



Nunavut Municipal Training Organization  
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# FUNDAMENTALS OF LEADERSHIP

The program aims to integrate the contemporary management concepts, skills and tools needed for successful leadership. It does this by helping develop skills to be effective guides and resources for teams. It reinforces learning and promotes the transfer of skills into the workplace through the use of action plans, accountability reporting, case studies, and the completion of knowledge-based assessments.

## Program Description

### EFFECTIVE INTERPERSONAL AND ORGANIZATIONAL COMMUNICATION

Effective leaders are able to use communication to ensure that individual, team and organizational goals are clearly understood. Participants examine the process of interpersonal communication and its influences.

- Communication Essentials
- Feedback and Listening Skills
- The DYNAMIX® of Communication and Team Effectiveness

### LEADERSHIP SKILLS

Alternative problem solving skills are the basis for leadership success in contemporary organizations.

- Problem Solving through Appreciative Inquiry

Location: Iqaluit

Date: Feb. 25 – Mar. 1, 2019



## MTO Contacts

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For more information on upcoming courses, visit [www.nmto.ca](http://www.nmto.ca)

Other contacts include your local **SAO, Adult Educator** or **Nunavut Arctic College**