



Los Angeles  
Section  
The Global Voice of Quality™

# ASQ-LA QUALITY NEWS

January 2017

*January 2017  
ISSUE*

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*Welcome to the January 2017 Version of the ASQLA Newsletter.*

We are looking forward to seeing you at our January 11th Member Meeting at Mattel 333 Continental Blvd. El Segundo, CA 90245.

This meeting provides an opportunity to network with other Quality Professionals, get familiar with quality topics and earn 0.3 Recertification Units. Registration and networking starts at 5:30 PM. The meeting runs from 6:00 to 8:00 PM. Available, at no charge; Cookies, Trail Mix, Sandwiches, Coffee, Water and other food items. If you plan to attend the meeting, YOU MUST RSVP to: Chen Low 310-334-7044, pager 310-353-8293 or e-mail [ChenLow\\_88@hotmail.com](mailto:ChenLow_88@hotmail.com). by Noon on Monday, January 9th , so that he can provide the list of attendees to Security. ASQ-LA is looking forward to your attendance at this month's program.

Harold Martinez  
ASQLA Newsletter Chair



Ron Zukowski

# *January 11, 2017 Member Meeting*

## *“W. Edwards Deming and the 14 Principles of Management (with a brief history in Quality, Statistics and where we transitioned from...)”*

### **Presentation synopsis:**

Deming is best known for his work in Japan after WWII, particularly his work with the leaders of Japanese industry. That work began in August 1950 at the Hakone Convention Center in Tokyo when Deming delivered a seminal speech on what he called Statistical Product Quality Administration. Many in Japan credit Deming as the inspiration for what has become known as the Japanese post-war economic miracle of 1950 to 1960, when Japan rose from the ashes of war to become the second most powerful economy in the world in less than a decade, founded on the ideas Deming taught. This presentation highlights excerpts, quotes and graphs outlined in his book “Out of the Crisis.”

This presentation is on the 14 principles that William Edwards Deming perfected over years of working in statistical quality control and working with individual professionals in Management, Operations, Manufacturing, Purchasing and Quality. This presentation will also include a brief history on these (and other) principles and why they are very important and how quickly they can be forgotten over time.

### **Highlights:**

- Improvement of products and services
  - Including problems of today and problems of tomorrow.
- Adopting new philosophies of creating quality into the product and not inspecting quality into the product.
- Changing the way to purchase raw materials & generating a relationship with suppliers.
- Improving the system of products and services.
- Running a company on visible figures alone without knowing the invisible (and very important) figures.
- Training on the job, both initial training and on-going training.
- Differences between Management and Leadership.
- How to start this in your company.

### **Speaker Biography:**

Ron Zukowski currently works for a bio-chemical company as the company’s only Manufacturing Engineer responsible for over 6000 finished goods products and their components. For the last three years, Ron’s experience has been invaluable in the launch of the company’s ERP system. Currently, as one of the companies Subject Matter Expert (SME), Ron continues to assist employees from multiple departments in training and using the new ERP system.

Ron started in Manufacturing almost 30 years ago, working for a tactical defense contractor during the day, while going to college at night. Ron built land and submarine launched ballistic missiles and a revolutionary style shoulder launched anti-tank weapon, then moved on to build a pioneering portable computer system for high risk pregnant women so doctors could monitor their patients while their patients stayed at home. Ron has worked for a variety of innovative companies in various fields, such as a company that makes breakable seals for oil refineries, a food processing corporation, a water treatment plant where he was responsible for protecting multi-million dollar machines, and was even the Operations Manager for a high-end women’s clothing line.

Ron has been trained by some of the best instructors around, earning his degree in Business starting at Orange Coast College to California State University, Fullerton, from being taught by W. Edwards Deming himself to APICS own Joyce Lewis, Ron’s friend and mentor. Ron has taught classes at Orange Coast College, Ford Aerospace, a guest speaker at Chapman University, even to civilians while a member of the United States Coast Guard. As a CPIM, Ron continues to train fellow employees on process flow, lean manufacturing, and finding & eliminating waste.



