2017 Annual Conference
Riding the Waves of Change:
Oregon Organizations Collaborating to Improve Healthcare

GENERAL SESSION
Lynne Saxton, Director, Oregon Health Authority
Mrs. Saxton is the director of the Oregon Health Authority. OHA protects and promotes the health of all Oregonians, provides access to health coverage for over 1.1 million Oregonians through the Oregon Health Plan. Her top priorities are to make the Oregon Health Plan work better for its members, improve behavioral health so our state’s system works for all Oregonians and continue to transform Oregon’s health care system to produce better care, greater access and lower costs. Mrs. Saxton is leading the state’s efforts to modernize the public health system to ensure all Oregonians are served by a health department that provides foundational public health services that are critical for protecting the health of Oregonians where they live, work, learn and play. She also oversees the Oregon State Hospital’s two campuses that provide patient-centered, psychiatric treatment for adults who need hospital-level care to help people recover from their illness and return to the community.

Susan Otter, Director of Health Information Technology, Oregon Health Authority
Ms. Otter is the Director of Health Information Technology at the Oregon Health Authority (OHA). As Director, Ms. Otter is focused on supporting Oregon’s health system transformation efforts with the right level of health information technology-related state policy, guidance, direction, and technology services. Prior to this position, Ms. Otter was the Project Director for the Medicare/Medicaid Alignment Project at OHA, and led a stakeholder process to design alignments between Oregon’s Medicaid coordinated care organizations (CCOs) and Medicare to benefit individual who are eligible for both programs. Previously, she directed the Medicaid Health Information Technology (HIT) Project and was responsible for development of Oregon’s State Medicaid HIT Plan and the implementation of Oregon’s Medicaid Electronic Health Records (EHR) Incentive Program. A native Oregonian, Ms. Otter graduated from the University of Chicago with a degree in Sociology.

Greg Van Pelt, Executive Director, Oregon Health Leadership Council
Greg Van Pelt presently serves as President, Oregon Health Leadership Council, a collaborative partnership of business, health plans and health systems in Oregon to bring greater value in health care for the people of Oregon. Prior to this role Mr. Van Pelt served as a member of the Providence Health and Services leadership team for 38 years in multiple management roles including: Chief Executive, Oregon Region Providence Health and Services, Executive Vice President and System Chief Regional Operations Officer, Chief Executive of the Washington Region, Chief Executive of Providence Health Plans, and Chief Executive of Providence St. Vincent Medical Center in Portland, Oregon. Mr. Van Pelt received his bachelor’s degree in economics from Villanova University and his master’s degree in health care administration from St. Louis University. He is a fellow in the American College of Health Care Executives, serves on the board of St. Charles Health System, Bend, Oregon, and has served on the board of directors for Catholic Healthcare Association, the board of directors for Mercy Health System, St. Louis, Missouri, and served as one of the founding members of Health Share of Oregon CCO.
SECURITY
Sumit Sehgal, Chief Technical Strategist, McAfee

Sumit Sehgal is the Chief Technical Strategist for McAfee. His primary focus is on identifying needs specific to the healthcare industry from a products and practices perspective that improve customer solution adoption in order to achieve improved healthcare “data” security postures. In addition, Sehgal has leveraged his extensive experience in the Health IT to identify priorities that are key in helping Intel Security roadmap the next generation of solutions in this space.

Sehgal brings together proven best practices of “sustainable” security program design with the ever-changing landscape of human factors and technology innovation. Sehgal extracts elements from his research interests pertaining to contextualization of information security data to clinical risk and strives to help organizations design and implement practices that influence behavior to achieve organic buy in to information risk management. In addition, Sehgal’s areas of research interests include enterprise analytics tie in to traditional SIEM, Workforce generational dynamics and their perspectives on information security risk and finally Nanotechnology.

Prior to his role as CTO, Sehgal served as the Chief Information Security Officer for leading academic medical centers located in Boston Massachusetts and Washington D.C. Sehgal is an alumnus from Milwaukee School of Engineering focusing in Software Engineering and holds multiple industry certifications relating to Information Security program management and auditing.

