assisting and Associates Degree, Portland Community College. She also studied Health Care Administration at Concordia University.

Ivy Holt, RN, MS, Sr Clinical Informatist
Providence Health & System

Ivy spent 20 years advocating for the design and development of electronic tools supporting the work of the bedside nurse. The voice of the bedside nurse was always at the forefront of Ivy's work as she spent 24 years as a Critical Care nurse, followed by 20 years as a Nursing Informatics leader working with groups of bedside nurses. Ivy retired Spring 2015 and returned to Providence to assist with projects on an as needed basis.

Jesus Montiel-Hernandez, BS, AAS, Clinical Informatics Specialist
Providence Health & Services

Jesus Montiel is a Clinical Informaticist with five years of experience. He has been an Epic provider trainer, aiding in go-lives in Oregon and California. He is proficient in EpicCare Inpatient Clinical Documentation and is a credentialed Inpatient Nursing Epic Trainer. His interests are data and quality metrics, and peripheral applications (such as Dragon voice recognition software and ProVation documentation interface). Jesus holds a Bachelor's Degree in Environmental Engineering from Oregon State University, where he also studied quality improvement and project management. He is originally from Venezuela.