What is Poynt?

About Poynt

The Poynt Smart Terminal is an all-in-one smart device merchants will actually want to have on their counter.

Highlights:

- EMV, MagStripe and NFC for Apple Pay, Android Pay and more
- View reports, refunds and settle from the smartphone app
- Transact anywhere with 3G and WiFi connectivity
- Plug and play with many peripherals

The Poynt Smart Terminal

Every business deserves modern technology. The Poynt Smart Terminal is an all-in-one smart device merchants will actually want to have on their counter.

Poynt was launched in 2013 by the former head of Google Wallet. Backed by major silicon valley giants including Google Ventures, the company was founded on the belief that all merchants should have access to innovative technology without compromising on security or user experience.

Pivotal Payments integrates fully with the Poynt hardware and software app ecosystem, enabling seamless payments for merchants and their customers.

Benefit from an innovative, robust and proven POS system to better secure more sales, client satsifaction and ultimately, higher revenue.

POYNT SMART TERMINAL

The world's first smart terminal has created a standard for an impeccable payments experience for merchants and customers.

EMV BUILT-IN
No dongles or extensions needed

CONNECT WITH 3G, WIFI OR BOTH
Pick the model that works best for your needs

EXTENDED BATTERY LIFE
Go wireless for up to 8 hours

BUILT-IN RECEIPT PRINTER
Print, email, or text receipts

PAY-AT-TABLE READY
Accept EMV compliant payments at the table
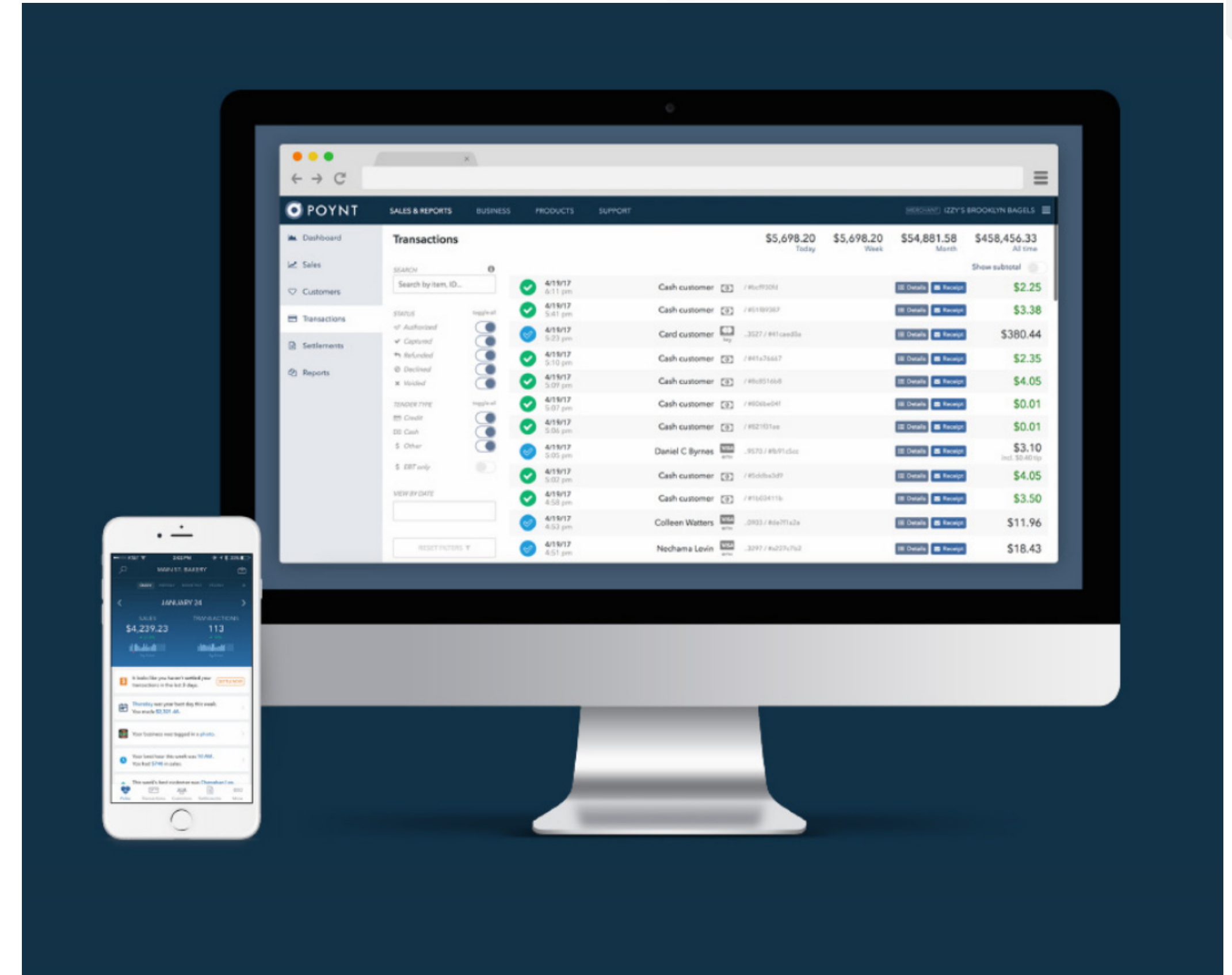
Features

