



Los Angeles
Section
The Global Voice of Quality™

ASQ-LA QUALITY NEWS

October 2017

October 2017

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Welcome to the Octoberfest Edition of the ASQLA Monthly Newsletter

Come and enjoy an evening at Alpine Village for a Network Event with a Buffet Dinner and a presentation by Nancy Santarelli, Performance Development Consultant and Trainer for Dale Carnegie.

This meeting provides an opportunity to network with other Quality Professionals, learn about quality topics and earn 0.3 Recertification Units. Registration and networking starts at 5:30 PM. The meeting runs from 6:00 to 7:30 PM. The cost of the event is \$15 in advance and \$25 at the door. If you plan to attend the meeting, YOU MUST RSVP to: Chen Low 310-334-7044, pager 310-353-8293 or e-mail ChenLow_88@hotmail.com. by Noon on Monday, October 9th, so that he can provide the list of attendees to Alpine Village. **This event requires payment.** By Check, send payment to the following Address: ASQ-LA c/o James Morrison 7284 Berry Hill Dr. RPV, CA 90275-4402 or by Credit Card Payment via Square. Contact Carmen via e-mail (carmen.suarez@spirent.com) and Carmen will process your CC info and payment through our newly established Square account. ASQ-LA is looking forward to your attendance at this month's program.

Harold Martinez
ASQLA Newsletter Chair



October 11, 2017 Member Meeting

STAND OUT IN A CROWDED WORKFORCE

Our Speaker: Nancy Santarelli

Performance Development Consultant and Trainer for Dale Carnegie for the past 14 years.

This night's session is a networking event with a buffet dinner. Our speaker will be Nancy Santarelli from Dale Carnegie of Southern Los Angeles. The evening will be interactive from the git-go, as we learn some of the non-technical skills used by successful leaders and high performance team members. These skills are based on research regarding the importance of emotional intelligence (EQ) for empowering creativity and commitment between people. The speaker will provide a demonstration of how we can all tap into more of our potential using the five drivers of success discovered by Dale Carnegie. We will also experience what it feels like when we ourselves use some of these skills.

You will leave with a new perspective of what it takes to be successful as a team leader and team member.

"Our Speaker: Nancy Santarelli "

Performance Development Consultant and Trainer for Dale Carnegie for the past 14 years.

"Many technical experts from various STEM professions have benefited from Nancy's relationship-building coaching, and her ability to help people effectively present.

Her passion to motivate and influence people led her to the Dale Carnegie organization after a fulfilling 20-year career serving in various managerial roles in the airline industry. Using her expertise, Nancy elevates others' performance and helps them achieve a higher level of self-confidence."

A Buffet will be Served

- **Bavarian Sausage Platter (Bratwurst, Polish sausage, & Currywurst) w/ German Potato Salad, with Cheese & Mustard**
- **Cooked Vegetables & Vegetarian Potato Salad (Vegetarian Option)**
- **Fruit Platter**
- **German Dessert**
- **Hot Coffee, Hot Tea, Iced Tea, & Water**

COST: \$15 per person in advance; \$25.00 at the door

ASQLA Chair's Message



October, 2017

Fellow quality professionals, greetings!

Congratulations on your career and your involvement and continual interest in ASQ and your ASQ Los Angeles section. Our dedicated team of volunteer leaders pool our time and efforts to maintain our organization and assure that our membership participation yields valuable experiences. This is our core mission and I am honored to be a part of it.

This past month, at our monthly member meeting, we elected our section officers for the coming term.

Also at our monthly member meeting this past Wednesday, Bob Mehta, recipient of this year's Simon Collier Quality Award and panelists C.G. Mistry and Dr. Joe Desimone, led an interactive panel discussion with attending members concerning the value of ASQ certifications.

For our October member meeting, we are putting together a dinner meeting and an interactive presentation at the Alpine Village in Torrance. Oktoberfest!

Stay informed, stay involved, keep voicing your feedback, and let us know if you have the passion, talent, and time to volunteer on the leadership team for our section.

Hope to see you in October!