# *ASQLA Chair's Message*

January, 2017

Fellow quality professionals, greetings!

Congratulations on your career and your involvement and continual interest in ASQ and your ASQ Los Angeles section. As volunteer leaders, we pool our resources and efforts to maintain our organization and to assure that our membership participation yields valuable experiences. This is our mission and I repeat it so that we may always keep it in sight.

The 9th Annual Southern California Quality Conference we held jointly with partnering local ASQ sections/divisions was again very successful. If you registered and attended, be sure to access the 2016 SCQC presentations as a benefit to its participants. If you missed out, don't worry, we plan on continuing this local quality tradition in 2017.

Congratulations to Dr. Manu Vora who was the recipient of our 2016 Simon Collier Quality Award! We were treated to a panel presentation/discussion with Dr. Vora, Mark Lindsey, and Dr. Milton Krivokuca at our November member meeting.

So what's in store for 2017? Our January member meeting/presentation is just around the corner. Let's continue this journey together!

Stay informed, stay involved, voice your feedback, and inquire about opportunities.

Cheers!

A handwritten signature in black ink, appearing to read 'Alan Wang'. The signature is stylized with a large, sweeping loop at the end.

Alan Wang, MSQA, ASQ CQA  
ASQ Los Angeles Chair

## *NEW MEMBERS IN DECEMBER 2016*

Name	Company	Position
Gerard J. Pearce	SQA Services, Inc.	Executive Vice President
Donna Trinh	Top Consulting Group, Inc.	Consultant
Cinthia Molina		
Jasper Choo		Manager
Roxsan Roxas		Quality Assurance Coordinator
Sukrut Nataraj		
Sherry Kim	Micronova Manufacturing	Quality Supervisor/Microbiologist
Yu-Cheng Shen		Graduate student
Felipe Chavez		Inspector
Yashmi Malik	Jobar International, Inc.	Director of Compliance
Michael Robert Kendall		Quality Manager
Deron Wakayama		Senior Engineer
Clarissa Muraoka	PRO-TECH Design & Mfg, Inc.	Quality Manager
Tingting Li		
Cynthia Park	Agensys	
Kenny Kuwahara	Kite Pharma	Quality Control Analytical Scientist
Melissa Sheets	Kite Pharma	Quality Systems
Juan Villa		Buyer
Chungyen Chou		Director
Viktoriya Chaplytska		
Salvador Barrera	Hylands	
You-Gyoung Park		
Marla Saclolo		Associate

# ASQ Section 700 Certification Preparation Courses

PREP COURSE NAME	COURSE STARTS	COURSE STARTS	COURSE
<b>CQA</b> CERTIFIED QUALITY AUDIT	March 18, 2017	November 4, 2017	
<b>CQE</b>	March 18, 2017	November 4, 2017	
<b>CSQP</b> CERTIFIED SUPPLIER QUALITY	January 21, 2017	May 20, 2017	Sept 9, 2017
<b>CMQ/OE</b> CERTIFIED MANAGER OF QUALITY / ORGANIZATIONAL EXCELLENCE	September 9, 2017	N/A	Sept 8, 2018
ASQ EXAM SCHEDULE			
CQA, CQE, CQIA, CSQE, CSSGB, CQPA, CCT, CPGP		CSQP, CMQ/OE, CQT, CQI, CRE, CBA, CHA, SSCC, MBB, SSYB	
TESTING WINDOW	APPLICATION DEADLINE:	TESTING WINDOW	APPLICATION DEADLINE:
February 3 - 19, 2017	January 6, 2017	March 3 – 19, 2017	February 3, 2017
April 7 – 23, 2017	March 10, 2017	May 5 – 21, 2017	April 7, 2017
June 2 - 18, 2017	May 5, 2017	July 7 – 23, 2017	June 9, 2017
August 4 – 20, 2017	July 7, 2017	September 1 – 17, 2017	August 4, 2017
October 6 – 22, 2017	September 8, 2017	November 3 – 19, 2017	October 6, 2017
December 1 – 17, 2017	November 3, 2017	N/A	N/A
N/A	N/A	N/A	N/A

NOTE: Courses without five (5) students one week before the course starts will be cancelled.

