

# ASQ-LA QUALITY NEWS

June 2017

June 2017

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#### Welcome to the ASQLA Monthly Newsletter for June

We are looking forward to seeing you at our June 14th Member Meeting at 2nd Floor Main Conference Room at Phenomenex 2341 West 205th St. Torrance, CA 90501.

This meeting provides an opportunity to network with other Quality Professionals, learn about quality topics and earn 0.3 Recertification Units. Registration and networking starts at 5:30 PM. The meeting runs from 6:00 to 7:30 PM. Provided, at no charge; Crackers, Cookies, Coffee, Water and other food items. If you plan to attend the meeting, YOU MUST RSVP to: Chen Low 310-334-7044, pager 310-353-8293 or e-mail ChenLow\_88@hotmail.com. by Noon on Monday, June 12th , so that he can provide the list of attendees to Security. ASQ-LA is looking forward to your attendance at this month's program.

Harold Martinez ASQLA Newsletter Chair



### June 14, 2017 Member Meeting

#### **Business Unusual**

Presented by:
Tim Higgins, President
In2:InThinking Network

Compare and contrast two ways to doing business. See how business as UNusual enables a shift from managing the status quo to initiating a cycle of continuously moving an organization from where it is to where it could be. Explore the enterprise performance constraints inherent in everyone doing his or her tasks to meet the required quality levels, a "me" organization tactic - business as usual. Discover what "teamwork" means in a "me" organization and contrast that with what it means in a "we" organization. Recognize the limitations of reflexive behavior and the power of purposeful behavior. Become familiar with how our thinking creates our behaviors and aware of available context appropriate choices.

W. Edwards Deming provided a map to understand the organizations in which we work. Aware of the challenges that organizations face in their business as usual operation, he shared simple explanations to enable transformation to a better alternative. "Sure, we have to solve problems. Certainly stamp out the fire. Stamp out the fire and get nowhere. Stamp out the fires puts us back to where we were in the first place." Business as UNusual offers opportunities to both prevent problems and invest in opportunities.

#### **About the Speaker**

Tim plays o jogo bonito (the beautiful game) 5 days a week and enjoys time in Brazil, the US, and elsewhere with wife and his multi-lingual son.

Twenty-seven years at Rocketdyne in engineering, manufacturing, and quality, allowed Tim to retire 10 years ago. And after a 3-day weekend, he began work as a NASA Safety Mission Assurance Specialist assigned to the Rocketdyne facility where he is stationed today. Also as a Partner of InVista Associates, Inc., a group utilizing Lean Accelerated TM, and he helps organizations develop the skills and knowledge that enable them on a continuous basis to conduct business as unusual. He is President of the In2:InThinking Network, a non-profit, that is conducting its 16th Annual Conference from 7-11 June.

## ASQLA Chair's Message



June, 2017

Fellow quality professionals, greetings!

Congratulations on your career and your involvement and continual interest in ASQ and your ASQ Los Angeles section. Our dedicated team of volunteer leaders pool our time and efforts to maintain our organization and assure that our membership participation yields valuable experiences. This is our core mission and I am honored to be a part of it.

For those of our members who were in attendance of our May member meeting at Phenomenex and for those who have participated in the presentation, we hope you've enjoyed the experience. Matthew's presentation is now available on our website www.asqla.org.

An informal survey was taken during the meeting and it was great to see that most our attendees do visit our section website from time-to-time. As we continue to increase value, I am pleased to report that our website improvement project is currently underway and on -schedule.

ASQLA has carried on the long-time tradition of heading down to The Ravine to enjoy a Dodger game in July. Details are available on the website. Please contact Jim Morrison for tickets.

Stay informed, stay involved, keep voicing your feedback, and let us know if you have the passion, talent, and time to volunteer on the leadership team for our section.

