



Los Angeles
Section
The Global Voice of Quality™

ASQ-LA QUALITY NEWS

June 2018

June 2018

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ASQLA Chair's message for May 2018 Newsletter

ASQLA Section 700 Members,

I am proud to announce that the June 13th ASQLA Members Meeting will be a networking meeting and will be held at the Proud Bird Restaurant.

Our June meeting will be a Dinner Meeting and the Section will be offering low Early Bird price specials for our members!

Additionally, we will have a very special guest speaker, Bob Mehta, who will discuss Implementing Effective CAPA System. This topic will be important, as an effective Corrective and Preventive Actions are key to a successful Quality Management system. Bob Mehta is a gifted speaker with many years of experience and is a Consultant in Quality Systems, he is an adjunct professor at Cal State Dominguez Hills and Cal Poly Pomona and is an accomplished author.

The ASQLA Newsletter will further outline the menu at the Proud Bird and our special pricing! Don't delay and make your reservation now.

The Proud Bird is newly renovated, but retains its aviation décor and charm. The Proud Bird is located at 11022 Aviation Blvd in Los Angeles (Westchester), CA 90045. Near Imperial Highway and Aviation Blvd.

We look forward to seeing you all at the Proud Bird.

Best Regards,

Ron Lombrano, CQA
ASQLA Section 700 Chair





ASQ – LOS ANGELES DINNER MEETING

June 13, 2018
Venue: The Proud Bird
11022 Aviation Blvd.
Los Angeles, CA 90045



5:30 – 6:00 pm **Sign In & Networking**
6:00 – 6:45 pm **Dinner(See Meeting Notice for cost & Menu)**
6:45 – 7:30 pm **Speaker: Bob Mehta, ASQ Fellow**

AN EFFECTIVE CAPA SYSTEM IN TODAY'S FDA, AS9100, & 13485 ENVIRONMENTS

Corrective and Preventive Actions (CAPA) are key elements to any management system that is focused on continual improvement and enhancing customer satisfaction. CAPA continues to be the #1 reason for Form 483s and warning letters for the past decade. Most companies have CAPA System but question is if the system is effective.

The presentation will outline:

- ⇒ Elements of an effective CAPA system
- ⇒ FDA, AS 9100 and ISO 9001/13485 requirements
- ⇒ Definitions
- ⇒ Root Cause Analysis
- ⇒ Getting to probable cause
- ⇒ CAPA timeliness
- ⇒ Effectiveness checks
- ⇒ Learning from experience

About our speaker: Bob Mehta

Bob Mehta is the Principal Consultant & Recruiter at GMP ISO Expert Services (www.gmpisoexpert.com) and provides consulting services in Pharmaceutical, Biotechnology, Medical Device, Active Pharmaceutical Ingredient, Food/Dietary Supplement, and Aerospace industries. Bob has over 26 years of experience, including as a Principal Consultant, in the Quality Systems, Training, ISO 9001, ISO 13485, and Regulatory Compliance areas.

Bob is a Fellow of American Society for Quality (ASQ) elected in November 2014. He has written educational articles in the areas of Quality and Compliance for the following publications: Medical Device & Manufacturing (MD&M), Pharmaceutical Technology, Quality Progress, and Nutraceutical World. He is an adjunct professor at California State University Dominguez Hills and California Polytechnic Pomona and teaches courses on Risk Management, Total Quality Management, Six Sigma Blackbelt, and FDA's Quality System regulations.

Bob authored the book "Implementing and Auditing ISO/IEC 17025: A Practical Guide" which was published by ASQ Press in April 2013 and it is one of the best-selling books based on information provided by the ASQ Headquarters in October 2014 and the book received a 4.7 out of 5 stars rating on Amazon.com (based on 19 customer reviews) and a link is included below:

<http://www.amazon.com/Implementing-ISO-IEC-17025-Practical-ebook/dp/B00C2XQK70>

Bob has co-authored a book titled "Process Validation" and the book was published by ASQ Press in July 2016.