ALL-IN-ONE SOLUTION

Dual-facing screens, built-in printer and scanner, and app store make Poynt a complete payment solution.

REPORTING ANYWHERE

Merchant can manage their business and review analytics on their smartphone, terminal, or on the web.
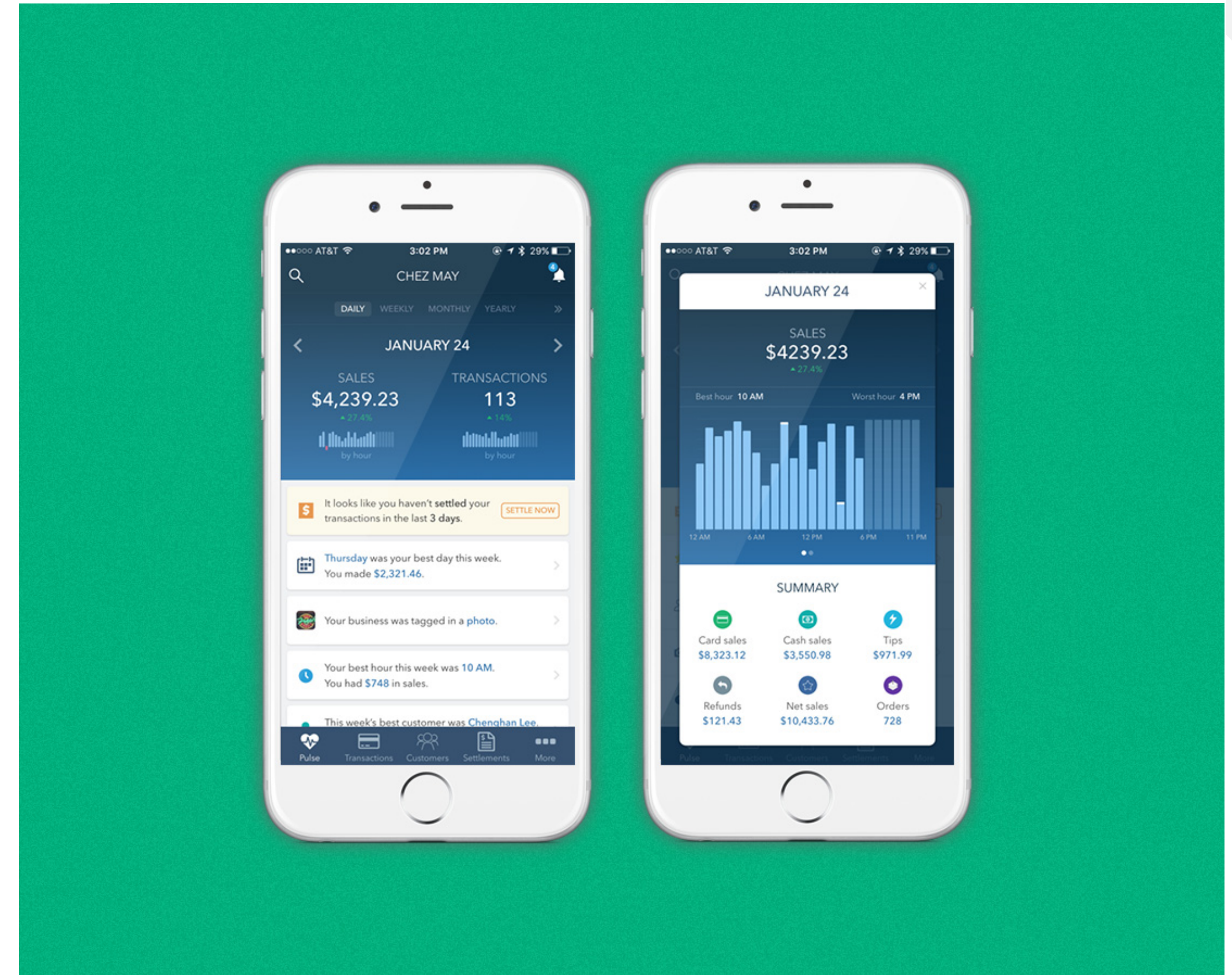
BRANDING READY