#### Cheers!



Alan Wang, MSQA, ASQ CQA ASQ Los Angeles Chair



#### LOS ANGELES SECTION,

#### **AMERICAN SOCIETY FOR QUALITY**

#### **43rd ANNUAL**

#### **DODGER NIGHT**

**DODGERS VS ATLANTA BRAVES** 

7:10 PM FRIDAY, JULY 21

**RESERVED SECTION** 

FIREWORKS AFTER THE GAME

Tickets are \$34

Note: Any tickets not sold by June 21 will be returned

Tickets can be purchased from Jim Morrison at Member meetings, at 310 541-1417, or via e-mail at jamamorr@aol.com

### ASQ Section 700 Certification Preparation Courses

PREP COURSE NAME	INSTRUCTORS	COURSE STARTS	COURSE STARTS								
CQA CERTIFIED QUALITY AUDITOR	Lane Parrott	October 21, 2017	April 2018								
CQE CERTIFIED QUALITY ENGINEER	Dr. Cathy Martin Dr. Joe DeSimone	October 21, 2017	April 2018								
CSQP CERTIFIED SUPPLIER QUALITY PROFESSIONAL	Dr. Joe DeSimone	September 9, 2017	September 8, 201 <b>8</b>								
CMQ/OE  CERTIFIED MANAGER OF QUALITY/ORGANIZATIONAL EXCELLENCE	Lane Parrott	September 9, 2017	September 8, 201 <b>8</b>								
ASQ EXAM SCHEDULE											
CQA, CQE, CQIA, CSQI CCT, CP		CSQP, CMQ/OE, CQT, CQI, CRE, CBA, CHA, SSCC, MBB, SSYB									
TESTING WINDOW	APPLICATION DEADLINE:	TESTING WINDOW	APPLICATION DEAD- LINE:								
October 6 - 22, 2017	September 8, 2017	September 1 - 17, 2017	August 4, 2017								
December 1 – 17, 2017	November 3, 2017	November 3 – 19, 2017	October 6, 2017								
N/A	N/A	N/A	N/A								

Courses will be conducted on Six (6) Saturdays from 8 a.m. to 1:30 PM at the Phenomenex Training Facility, located at 2341 West 205th Street, Torrance, CA 90501. Each course will be 33 hours in length and a certificate for 3.3 (RU) Recertification Units will be awarded.

COURSE FEES: Non-Member: \$500, ASQ Member: \$350 & Unemployed Member: \$200. Unemployed ASQ Members must provide evidence of unemployment status, prior to first class.

Tuition Checks must be received before the second (2nd) class. Make checks payable to ASQ LA Section 0700. Currently, credit cards are not accepted

Each course will be taught using a Primer, which can be brought into the exam. Primers cost (\$60 - \$80) and are available from the Quality Council of Indiana at www.quaitycouncil.com.

Students are responsible for registering for the ASQ Exam prior to the Application Deadlines listed above. ASQ Exam Registration Fees are in addition to the class fess and are paid directly to ASQ.

REGISTRATION: Provide cell phone and ASQ Member Number to Lanep@phenomenex.com

NOTE: Courses without five (5) students one week before the course starts will be cancelled.

#### **MSQA TERM PAPER PUBLISHED**

The term paper "How Fault Tree Analysis is used to Increase Safety and Reliability" by Kenneth Eliazo, a Los Angeles Section member, is accessible in this issue of the Newsletter by using the attached link. The paper explains the basics of fault tree analysis and provides a valuable list of references for readers who wish to learn more.

Copy the below link and enter it on your browzer

http://files.constantcontact.com/cf0d3b2b001/ee289d78-bdf8-4ef4-9616-3a8dc1c3f4cd.pdf?ver=1494349171000





**CEIE HOME** 

**CEIE PROGRAMS & SCHEDULES** 

**REGISTRATION SERVICES** 

**CONTACT US** 



#### Welcome to College of Extended & International Education class schedule search.

Semester: Summer 2017 Major: Quality Assurance

Program: Quality Assurance Master of Science

\* C = Class Cancelled \*

Click on column title Start Date, End Date, or CRN in order to sort by that column.

