



Shelter Transformation in Los Angeles A Community Discussion

Agenda

I. Welcome, Goals of the Day & Introductions

II. National Context

- Best Practices in Homeless Services Systems
 - Concept of Crisis Response System
 - Housing Focused Case Management and Housing First
 - Rapid exit to housing
 - Housing planning and location
 - Teaching tenancy skills
 - Data-driven – key performance measures
- Small Group Discussions

III. Implementing the Vision in LA

- How Shelters Fit In
 - Program goals and staff roles
 - Low barrier/high expectations approach
 - Program rules, norms and expectations
 - Addressing barriers to access
 - Setting and creating expectations
 - Housing, **planning, preparation and location**
 - Creating a culture that promotes change
 - New requirements
- Small Group Discussions

IV. Agency Supports for Change

- Philosophical Shifts
- Practice Shifts
- Operational Shifts
- Key Considerations and Implementation Strategies
- Small Group Discussions

V. Wrap Up and Next Steps

*Please note, the target audience for this event Executive, Managerial and other Agency Leadership Staff in Organizations Operating Emergency Shelter Programs.
Lunch will be provided.*