



Los Angeles  
Section  
The Global Voice of Quality™

# ASQ-LA QUALITY NEWS

January 2018

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# JANUARY



## *Welcome to the ASQLA Monthly Newsletter for January*

We are looking forward to seeing you at our January 10th Member Meeting at 2nd Floor Main Conference Room at Phenomenex 2341 West 205th St. Torrance, CA 90501.

This meeting provides an opportunity to network with other Quality Professionals, learn about quality topics and earn 0.3 Recertification Units. Registration and networking starts at 5:30 PM. The meeting runs from 6:00 to 7:30 PM. Provided, at no charge; Crackers, Cookies, Coffee, Water and other food items. If you plan to attend the meeting, YOU MUST RSVP to: Chen Low 310-334-7044, pager 310-353-8293 or e-mail [ChenLow\\_88@hotmail.com](mailto:ChenLow_88@hotmail.com). by Noon on Monday, January 8th, so that he can provide the list of attendees to Security. ASQ-LA is looking forward to your attendance at this month's program.

Harold Martinez  
ASQLA Newsletter Chair



# January 10, 2018 Member Meeting

## Ensuring Quality in the Internet of Things

An illustrated lecture by Michael Scofield, M.B.A., Asst. Professor,  
Loma Linda University

The “internet of things” is described as a collection of devices (appliances, vehicles, etc.) which are imbedded with electronics and software, sensors, and can be connected (generally in some wireless technology) to exchange data without human intervention. Is that good? Perhaps.

Experts suggest that some 30 billion objects will be connected by 2020. This talk focuses on the purpose of web-supported events in the objects around us, and warns of consequences and potential problems in quality assurance. While modern communication network infrastructure seems to be well-developed and reliable, the semantics and business logic about what we want to accomplish in the outcomes and transactions between devices is still in its infancy.

When one device issues a command to another, there may be context and contingencies to that command. All this suggests is a far more complex transaction than a single “blip” of a message from one device to another. When devices share data (sometimes about us!) there are privacy and security concerns. A major business publication recently described the potential for malicious hacking of hospital infusion pumps. A hack could kill a patient. How do we prevent that?

This talk raises questions that quality professionals should be asking about their responsibilities for quality assurance and improvement in any IOT-supported process or product. We feel this is a great way to kick off the year 2018...we are forging into an area that has been increasingly affecting our daily activities...yet, not many of us QA professionals are involved in examining the quality end of these developments.

### **About the Speaker**

Michael Scofield, M.B.A. is an assistant professor at Loma Linda University. He is a popular speaker on data management and related topics to professional and academic audiences. His extensive use of graphic illustrations and examples keep audiences engaged.

Most of his career history has been in manufacturing and financial services. He has spoken over 20 times to 11 ASQ sections around the west, as well as other professional audiences around the U.S., Canada, Australia, and the U.K. Audiences include Data Management Association, Oracle User Groups, Data Warehousing Institute, Institute for Internal Auditors, Association of Government Accountants, and numerous universities. His lectures have focused on data quality assessment, data visualization, ensuring quality during the importing of data from external sources, and converting raw data into decision-able information.

He also lectures to general audiences on history, aviation, radio communications, travel, and astronomy. His humor has been published in the L.A. Times and other journals.



## **ASQLA Chair's message for January 2018 Newsletter**

Happy New Year to ASQLA Section 700 Members!

I would like to start the 2018 January Newsletter with an appreciation for your trust and unanimously electing me as your Section 700 Chairman for 2018.

Our leadership committees for 2018 will continue in their current capacity to bring our membership interesting and valuable information to continue your growth as Quality professionals, networking opportunities with other people passionate about quality, and provide knowledge to guide you on the path to career success.

The goal for 2018 will be to bring our membership some innovative and dynamic speakers at our monthly meetings. Section 700 leadership will endeavor to bring refinement, improvement and innovation to all of our offerings, as our commitment to our Section 700 members.

The Section will also continue to provide excellent education, training and certification which will allow members to access the Quality tools, techniques and insights to make an impact on your career, your organization and your everyday life.

As always, we are encouraging our Section 700 membership to volunteer, stay informed, stay involved as well as voice your feedback on all our efforts this year.

We are all encouraged that 2018 will be great year for our existing and new ASQLA Members, I hope to see you all at our January meeting.

Best Regards,

Ron Lombrano, CQA

ASQLA Section 700 Chair

# ASQ Section 700 Certification Preparation Courses

PREP COURSE NAME	INSTRUCTORS	COURSE STARTS	COURSE STARTS
<b>CQA</b> CERTIFIED QUALITY AUDITOR	Lane Parrott	April 2018	TBD
<b>CQE</b> CERTIFIED QUALITY ENGINEER	Dr. Cathy Martin Dr. Joe DeSimone	April 2018	TBD
<b>CSQP</b> CERTIFIED SUPPLIER QUALITY PROFESSIONAL	Dr. Joe DeSimone	September 8, 2018	TBD
<b>CMQ/OE</b> CERTIFIED MANAGER OF QUALITY/ORGANIZATIONAL EXCELLENCE	Lane Parrott	September 8, 2018	TBD
ASQ EXAM SCHEDULE			
<b>CQA, CQE, CQIA, CSQE, CSSGB, CQPA, CCT, CPGP</b>		<b>CSQP, CMQ/OE, CQT, CQI, CRE, CBA, CHA, SSCC, MBB, SSYB</b>	
TESTING WINDOW	APPLICATION DEADLINE:	TESTING WINDOW	APPLICATION DEADLINE:
February 2 - 18, 2018	January 5, 2018	March 2 - 18, 2018	February 2, 2018
April 6 - 22, 2018	March 9, 2018	May 4 - 20, 2018	April 6, 2018
June 1 - 17, 2018	May 4, 2018	July 6 - 22, 2018	June 8, 2018