Courses will be conducted on Six (6) Saturdays from 8 a.m. to 1:30 PM at the Phenomenex Training Facility, located at **2341 West 205<sup>th</sup> Street, Torrance, CA 90501**. Each course will be 33 hours in length and a certificate for 3.3 (RU) Recertification Units will be awarded.

Tuition Checks must be received before the second class. Make checks payable to ASQ LA Section 0700. Currently, credit cards are not accepted

COURSE FEES: Non-Member: \$500, ASQ Member: \$350 & Unemployed Member: **\$200**. Unemployed ASQ Members must provide evidence of unemployment status, prior to first class.

NOTE: Courses without five (5) students by the Registration Deadline will be cancelled.

Each course will be taught using a Primer, which can be brought into the exam. Primers cost (\$60 - \$80) and are available from the Quality Council of Indiana at [www.quaitycouncil.com](http://www.quaitycouncil.com).

Students are responsible for registering for the ASQ Exam prior to the application deadline. ASQ Exam Registration Fees are in addition to the class fess and are paid directly to ASQ.

**REGISTRATION:** Provide cell phone and ASQ Member Number to [Lanep@phenomenex.com](mailto:Lanep@phenomenex.com)

# ASQLA LEADERSHIP TEAM

## MEETING SCHEDULE

Time: 5:30P - 6:00P Networking & Dinner

6:00P - 8:00P Meeting

Location: CSUDH Extended Education Bldg. 1300

Room EE-1210

1000 Victoria St.—Carson, CA 90745

Contact: Alan Wang, Chair

(310) 383-2393 — awang@spectrumchemical.com

Date: January 4, 2017



2017

Officers & Committee Chairs of ASQ Los Angeles Section 700

[www.asqla.org](http://www.asqla.org)

### **ELECTED OFFICERS 2016**

CHAIR: Alan Wang, 310-383-2393, awang@spectrumchemical.com

CHAIR-Elect: Ron Lombano, 310-864-2898, Ronald\_A\_Lombrano@raytheon.com

SECRETARY: Elizabeth Rowshan, 805-405-4795 ElizabethHires@gmail.com

TREASURER: Jim Morrison, 310-541-1417, jamamorr@aol.com

### **COMMITTEE CHAIRS 2016**

**Arrangements:** Chen Low, 310-334-7044, chenlow\_88@hotmail.com

**Awards and Recognition:** Imre A. Fischer, 949-493-3914, imrefische@aol.com

**Certification/ Re-certification:** Joe DeSimone, 424-772-6371, jrdesimone@msn.com

**Communications Chair:** Rhonda Y. Hayes, 310-334-0381, ryhayes@sbcglobal.net

**CSUDH Liaison:** Alan Wang, 310-383-2393, awang@spectrumchemical.com

**Education:** Lane Parrott, 310-489-9018, lanep@phenomenex.com

**Financial Audit:** Michael Schaffer, 310-895-0802, michaels@psychemedics.com

**Job Listing:** Armen Yeghoian, 818-912-9272, Armen2049@yahoo.com

**Membership:** Catherine Martin, 310-616-0936, Catherine\_Martin@raytheon.com

**Newsletter Editor:** Harold Martinez, 310-214-1606, martinez2004@verizon.net

**Nominating Chair:** Catherine Martin, 310-616-0936, Catherine\_Martin@raytheon.com

**Performance Awards and Recognition (PAR):** Jim Morrison, 310-541-1417, jamamorr@aol.com

**Publicity & Advertising Chair:** Alan Wang, 310-383-2393, awang@spectrumchemical.com

**Simon Collier Quality Award:** Jim Morrison, 310-541-1417, jamamorr@aol.com

**Social Media:** Vjarn Pantoomvanich, 323-777-0077, vpantoomvantich@teledyne.com

**Voice of the Customer:** Open

**Website Chair:** Vjarn Pantoomvanich, 323-777-0077, vpantoomvantich@teledyne.com

**Programs Chair:** Muriel Sasaki, 562-221-0168, Muriel@aims-online.com