<http://asq.org/quality-press/display-item/index.html?item=H1513>

Bob is the recipient of the 2017 Simon Collier Quality Award given by the ASQ Los Angeles Section.

Other Upcoming Events:

Lean Six Sigma Green Belt Certification – Sponsored by CSUDH
June 18-22, 2018
Course # NBQA 706-01 / Registration # 30734 Fee: \$3000
Call: 310-243-3741 to register
<https://www.csudh.edu/qa-ms/certificates/lean-six-sigma/>



44th Annual ASQLA Dodgers Night

DODGERS VS ANGELS

Friday, July 13, 7:05 PM

Fireworks after the game

Seats are in aisle 3, Reserved MVP Section

\$48 per seat (Group Rate)

Tickets are first come, first serve while they last

DODGER STADIUM EXPRESS

YOUR GAME TICKET IS GOOD FOR THE FARE.

THOSE WITHOUT A TICKET WILL PAY THE REGULAR FARE OF \$1.75

SEE www.losangelesdodgers.com/transportation WEBSITE FOR DETAILS

TO ORDER TICKETS, CONTACT JIM MORRISON AT:

The next Member Meeting,

jamamorr@aol.com, or

310 541-1417

New Fees - ASQ Section 700 Certification Preparation Courses

PREP COURSE NAME	INSTRUCTORS	SESSION #1	SESSION #2
CQA CERTIFIED QUALITY AUDITOR	Lane Parrott	October 27 – December 8, 2018	TBD
CQE CERTIFIED QUALITY ENGINEER	Dr. Joe DeSimone	October 27 – December 8, 2018	TBD
CRE CERTIFIED RELIABILITY ENGINEER	Dr. Joe DeSimone	September 8 - October 13, 2018	TBD
CMQ/OE CERTIFIED MANAGER OF QUALITY/ORGANIZATIONAL EXCELLENCE	Lane Parrott	September 8 - October 13, 2018	TBD
ASQ EXAM SCHEDULE			
CQA, CQE, CQIA, CSQE, CSSGB, CQPA, CCT, CPGP		CRE, CMQ/OE, CSQP, CQT, CQI, CBA, CHA, SSCC, MBB, SSB	
TESTING WINDOW	APPLICATION DEADLINE:	TESTING WINDOW	APPLICATION DEADLINE:
August 3 – 19, 2018	July 6, 2018	July 6 - 22, 2018	June 8, 2018
October 5 – 21, 2018	September 7, 2018	September 7 – 23, 2018	August 3, 2018
December 7 – 31, 2018	November 2, 2018	November 2 – 18, 2018	October 5, 2018

Courses will be conducted on Six (6) Saturdays from 8 a.m. to 1:30 PM at the Phenomenex Training Facility, located at **2341 West 205th Street, Torrance, CA 90501**. Each course will be 33 hours in length and a certificate for 3.3 (RU) Recertification Units will be awarded.

MEMBERSHIP	OLD FEE	NEW FEE	CERTIFICATION REBATE
Non-Member	\$500	\$350	None
ASQ Member	\$350	\$250	\$100
Phenomenex Employee	\$175	\$150	\$100

CONDITIONS: The rebate will be in effect for courses taken on or after April 14, 2018. Proof of ASQ Certification must be provided to the Certification Chair no-later-than one year after completion of the course, to receive the \$100 rebate. Students who wish to repeat the course may do so at no charge.

Tuition Checks must be received before the second (2nd) class. Make checks payable to ASQ LA Section 0700. Currently, credit cards are not accepted. Each course will be taught using a Primer, which can be brought into the exam. Primers cost (\$60 - \$80) and are available from the Quality Council of Indiana at www.qualitycouncil.com.

Students are responsible for registering for the ASQ Exam prior to the Application Deadlines listed above. ASQ Exam Registration Fees are in addition to the class fees and are paid directly to ASQ.