Start Date	<b>End Date</b>	CRN	Dept	Sec	Course Title	Units	Days	Hours	Bldg/Rm	Fee	Instructor
05/09/2017	08/08/2017	30666	QAS 511	41	Quality Function Mgt. & TQM	3.0		-	INT NET	\$915	P Dunahay
05/09/2017	08/08/2017	30667	QAS 513	41	Stat Qual Cntrl/Sampling	3.0		-	INT NET	\$915	D Dunahay
05/09/2017	08/08/2017	30668	QAS 514	41	Adv Experimental Design	3.0		-	INT NET	\$915	D Dunahay
05/09/2017	08/08/2017	30669	QAS 515	41	Human Factors In QAS	3.0		-	INT NET	\$915	J Clauson
05/09/2017	08/08/2017	30670	QAS 518	41	Quality Project Mgmt. & Prod.	3.0		-	INT NET	\$915	R Spencer
05/09/2017	08/08/2017	30671	QAS 527	41	Quality Measurement	3.0		-	INT NET	\$915	D Bourcier
05/09/2017	08/08/2017	30672	QAS 534	41	Change Management	3.0		-	INT NET	\$915	R Spencer
05/09/2017	08/08/2017	30673	QAS 536	41	Six Sigma Prin & App	3.0		-	INT NET	\$915	P Dunahay
05/09/2017	08/08/2017	30676	QAS 598	41	Directed Research	3.0		-	INT NET	\$915	M Krivokuca
05/09/2017	08/08/2017	30677	QAS 600	41	Grad Continuation Course	1.0		-	INT NET	\$150	M Krivokuca
05/09/2017	08/08/2017	30677						-	INT NET		

#### **NEW MEMBERS FOR MAY**

Joshua Lee Bala S. Chandrasekhar Tom Mai Joh S. Goody III Edgar E. Deleon Jesse C. Hernandez **Bridget Gordon** Josh Hansen-Staggs Serrah Namini Ivan Avila **MOSTAFA SOBAIH Christopher Kim** Rodney Arguello **Bharatheesh Ananth** Chelsea Alcantara Rigved Karambelkar Si Li Jaime Garate Rafael Batista

> Tanvi Shaligram Charnese Felix

#### **ASQLA LEADERSHIP TEAM**

#### **MEETING SCHEDULE**

Time: 5:30P - 6:00P Networking & Dinner 6:00P - 8:00P Meeting

Location: CSUDH Extended Education Bldg. 1300 Room EE-1210 1000 Victoria St.—Carson, CA 90745

Contact: Alan Wang, Chair

(310) 383-2393 — awang@spectrumchemical.com

Date: June 7, 2017

# 2017 Officers & Committee Chairs of ASQ Los Angeles Section 700 www.asqla.org

#### **ELECTED OFFICERS 2017**

CHAIR: Alan Wang, 310-383-2393, awang@spectrumchemical.com

CHAIR-Elect: Ron Lombano, 310-864-2898, Ronald\_A\_Lombrano@raytheon.com

SECRETARY: Elizabeth Rowshan, 805-405-4795 ElizabethHires@gmail.com

TREASURER: Jim Morrison, 310-541-1417, jamamorr@aol.com

**COMMITTEE CHAIRS 2017** 

Arrangements: Chen Low, 310-334-7044, chenlow\_88@hotmail.com

Awards and Recognition: Jim Morrison, 310-541-1417, jamamorr@aol.com

Certification/ Re-certification: Joe DeSimone, 424-772-6371, jrdesimone@msn.com

CSUDH Liaison: Alan Wang, 310-383-2393, awang@spectrumchemical.com

Education: Lane Parrott, 310-489-9018, lanep@phenomenex.com

Financial Audit: Michael Schaffer, 310-895-0802, michaels@psychemedics.com

Job Listing: Armen Yeghoian, 818-912-9272, Armen2049@yahoo.com

Membership: Catherine Martin, 310-616-0936, Catherine\_Martin@raytheon.com

Newsletter Editor: Harold Martinez, 310-214-1606, martinez2004@verizon.net

Nominating Chair: Catherine Martin, 310-616-0936, Catherine Martin@raytheon.com

Performance Awards and Recognition (PAR): Ron Lombano, 310-864-2898, Ronald\_A\_Lombrano@raytheon.com

Publicity & Advertising Chair: Alan Wang, 310-383-2393, awang@spectrumchemical.com

Simon Collier Quality Award: Jim Morrison, 310-541-1417, jamamorr@aol.com

Social Media: Open

Voice of the Customer: Chen Low, 310-334-7044, chenlow 88@hotmail.com

Website Chair: Alan Wang, 310-383-2393, awang@spectrumchemical.com

Programs Chair: Muriel Sasaki, 562-221-0168, Muriel@aims-online.com