Courses will be conducted on Six (6) Saturdays from 8 a.m. to 1:30 PM at the Phenomenex Training Facility, located at 2341 West 205th Street, Torrance, CA 90501. Each course will be 33 hours in length and a certificate for 3.3 (RU) Recertification Units will be awarded.

COURSE FEES: Non-Member: \$500, ASQ Member: \$350 & Unemployed Member: \$200. Unemployed ASQ Members must provide evidence of unemployment status, prior to first class.

Tuition Checks must be received before the second (2nd) class. Make checks payable to ASQ LA Section 0700. Currently, credit cards are not accepted

Each course will be taught using a Primer, which can be brought into the exam. Primers cost (\$60 - \$80) and are available from the Quality Council of Indiana at [www.qualitycouncil.com](http://www.qualitycouncil.com).

Students are responsible for registering for the ASQ Exam prior to the Application Deadlines listed above. ASQ Exam Registration Fees are in addition to the class fess and are paid directly to ASQ.

REGISTRATION: Provide cell phone and ASQ Member Number to [Lanep@phenomenex.com](mailto:Lanep@phenomenex.com)

NOTE: Courses without five (5) students one week before the course starts will be cancelled.

## NEW MEMBERS FOR DECEMBER

Sergio A. Porras  
Olaf Voigt  
Cindy M. Clavel  
Richard B. Duvall  
Linda A Gonzalez  
Diamond Smith  
Naghmeh Poorkaram  
Larry Blancarte  
Steven Kechichian  
Clark Tracey  
Shannon Lewallen  
Krisztian Elek  
GENG LI  
Patrick Williams  
Kayode Ayanda  
Cory Bowman  
Sarah Dulac  
Hanli Wang  
Gil Rutherford  
Chi Wa Lau  
Joseph Yi  
Brian Chan  
Jessica Recinos  
Daniel Morales  
Jacob Fishman  
Olivia Richards  
Cecilia Lee  
Raymond Tam  
Kenya Rice  
Jessica Recinos  
Daniel Morales  
Jacob Fishman  
Olivia Richards  
Cecilia Lee  
Raymond Tam  
Kenya Rice

# ASQLA LEADERSHIP TEAM

## MEETING SCHEDULE

Time: 5:30P - 6:00P Networking & Dinner

6:00P - 8:00P Meeting

Location: CSUDH Extended Education Bldg. 1300

Room EE-1210

1000 Victoria St.—Carson, CA 90745

Contact: Ron Lombano, Chair

310-864-2898, Ronald\_A\_Lombrano@raytheon.com

Date: January 3, 2018

2018 Officers & Committee Chairs of ASQ Los Angeles Section 700

[www.asqla.org](http://www.asqla.org)

### **ELECTED OFFICERS 2018**

CHAIR: Ron Lombano, 310-864-2898, Ronald\_A\_Lombrano@raytheon.com

SECRETARY: Carmen Suarez, carmencita.suarez@gmail.com

TREASURER: Jim Morrison, 310-541-1417, jamamorr@aol.com

### **COMMITTEE CHAIRS 2018**

**Arrangements:** Chen Low, 310-334-7044, chenlow\_88@hotmail.com

**Awards and Recognition:** Jim Morrison, 310-541-1417, jamamorr@aol.com

**Certification/ Re-certification:** Joe DeSimone, 424-772-6371, jrdesimone@msn.com

**CSUDH Liaison:** Alan Wang, 310-383-2393, awang@spectrumchemical.com

**Education:** Lane Parrott, 310-489-9018, lanep@phenomenex.com

**Financial Audit:** Michael Schaffer, 310-895-0802, michael.s@psychemedics.com

**Job Listing:** Armen Yeghoian, 818-912-9272, Armen2049@yahoo.com

**Membership:** Catherine Martin, 310-616-0936, Catherine\_Martin@raytheon.com

**Newsletter Editor:** Harold Martinez, 310-616-1218, Harold.Martinez@raytheon.com

**Nominating Chair:** Catherine Martin, 310-616-0936, Catherine\_Martin@raytheon.com

**Performance Awards and Recognition (PAR):** Ron Lombano, 310-864-2898, Ronald\_A\_Lombrano@raytheon.com

**Publicity & Advertising Chair:** Alan Wang, 310-383-2393, awang@spectrumchemical.com

**Simon Collier Quality Award:** Jim Morrison, 310-541-1417, jamamorr@aol.com

**Social Media:** Open

**Voice of the Customer:** Chen Low, 310-334-7044, chenlow\_88@hotmail.com

**Website Chair:** Alan Wang, 310-383-2393, awang@spectrumchemical.com

**Programs Chair:** Muriel Sasaki, 562-221-0168, Muriel@aims-online.com