Merchants can upload their logo or other images to the terminal, plus customize the register to reflect their company colors.

SETTLE WITH A PHONE

Settle anywhere with remote settlement via the Poynt HQ app. Extra bonus: track sales real-time.

COMPLETE FEATURES (1 of 2):

Payment Types
- Credit
- Debit, including EMV Pin
- MSR and EMV Card Reader
- NFC: Apple Pay, Android Pay, etc
- Signature capture
- Cash w/3rd Party Support
- Multi-Tender
- Manual Entry
- EBT

Connectivity
- Wi-Fi
- Ethernet w/ Static IP
- Optional 3G

Cradle
- 2 USB ports
- Power jack
- Ethernet jack

Reporting & Analytics
- Real time reporting
- Reporting across multiple terminals and employees
- Item-level reporting with best seller stats
- Transaction-level reporting with employee, tip and tender details
- Export to PDF and Excel

User Rights & Security
- Multiple store support
- Multi-MID
- Multiple user login
- Multiple terminal support
- User-level access levels
- Custom HQ & Terminal Access
- User logout and sleep options

Settlement
- Auto/Manual Settlements
- On screen & web tip adjust
- Clerk/Server reports
- Multi-terminal settlements
- Mobile settlements
- Tip Totals
- Web/App/Terminal settlements

Mobile HQ & Web
- Remote settlements
- Real-time reporting
- Business settings management

Customer Options
- Customizeable customer tip amounts
- Receipt and tip bypass
- Digital & print receipts
- Audio card removal alert

COMPLETE FEATURES (2 of 2):

Business Settings
- SMS notification of reporting and transactions
- Customizable merchant screen
- Customizable customer screen
- Auto Settlement time adjustment
- Customize tip dollars/percents
- Customize receipt text
- Login/Logoff controls (sleep and auto logoff)
- Quickbooks Online integration
- Basic loyalty program tied to customer credit card

Settlement
- Auto/Manual Settlements
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Terminal
- Light - 0.7 kg
- Dual Screens
- Built-in Printer - 20" paper roll
- 2 Built-in camera scanners
- Software updates via Cloud w/ maintenance timing
- Built-in help videos

Remote Capabilities
- Terminal status
- Terminal messaging
- Remote lock

Peripherals
- Compatible with popular registers and printers*

Register
- Up to 500 SKUs per catalog
- Item Modifiers
- Icons or Text
- Line-item and order-level discounts
- Line item and order-level tax customization
- Line item & order-level fees
- Save/Edit orders
- Receipt re-print
- Cloud backup
- Catalog uploads via web
- Bar code reader support
- Line item customer-screen display

*Please check poynt.zendesk.com for complete list

PIVOTAL
PAYMENTS