Cheers!

A handwritten signature in black ink, appearing to read 'Alan Wang'. The signature is stylized with a large, sweeping loop at the end.

Alan Wang, MSQA, ASQ CQA
ASQ Los Angeles Chair



10th Annual Southern California Quality Conference

November 3, 2017 Workshops

November 4, 2017 Conference



"Quality → Power * Impact"

Brought to you by the American Society for Quality

Sections 700, 701, 702, and 706

Personal Development and Networking Opportunities with 200+ Quality Professionals

Location: KELLOGG WEST CONFERENCE CENTER/HOTEL

3801 W. Temple Ave, Bldg. 76, Center Circle Road/ Kellogg West Dr., Pomona, CA 91768

FRIDAY (Nov-3) WORKSHOP Time: 8 AM to 5:00 PM			SATURDAY (Nov-4) CONFERENCE Time: 8 AM to 5:15 PM	
Track	Morning 8 AM to 12 Noon	Afternoon 1 PM to 5 PM	Management and Leadership	Change and Risk Management
A	Risk Management I	Risk Management II	Customer Focus	Application of Quality Tools
B	Supply Chain Management	Value Stream Mapping		
C	Leadership and Management I	Leadership and Management II		

WORKSHOP / CONFERENCE PRICING

	FRIDAY WORKSHOP (EXTRA REGISTRATION, LUNCH NOT INCLUDED)			SATURDAY CONFERENCE (LUNCH INCLUDED)			
	EARLY BIRD (BEFORE SEPT 1)	REGULAR SEPT 1 – NOV 2	AT THE DOOR	SUPER EARLY BIRD (BEFORE JULY 1)	EARLY BIRD JULY 1 - AUG 31	REGULAR SEPT 1 – OCT 31	AT THE DOOR
ASQ MEMBERS	\$80	\$100	\$130	\$80	\$90	100	\$130
NON ASQ MEMBERS	\$100	\$120	\$150	\$100	\$110	\$120	\$150
FULL TIME STUDENTS	\$50	\$50	\$50	\$50	\$50	\$50	\$50
RETIREE/UNEMPLOYED	\$50	\$50	\$50	\$50	\$50	\$50	\$50

For more information on registration, schedules, speakers and sponsors, please visit our website:

www.socalqualityconference.com

Revision: June-12-2017

ASQ Section 700 Certification Preparation Courses

PREP COURSE NAME	INSTRUCTORS	COURSE STARTS	COURSE STARTS
CQA CERTIFIED QUALITY AUDITOR	Lane Parrott	October 21, 2017	April 2018
CQE CERTIFIED QUALITY ENGINEER	Dr. Cathy Martin Dr. Joe DeSimone	October 21, 2017	April 2018
CSQP CERTIFIED SUPPLIER QUALITY PROFESSIONAL	Dr. Joe DeSimone	September 8, 2018	TBD
CMQ/OE CERTIFIED MANAGER OF QUALITY/ORGANIZATIONAL	Lane Parrott	September 8, 2018	TBD
ASQ EXAM SCHEDULE			
CQA, CQE, CQIA, CSQE, CSSGB, CQPA, CCT, CPGP		CSQP, CMQ/OE, CQT, CQI, CRE, CBA, CHA, SSCC, MBB, SSYB	
TESTING WINDOW	APPLICATION DEADLINE:	TESTING WINDOW	APPLICATION DEADLINE:
December 1 – 17, 2017	November 3, 2017	November 3 – 19, 2017	October 6, 2017
N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A

Courses will be conducted on Six (6) Saturdays from 8 a.m. to 1:30 PM at the Phenomenex Training Facility, located at 2341 West 205th Street, Torrance, CA 90501. Each course will be 33 hours in length and a certificate for 3.3 (RU) Recertification Units will be awarded.

COURSE FEES: Non-Member: \$500, ASQ Member: \$350 & Unemployed Member: \$200. Unemployed ASQ Members must provide evidence of unemployment status, prior to first class.