REGISTRATION: Provide cell phone and ASQ Member Number to Lanep@phenomenex.com NOTE: Courses without five (5) students one week before the course starts will be cancelled.

“Globalization, Innovation, and the Future of Quality”
Sponsored by the American Society for Quality
Sections: 0700, 0701, 0702, and 0706

Personal Development and Networking Opportunities with 200+ Quality Professionals

Location: KELLOGG WEST (CAL POLY POMONA) CONFERENCE CENTER/HOTEL

FRIDAY (Nov 2) WORKSHOP Time: 8 AM to 5:00 PM			SATURDAY (Nov 3) CONFERENCE Time: 8 AM to 5:15 PM		
Track	Morning 8 AM to 12 Noon	Afternoon 1 PM to 5 PM			
A	Save the date, time and location. More information to follow soon.			Globalization	
B				TBD	
C					

WORKSHOP / CONFERENCE PRICING

	FRIDAY WORKSHOP (SEPARATE REGISTRATION, LUNCH NOT INCLUDED)			SATURDAY CONFERENCE (LUNCH INCLUDED)			
	EARLY BIRD	FULL PRICE	AT THE DOOR	SUPER EARLY BIRD	EARLY BIRD	FULL PRICE	AT THE DOOR
	BEFORE SEPT 1	SEPT 1 – OCT 31		BEFORE JULY 1	JULY 1 – AUG 31	SEPT 1 – OCT 31	
ASQ MEMBERS	\$75	\$100	\$125	\$75	\$100	115	\$125
NON ASQ MEMBERS	\$100	\$125	\$150	\$100	\$125	\$140	\$150
FULL TIME STUDENTS	\$50	\$60	\$70	\$50	\$60	\$70	\$75
RETIREEE/UNEMPLOYED	\$50	\$60	\$70	\$50	\$60	\$70	\$75

Cancellation Policy: 100% by 10/15/2018, 50% by 10/31/2018, No refund after 11/1/2018

For more information on registration, schedules, speakers and sponsors, please visit our website:

www.socalqualityconference.com

11th ANNUAL SOUTHERN CALIFORNIA QUALITY CONFERENCE

(Workshop on November 2, 2018; Conference on November 3, 2018)

GLOBALIZATION, INNOVATION, & THE FUTURE OF QUALITY

*Grow Your Business in a Global Economy through Innovation, and Drive the
Future of Quality by Using Data & Risk Based Thinking*

The 2018 Southern California Quality Conference (SCQC) is in its eleventh consecutive year. Our mission is to provide a forum for likeminded professionals to exchange their ideas and learn from workshops and presentations resulting in enhancements to personal development and business acumen, building on the foundation of quality. Four local sections of ASQ are collaborating to produce an excellent learning and networking opportunity for all attendees and we are looking forward to seeing you at the conference.

Spread the word among coworkers, friends, or anyone you know who might benefit from attending this event. With a selection of workshops on Friday, an impressive slate of speakers on Saturday, and networking opportunities galore, there will be an abundance of "takeaways" for everyone. We are expecting this year to sell out, so register early to ensure you lock in a spot. Join us for a quality day on the 1st weekend in November!

SCQC 2018 LEADERSHIP COMMITTEE



Vinay Goyal: Chair 2018 SCQC, vinaygoyal@shbcglobal.net



Ron Lombardo: Vice Chair 2018 SCQC, ronald_a_lombardo@rnytheon.com



Jamie Marks: Secretary 2018 SCQC, jimamarks@att.net



Jean Tedrow: Treasurer, 2018 SCQC, jeantedrow1988@bvhco.com



C.G. Mistry: Program Chair, 2018 SCQC, gmistry@bvhco.com



Harish Malhotra: Marketing Chair, 2018 SCQC, rmalhotra1999@gmail.com



Chen Low: Arrangements Chair, 2018 SCQC, chenlow_88@hotmail.com



Brishabh Patel: Technology and Registration Chair, brishabpatel1984@gmail.com



James Alexander: Member Leader at Large, jma.engineering@gmail.com



**11th Annual
Southern California Quality Conference
November 3, 2018 Conference**



Date: November 3rd, 2018
Location: Kellogg West Conference Center
3801 West Temple Ave
Pomona, CA 91768

