



<Date>

<Producer Name>

<Address 1>

<Address 2>

<City>, <State> <ZIP>

## **RE: Important Information about New York March Renewal Notices**

Dear <Producer Name>,

We recently learned that the March 1, 2017 renewal notices received by some of your clients were mailed late and we want you to know your clients may receive a credit on their April bill.

We're required to give 60 days' notice of our annual renewal rate change before the start of the new rate. If your client accepts our renewal without making changes, their 2017 rate will be effective starting March 12, 2017 and a premium credit will be on your client's April 2017 invoice.

This credit will not be applied to groups that:

- make plan changes upon renewal.
- are no longer active as of the renewal date.

If you have any questions about the renewal letter, including which clients received letters outside of the 60 day notification period, please contact your sales representative or call Client Services at 1-888-201-4216, Monday through Friday, 8 a.m. to 5 p.m. ET. You can also reach us by email at [groupservices@oxfordhealth.com](mailto:groupservices@oxfordhealth.com).

We appreciate your attention to this matter and continued support of Oxford products.

Sincerely,

A handwritten signature in grey ink, appearing to read 'CC' followed by a stylized flourish.

Charles Cerniglia

Vice President, Key Account Sales & Small Business Sales and Account Management New York – Employer & Individual Markets  
Oxford Health Plans (NY), Inc.

Oxford insurance products are underwritten by Oxford Health Insurance, Inc.  
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