



# NOW AVAILABLE FOR NORTHWEST ISD



## WHY PARENTS & SCHOOLS CHOOSE SAFESTOP



It's free and features an easy-to-use interface



Expected bus stop arrival times and Bus Locator



Alerts & messaging for service notifications and updates



Secure registration to ensure access for only authorized users

## HOW TO GET STARTED

### NEW TO SAFESTOP?

*Just follow these easy instructions to get the app.*

- Search "SafeStop" on your Apple or Android device to download the free app. You can also access SafeStop on the web at [www.SafeStopApp.com](http://www.SafeStopApp.com).
- Select "Create Account", enter your information, and search for your school or district using your ZIP/Postal Code.
- Locate and select **Northwest ISD** from the list provided.
- Enter in at least one valid Student ID to complete your secure registration. If you have multiple children on different routes, enter in each of those Student IDs.
- If you have registered for transportation, an email message with your child's student ID number has been sent to listed guardians.

### RETURNING USER?

*Welcome back! Now, let's get your account back online.*

Log in to your SafeStop account then click "Reactivate Your Account." From there, just enter your postal code, select **Northwest ISD**, and re-enter your Student IDs to successfully renew your account for the year.

### SETTING UP YOUR ACCOUNT

- Once you log in to your account, your assigned bus stops will be displayed in your account.
- Should this information be incomplete or incorrect, please use the Report An App Issue feature in the Settings area of your account to inform your transportation department.
- **NOTE: SafeStop relies on the information provided by the transportation department and will not distribute or modify route or student information.**

### USING YOUR ACCOUNT

- Each bus stop features a Bus Locator button and a Scheduled Arrival Time. In most cases, an Estimated Time of Arrival will appear once we confirm the route is being performed as planned.
- The Alerts & Messaging Center is located in the top-right corner of the app, which contains messages and updates from your transportation department.

For additional help, email us at [support@SafeStopApp.com](mailto:support@SafeStopApp.com) or call (800) 843-8936.  
Report An App Issue: Tap the Settings Icon and select Report An App Issue.

