MA DTA Pilots New Transportation Resource

The MA Department of Transitional Assistance is piloting a program that is now available for TAFDC recipients. We have partnered with Good News Garage through Ascentria Care Alliance which is an organization that will now provide *free transportation to clients and their children*. Please note the following:

- This is a service provided to *TAFDC recipients only* (Worcester residents)
- Services include the following:
 - o Travel to and from work
 - o Travel to and from education/training activities (including job interviews)
 - o Travel to and from medical appointments/DTA appointments
 - o Travel to and from childcare

Staff at your organizations are able to submit travel requests for clients. The following link is the referral form that would be sent for further review for eligibility. Please note that the turnaround time to set up transportation is approximately 24 business hours. For example, in the event that a request is submitted on a Friday- there is a chance that the transportation may not be set up until Tuesday.

https://www.goodnewsgarage.org/R2GWorcester

Lastly, I have attached an informational packet that the Good News Garage has provided along with the Ride Request best practices.

Please note that this pilot will run through 6/30/18. My hope is that we will be able to offer this program to our clients again in FY '19. In doing so I need your help! Please start talking to your clients about this amazing opportunity and as soon as you identify a client that is in need of transportation- you can submit a referral.

Please feel free to contact me should you have any questions.

Best,

Ashley Armstrong

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