Dear Sponsor,

We are delighted to share a sponsorship opportunity for the 11th Annual Southern California Quality Conference and Workshops (SCQC) to be held on November 2nd and 3rd, 2018. This year's theme is Globalization, Innovation, and the Future of Quality, with presentations that will address the challenges facing new and experienced quality professionals as they adapt to an increasingly globalized economy.

Our Mission

Our mission is to provide a forum for like-minded professionals to exchange ideas, to learn from workshops and presentations, and to bring together individuals and organizations with mutual interests. This will result in personal development, business acumen, networking opportunities, and will strengthen the foundation of quality.

Relevant and Current

We set ourselves apart from other conferences by focusing on current and relevant topics. As with our previous conferences, we provide information about new skills, applicable tools, and innovative ideas that will elevate job performance.

World-Class and Recognized Industry Conference Speakers

For more than a decade, SCQC has featured an outstanding line-up of speakers, workshop presenters, and facilitators. Check our website for updates to this year's final speaker list: www.socalqualityconference.com.

ASQ Collaboration

We are pleased to announce that four local ASQ sections are collaborating to ensure a successful event and we value your participation.

Sponsorship Benefits

Your sponsorship will provide excellent branding exposure and the opportunity to directly connect with a relevant audience through networking and marketing of your company and/or products. Please review the attached flyer for different levels of sponsorship and for additional information.

ASQ is a Non-profit Organization under IRS section 501(c) (3).

We appreciate your sponsorship.

NAGESH MALHOTRA
Event Marketing Chair
818-570-2413



11th Annual Southern California Quality Conference

November 3, 2018



"Globalization, Innovation, and the Future of Quality"

Sponsored by the American Society for Quality

Sections: 0700, 0701, 0702, and 0706

Personal Development and Networking Opportunities with 200+ Quality Professionals

ASQ is a nonprofit organization under IRS section 501(c)(3)

SCQC 2018 Sponsorship Application

Choose a Sponsorship Level on the right and provide your company logo (for looping slide show and program).

Contact Name: _____

Phone: _____ Email: _____

Company: _____

Address: _____

Attendee: _____ Title: _____

Attendee: _____ Title: _____

Attendee: _____ Title: _____

Attendee: _____ Title: _____

Display Table Required: YES ☐ NO ☐

Additional Guests: (\$50 each):

Name: _____ Title: _____

Name: _____ Title: _____

Name: _____ Title: _____

Name: _____ Title: _____

****** Once completed, send check, payable to SoCal Quality Conference along with this form to:

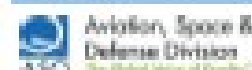
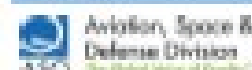
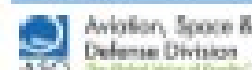
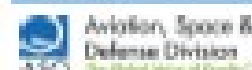
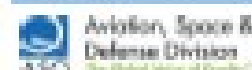
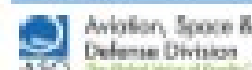
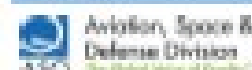
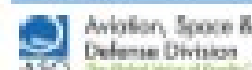
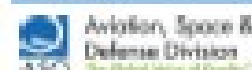
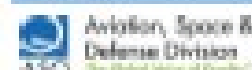
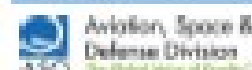
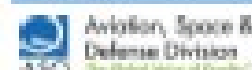
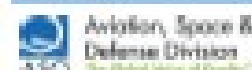
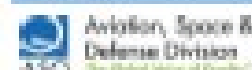
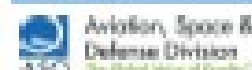
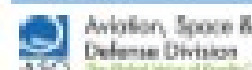
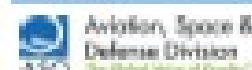
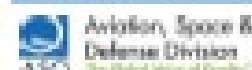
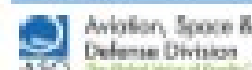
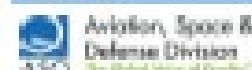
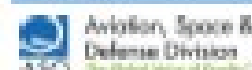
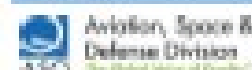
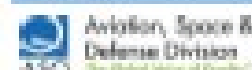
SoCal Quality Conference

