



2018 Lean Systems Summit

Where Government, Services, and Manufacturing Meet

Continuous Improvement Lean Collaborative & Lean Systems Summit

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The Continuous Improvement Lean Collaborative (CILC) is a multi-state volunteer network of public and private individuals, organizations, and companies interested and involved in continuous improvement. Its goal is to provide a forum for practitioner and organizational learning -- encouraging active collaboration and sharing of knowledge, experience, and resources across all sectors.

The Collaborative's Summit Planning Committee and Leadership Board included representatives of Maine and Connecticut State governments; Lonza Rockland; Lean Capitol LLC; Lean Enterprise Institute; AME; and VIP Group/AME.

This August is the Collaborative's ninth annual *Lean Systems Summit*.

2018 Lean Systems Summit

Theme: Collaboration and Innovation in Achieving Operational Excellence through Continuous Improvement/Lean.

Purpose: Bring together private and public business leaders to discuss collaboration and innovation using Lean continuous improvement principles and methods to improve organizational effectiveness. The Summit includes 3 keynote speakers and 15 informational sessions across healthcare, services, government, manufacturing, finance, and other businesses on how Lean leaders and practitioners are using Lean to change their culture and improve their way of doing business. The Pre-Summit's diverse workshops provide additional, focused, in-depth learning opportunities. Preceding both these days and offered in conjunction with the Summit is the seminal GBMP Shingo *Discover Excellence* course.

When: Discover Excellence – Tuesday & Wednesday, August 7&8, 2018 8:30am-5pm
Pre-Summit Seminars - Thursday, August 9, 2018 8am-5pm
Networking Gathering - Thursday, August 9, 2018 5pm-8pm
Lean Systems Summit - Friday, August 10, 2018 8am-4:30pm

Where: Holiday Inn by the Bay, 88 Spring Street, Portland, Maine
<http://www.innbythebay.com>

Number of attendees: 150

For Information: Lita Klavins
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Information & Registration: [2018 Lean Systems Summit](#)

Website: <https://sites.google.com/site/mainebendthecurve/>



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DISCOVER EXCELLENCE WORKSHOP

AUGUST 7-8, 2018

PRE-SUMMIT WORKSHOPS

AUGUST 9, 2018

7 – 8am	Registration & Continental Breakfast. (There will also be a mid-morning break with refreshed drinks and a mid-afternoon break with drinks and “nibbles” to boost your energy!)				
	Room #1	On-Site	Room #2	Room #4	Room #5
8am - Noon	PS-AD1 Coaching Those Who Are Not On Board, In Denial or “Addicted to the Status Quo” and Actively or Passively Resisting Change <i>(Continued below)</i>	PS-AD2 Lean 101 for Services – Simulation (including government, education, service orgs, retail, and support functions in any organization) <i>(Continued below)</i>	PS-AD3 Improving Flow and Reducing Risk Through Utilization of Lean Six Sigma Tools <i>(Continued below)</i>	PS-AD4 a Measuring to Succeed <u>Session 1:</u> Why measure and what to measure <u>Session 2:</u> How to measure for more effective decision-making and goal-setting	PS-HD1 Introduction to Total Productive Maintenance
Noon – 1pm	Lunch (is provided and includes a variety of choices for entrees, salads, desserts, etc.)				
1 – 5pm	PS-AD1 <i>(Cont’d)</i> Coaching Those Who Are Not On Board, In Denial or “Addicted to the Status Quo” and Actively or Passively Resisting Change	PS-AD2 <i>(Cont’d)</i> Lean 101 for Services – Simulation (including government, education, service orgs, retail, and support functions in any organization)	PS-AD3 <i>(Cont’d)</i> Improving Flow and Reducing Risk Through Utilization of Lean Six Sigma Tools	PS-AD4 b Measuring to Succeed <u>Session 3:</u> Building and using tiered visual management systems <u>Session 4:</u> Measuring for leader development & high-speed problem solving	PS-HD2 Stoking for Competitiveness Drive & Survival Instincts of the “First-In-Class” President/CEO/Leader
5 pm	See you at the networking gathering immediately after these sessions - and tomorrow at the Summit !				



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Friday, August 10th – 2018 Lean Systems Summit

The *Lean Systems Summit* highlights Keynote Speakers and 15 learning sessions across healthcare, services, manufacturing, government, and other sectors on how Lean leaders and practitioners are using Lean continuous improvement to change their culture, improve their way of doing business, and not only survive but thrive.

7-8am	Registration, Networking, Continental Breakfast				
8-8:15am	Welcome: Anne Frewin, Senior Lean Operations Manager, IDEXX Laboratories				
8:15-9am	Opening Keynote: Raye Wentworth, Plant General Manager, New Balance				
9-9:15am	Transition to Learning Sessions				
Room					
9:15-10:30am	A1: Improving Organizational Performance and Engaging Your Workforce through Strategy Deployment	A2: The Real Cost of Poor Quality – It’s more than rework and scrap	A3: Creating Lean Leaders in a Virtual Environment: The Work of One Wide-Spread Federal Agency	A4: Underwater or staying afloat? How to Engage a Drowning Team	A5: LEAN – It’s for Everyone
10:30-10:45am	Break - Change Learning Sessions				
10:45am-Noon	B1: Engage your nonproduction employees in your continuous improvement journey	B2: Managing People in a Lean Transformation	B3: Building a Psychologically Safe Environment to Promote Learning & Productivity	B4: Joy at Work: Energize Your Engagement in Operational Excellence!	B5: Developing a Lean Culture
Noon-1pm	Lunch (provided)				
1-1:45pm	Afternoon Keynote: Ron Pereira, Co-Founder & President, Gemba Academy				
1:45-2pm	Break - Transition to Learning Sessions				
2-3:15pm	C1: Seven Steps to Organizational Zen	C2: Value Stream Mapping for the Office	C3: Lean System for Managing – The glue that holds it all together	C4: Advancing Healthcare Value through Optimized Inventory and Supply Management	C5: Breaking Through Conceptual Blind Spots to Process Improvement
3:15-3:30pm	Break - Refreshments				
3:30-4:15	Closing Keynote: Kevin Hancock, President & CEO, Hancock Lumber				
4:15-4:30pm	Wrap-Up -- Next Steps				
See you again next year on August 8 & 9, 2019 !					