Monica R. Freedle, CHC, EHR Integrity Officer, Privacy and Security Team, OHSU

Monica is an EHR Integrity Officer with OHSU's Information Privacy and Security team. She has over a decade's experience in compliance, is certified in healthcare compliance and has served as a privacy officer. She is active in the OAHHS Compliance Advisory Committee and has a current appointment on ASHRM’s Advocacy Task Force. She is completing her Master of Jurisprudence in Health Law at Loyola University Chicago's Beazley Institute for Health Law. Monica received her Bachelor of Arts in Sociology from Wake Forest University in North Carolina. She holds a certificate in project management and is a certified Lean Healthcare Practitioner.

Sandy Gilmore, CHC, Senior Compliance Consultant, Legacy Health

Sandy Gilmore, CHC, Senior Compliance Consultant, Community Connect Program, Legacy Health. Sandy is compliance consultant working with the Legacy Health Epic Community Connect program. She has worked healthcare compliance for 15 years and the last 8 years specializing in HIPAA privacy. She has a BS from the University of Montana and practiced as a Physical Therapist for twenty years. She is active in the Oregon Hospital Associate Compliance Advisory Committee and is certified in HealthCare Compliance.

Rebecca Sherlock, CHC – HIPAA Security Analyst, Kaiser Permanente

Rebecca Sherlock joined Kaiser Permanente in 2000. She began working in the Compliance Department in 2004 specifically working with HIPAA Privacy and Security. Rebecca managed the regional Privacy and Security Program from 2005 to 2015. In her current role as the HIPAA Security Analyst, Rebecca’s primary responsibilities include managing the HIPAA Security program ensuring that the NW region is in compliance with the HIPAA Security Rule.
POPULATION HEALTH

Gina Bianco, Strategic Initiatives & Business Development Consultant, Reliance eHealth Collaborative

Gina Bianco is President and CEO of Advanced in Management and has dedicated over 13 years to developing and implementing sustainable health information exchanges (HIE) across the country. Gina is a HIE strategist with a passion for leveraging community assets to create a seamless and coordinated health care environment. Gina’s experience has made her a leader in the HIE field. Between 2012 and 2016 Gina was the Acting Executive Director for Reliance eHealth Collaborative (formerly Jefferson Health Information Exchange) and continues to support Reliance in Strategic Initiatives and Business Development.

Andrew Zechnich, MD, MPH, CMIO, Oregon Region, Providence Health and Services, Emergency Physician, St. Vincent Medical Center

Dr. Zechnich is a practicing emergency physician at St. Vincent Medical Center and the Chief Medical Information Officer for the Oregon Region for Providence Health and Services. He completed a fellowship in medical informatics at OHSU and is board certified in both Emergency Medicine and Clinical Informatics. He is passionate about EHR optimization and improving interoperability for the benefit of our patients. Dr. Zechnich serves on the Board for Reliance eHealth Collaborative, chairs a regional CareEverywhere User Group, serves as a member of Epic’s CareEverywhere Governing Council, and leads multiple projects to expand direct messaging.

Michael Heidenreich, HIE Program Manager, PacificSource Health Plans

Michael Heidenreich has ten years of broad health care technology experience and configuration applied across a range of payer areas including EDI, eligibility, claims, billing, clinical functions, risk adjustment and enterprise reporting systems. As a senior analyst for much of his career, Michael has functioned as an IT business lead, project/vendor manager and change agent with responsibilities on solution evaluation and selection, contracting, systems implementation, custom application development and reporting. Michael has developed business cases and requirements, cost/benefit proposals, managed systems testing, and tracked operations against regulations and compliance. Michael is currently responsible for the oversight and management of the suite of Health Information Exchange (HIE) and Health Information Technologies (HIT) across PacificSource Health Plans as the HIE Program Manager.