Tuition Checks must be received before the second (2nd) class. Make checks payable to ASQ LA Section 0700. Currently, credit cards are not accepted

Each course will be taught using a Primer, which can be brought into the exam. Primers cost (\$60 - \$80) and are available from the Quality Council of Indiana at www.qualitycouncil.com.

Students are responsible for registering for the ASQ Exam prior to the Application Deadlines listed above. ASQ Exam Registration Fees are in addition to the class fess and are paid directly to ASQ.

REGISTRATION: Provide cell phone and ASQ Member Number to Lanep@phenomenex.com

NOTE: Courses without five (5) students one week before the course starts will be cancelled.

NEW MEMBERS FOR AUGUST

Monique Prue
Manuel Sandoval
Jennifer Dukesharer
Amenica Zuniga
Kelvin Rebollo
Victor Araiza
Armando Salazar
Lorana Quintero
Ker Chia Chen
Shakeela Hashmi
Julie Tanaka
Danny Lagos
Kasia Hall
Jezet Karaptetian
Diana Palma
Calvin Pollard
Young-Hoon Chong
Jorge Alcaraz
Alyssa McGarigal
Catrina Pang
Chukuka Oduni

2018 ASQLA Officers voting results from last General Meeting.

- ♦ ASQ Los Angeles Section 700 acknowledges Ronald Lombrano as 2018 Chair.
- ♦ ASQ Los Angeles Section 700 acknowledges Carmen Suarez as 2018 Secretary.
- ♦ ASQ Los Angeles Section 700 acknowledges James Morrison as 2018 Treasurer.

ASQLA LEADERSHIP TEAM

MEETING SCHEDULE

Time: 5:30P - 6:00P Networking & Dinner

6:00P - 8:00P Meeting

Location: CSUDH Extended Education Bldg. 1300

Room EE-1210

1000 Victoria St.—Carson, CA 90745

Contact: Alan Wang, Chair

(310) 383-2393 — awang@spectrumchemical.com

Date: October 4, 2017

2017 Officers & Committee Chairs of ASQ Los Angeles Section 700

www.asqla.org

ELECTED OFFICERS 2017

CHAIR: Alan Wang, 310-383-2393, awang@spectrumchemical.com

CHAIR-Elect: Ron Lombano, 310-864-2898, Ronald_A_Lombrano@raytheon.com

SECRETARY: Elizabeth Rowshan, 805-405-4795 ElizabethHires@gmail.com

TREASURER: Jim Morrison, 310-541-1417, jamamorr@aol.com

COMMITTEE CHAIRS 2017

Arrangements: Chen Low, 310-334-7044, chenlow_88@hotmail.com

Awards and Recognition: Jim Morrison, 310-541-1417, jamamorr@aol.com

Certification/ Re-certification: Joe DeSimone, 424-772-6371, jrdesimone@msn.com

CSUDH Liaison: Alan Wang, 310-383-2393, awang@spectrumchemical.com

Education: Lane Parrott, 310-489-9018, lanep@phenomenex.com

Financial Audit: Michael Schaffer, 310-895-0802, michaels@psychemedics.com

Job Listing: Armen Yeghoian, 818-912-9272, Armen2049@yahoo.com

Membership: Catherine Martin, 310-616-0936, Catherine_Martin@raytheon.com

Newsletter Editor: Harold Martinez, 310-616-1218, Harold.Martinez@raytheon.com

Nominating Chair: Catherine Martin, 310-616-0936, Catherine_Martin@raytheon.com

Performance Awards and Recognition (PAR): Ron Lombano, 310-864-2898, Ronald_A_Lombrano@raytheon.com

Publicity & Advertising Chair: Alan Wang, 310-383-2393, awang@spectrumchemical.com

Simon Collier Quality Award: Jim Morrison, 310-541-1417, jamamorr@aol.com

Social Media: Open

Voice of the Customer: Chen Low, 310-334-7044, chenlow_88@hotmail.com

Website Chair: Alan Wang, 310-383-2393, awang@spectrumchemical.com

Programs Chair: Muriel Sasaki, 562-221-0168, Muriel@aims-online.com