



Los Angeles Homeless Services Authority

a joint powers authority of the city & county of los angeles

Shelter Transformation in Los Angeles A Community Discussion

Agenda

- I. Welcome, Goals of the Day & Introductions**
- II. National Context**
 - Best Practices in Homeless Services Systems
 - Concept of Crisis Response System
 - Housing Focused Case Management and Housing First
 - Rapid exit to housing
 - Housing planning and location
 - Teaching tenancy skills
 - Data-driven – key performance measures
 - Small Group Discussions
- III. Implementing the Vision in LA**
 - How Shelters Fit In
 - Program goals and staff roles
 - Low barrier/high expectations approach
 - Program rules, norms and expectations
 - Addressing barriers to access
 - Setting and creating expectations
 - Housing, **planning, preparation** and **location**
 - Creating a culture that promotes change
 - New requirements
 - Small Group Discussions
- IV. Agency Supports for Change**
 - Philosophical Shifts
 - Practice Shifts
 - Operational Shifts
 - Key Considerations and Implementation Strategies
 - Small Group Discussions
- V. Wrap Up and Next Steps**

*Please note, the target audience for this event Executive, Managerial and other Agency Leadership Staff in Organizations Operating Emergency Shelter Programs.
Lunch will be provided.*