Richard L. Rose, MBA, Director of Quality Improvement & Compliance, Klamath Basin Behavioral Health

Rich Rose has been involved in health care quality since 1997, starting with the Indian Health Service at the Klamath Tribes. Rich worked in Indian health for about 15 years, and he facilitated the Klamath and Cow Creek Tribes processes to become Federally Qualified Health Centers. In his current role at Klamath Basin Behavioral Health, Rich facilitated the process for his agency in meeting Certified Community Behavioral Health Clinic (CCBHC) requirements. CCBHC was first defined by Congress with the passing of the Excellence in Mental Health Act in 2013, which introduced legislation to provide criteria for the certification of federally-qualified community behavioral centers. Klamath Basin Behavioral Health started the first of a two-year demonstration project on April 1, 2017.

David Caress, Director of Quality Management, Central City Concern

David Caress, MBA, LMSW, CPHQ is the Director of Quality Management at Central City Concern in Portland, Oregon. Central City Concern is a designated Healthcare for the Homeless Federal Qualified Health Center (FQHC) that provides Supportive Housing, Employment Services, Substance Use Disorders Services, Mental Health and Primary Care to over 17,000 people annually. Mr. Caress has a background in Health Care Operations, Quality Improvement, Regulatory Affairs, Compliance and scaling success by implementing community driven solutions.
Daniel Lima is Clinical Informatics Specialist who grew up in a medical family and surrounded himself with technology from an early age. He strives to understand and loves to be a part of the increasing optimization of technology in healthcare. He applies his oncology nursing experience to his current role by being people-oriented, inquisitive, and solution-based.

Michelle Patterson is a Clinical Informatics Specialist working at Providence Newberg Medical Center. Previously, Michelle worked as an OpTime/Anesthesia analyst for Providence Health & Services. She has a clinical background of over 20 years working in Surgical Services.

Lori VanMetre is a Senior Clinical Informaticist supporting Ambulatory Services in the Oregon Region. She supports primary care and multi-specialty clinics and is currently seeking her masters in Informatics and Health Administration from Saint Joseph’s University. Prior to her career in Healthcare, Lori worked as a Human Resources Administrator and is passionate about engagement strategy.

Laureen O’Brien is the principal of LOB Consulting. Recently retired from her VP/CIO position, Laureen had a long and distinguished career as a leader and innovator in health care information technology. In her current roll, she works with organizations to develop solutions that improve the quality, safety and affordability of care. Laureen is known as an IT professional with a proven ability to develop high performing teams that share her passion for results. Laureen also volunteers with the Oregon HIMSS chapter to ensure focus and development of the next generation of HIT leaders.

Lee Milligan is an Emergency Medicine physician who trained at UCLA. He currently serves as the Vice-President of Medical Informatics (VPMI) for Asante. He is certified in Epic build x 3 applications and is also certified as an Epic trainer. In the VPMI role, he is responsible for: ITS-Analytics strategy and management, Data Governance, the Asante Epic Physician Builder program and Clinical IT operations. For Propel Health (Oregon ACO), he serves as current chair of the 14-member Quality Health Management (QHM) Committee, leads the Propel IT Work stream efforts and he serves on Propel Health’s Board of Directors. He and his wife Jennifer have 4 children.

Valerie Fong serves as the Chief Nursing Informatics Officer (CNIO) for Providence Health & Services in Oregon. Clinical knowledge paired with business and technological experience with EHR design and implementation, IS governance, and transitions of care allows her to lead diverse teams in partnership with clinical and business operations to manage and align strategies that improve and transform healthcare. She has presented at regional, national, and international conferences and contributed to numerous educational webinars and publications on clinical informatics topics. Valerie has also has served as adjunct faculty teaching graduate students on informatics theory and concepts, clinical information systems, and consumer health informatics.
HEALTHCARE LEADERSHIP

David Strickland, VP / Regional CIO for Kaiser Permanente – Northwest

David Strickland is Vice President of Information Technology for the Northwest region of Kaiser Permanente. In this role, Dave directs the strategic planning, leadership and oversight for Information Technology teams supporting Kaiser Permanente hospitals and clinics as well as the care delivery and business functions that support them in the Oregon and southern Washington markets. Dave is a member of the Northwest regional leadership team and ensures that regional and national technology initiatives meet the needs of the Kaiser Permanente’s members. Dave is also the accountable technology leader for the national clinical call centers systems across Kaiser Permanente.