530 N. Vista Bonita

Glendora, CA 91741

And send your logo to jesuflora1988@ashq.com

Some of our past and current sponsors:



NEW MEMBERS FOR MAY

Juan Zelaya
Estela Solano-Gomez
Chaney Humphrey
Issam Khabbaz
Kevin Choi
Ismael Fernandez
Zelda Beckford
Melissa Mendoza
Luis Sanchez
Tom Thornton
Tonya Hines
Oliver Almazan
Gilbert Lopez
Eric Rodriguez
Sinem Ak Kural
Yehya Elmaraghi
Christopher Lin
Mehdi Basirat
Olga Binman
Jonathan Strong
Ariel Ocampo
Victor Pinedo
Pauline Dong
Noah Greenwald
Wennie Lu
Nestor Ramirez
Will Junker
Thomas James
Barathi Krishnamurthy
James Leverette

ASQLA LEADERSHIP TEAM

MEETING SCHEDULE

Time: 5:30P - 6:00P Networking & Dinner

6:00P - 8:00P Meeting

Location: CSUDH Extended Education Bldg. 1300

Room EE-1210

1000 Victoria St.—Carson, CA 90745

Contact: Ron Lombano, Chair

310-864-2898, Ronald_A_Lombrano@raytheon.com

Date: June 6, 2018

2018 Officers & Committee Chairs of ASQ Los Angeles Section 700

www.asqla.org

ELECTED OFFICERS 2018

CHAIR: Ron Lombano, 310-864-2898, Ronald_A_Lombrano@raytheon.com

SECRETARY: Carmen Suarez, carmencita.suarez@gmail.com

TREASURER: Jim Morrison, 310-541-1417, jamamorr@aol.com

COMMITTEE CHAIRS 2018

Arrangements: Chen Low, 310-334-7044, chenlow_88@hotmail.com

Awards and Recognition: Jim Morrison, 310-541-1417, jamamorr@aol.com

Certification/ Re-certification: Joe DeSimone, 424-772-6371, jrdesimone@msn.com

CSUDH Liaison: Alan Wang, 310-383-2393, awang@spectrumchemical.com

Education: Lane Parrott, 310-489-9018, lanep@phenomenex.com

Financial Audit: Lane Parrott, 310-489-9018, lanep@phenomenex.com

Job Listing: Armen Yeghoian, 818-912-9272, Armen2049@yahoo.com

Membership: Catherine Martin, 310-616-0936, Catherine_Martin@raytheon.com

Newsletter Editor: Harold Martinez, 310-616-1218, Harold.Martinez@raytheon.com

Nominating Chair: Catherine Martin, 310-616-0936, Catherine_Martin@raytheon.com

Performance Awards and Recognition (PAR): Ron Lombano, 310-864-2898, Ronald_A_Lombrano@raytheon.com

Publicity & Advertising Chair: Alan Wang, 310-383-2393, awang@spectrumchemical.com

Simon Collier Quality Award: Jim Morrison, 310-541-1417, jamamorr@aol.com

Social Media: Open

Voice of the Customer: Chen Low, 310-334-7044, chenlow_88@hotmail.com

Website Chair: Alan Wang, 310-383-2393, awang@spectrumchemical.com

Programs Chair: Muriel Sasaki, 562-221-0168, Muriel@aims-online.com