Oscar Krane

Event Programme

Wednesday 20th - Thursday 21st June 2018

Pennine Care **NHS**
NHS Foundation Trust

Warrington and **NHS**
Halton Hospitals
NHS Foundation Trust

CSH
Surrey

Better healthcare together

HUC

Excellence In
Healthcare

Colchester
Hospital University
NHS Foundation Trust
NHS

Isle of Man
Government
Reiltys Ellan Vannin

NHS
Dorset County Hospital
NHS Foundation Trust

Coventry and Warwickshire **NHS**
Partnership Trust

Worsley Park Marriott Hotel & Country Club
Worsley Park
Worsley
Manchester
M28 2QT
United Kingdom

"The public sector needs to cut costs, do more with less, improve efficiency and increase the quality of services delivered to citizens." We've been hearing this since 2010 and all Healthcare Trusts and Local Authorities are continuing to do this. However, simply cutting the budget and improving efficiency within individual organisations is not enough, there needs to be a more integrated approach to the delivery of services.

In line with the Health and Social Care Act, Public Health functions were transferred from the NHS to Local Government and since then we have begun to see a different landscape for how care is delivered. However, the path to a fully integrated care programme is not straight forward and we still have a long way to go, although there are some exemplar examples to learn from of which many will be talked about at this meeting.

Excellence In Healthcare will bring together senior leaders from across Health and Social Care to network with each other and discuss the current hot topics including:

• Agile deployment for EPR implementation
• Maintaining Data Protection (GDPR) and Being Accountable
• The key role of EDM in the journey to being paperless at the point of care
• The challenges around interoperability
• IT infrastructure - What to do?
• What are Trusts doing to be innovative along care pathways?
• The impact of the Transfer of Care Initiative
• How to commission and integrate services
• The effect of Sustainability and Transformation Plans (STPs)
• The integrated care records conundrum
• Implementing, using and maintaining digital communications and mobile working

All attendees will be able to share their own experiences and the challenges they are currently facing. In addition, you will then have the opportunity to look at different ways of addressing these problems and an overall look at where we were, where we are and what needs to be done.

EXCELLENCE IN HEALTHCARE

WEDNESDAY 20TH JUNE 2018

15.00 - 18.00	Hotel Check-in and Free Time
19.00 - 20.30	Registration and Networking Drinks Reception
20.30 - 22.30	Welcome from Chair and Networking Dinner

EXCELLENCE IN HEALTHCARE

THURSDAY 21ST JUNE 2018

07.45 - 08.20 — **Registration, Tea, Coffee and Pastries**

08.20 - 08.30

Chair's Welcome and Opening Remarks

Peter Russell

Head of Strategy and Projects

CSH Surrey

Better healthcare together

08.30 - 09.00

IT should not stand alone

This presentation will talk about the need for IT to be a part of the bigger picture strategic plan in order to ensure that it can be a meaningful enabler for efficiency, improvement and cost reduction.

Jason Da Costa

Director of IT

Warrington and Halton Hospitals
NHS
NHS Foundation Trust

09.00 - 09.30

The key role of EDM in the journey to being paperless at the point of care

I will be sharing our paperless journey thus far with particular focus on the hugely successful EDM implementation that we have now completed. Key insights into why it was so successful, how it has changed our lives; and what further plans we have to truly achieve a paperless experience.

Gregor Peden

Chief Clinical Information Officer

Isle of Man
Government

Reiltys Ellan Vannin

09.30 - 10.00

Nothing to See Here, Move Along!

Harmonious working is not just something organisations themselves and the people working within them need to achieve, the same needs to happen within IT systems. With the need to ensure that performance, A&E, Ambulance Services etc are delivering, there are inherent challenges which are faced on a day to day basis.

Wendy Tankard will give an insight into how the organisation ensures that everyone and everything is talking to each other and delivering the right information to the people who need it the most. Systems are not the parts of a Trust most people see, but without them where would we be?

Wendy Tankard

Chief Operating Officer

HUC

10.00 - 10.30

Tea and Coffee Break

10.30 - 11.30

Networking Meetings

11.30 - 12.00

Jayne Flynn

Assistant Director of Systems, Information and Intelligence
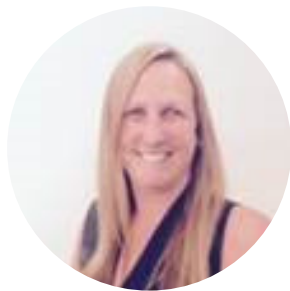
Coventry and Warwickshire NHS Partnership Trust

Business Intelligence as an Enabler for Digital Transformation and Efficiency

The NHS is rich in data but intelligence hungry.

Data is often provided by individual departments in a silo way, in different formats and detail, leaving the decision maker to do the interpretation and gain the insight.

Business Intelligence tools can facilitate and enable a more dynamic, efficient and data driven approach to decision making which is why Coventry and Warwickshire Partnership Trust have taken the leap with QlikSense and begun their journey towards delivering intelligence to enable transformation and efficiency within clinical and operational services.

12.00 - 12.30

Case Study Presentation

12.30 - 13.00

Mike Sinclair

Chief Information Officer

NHS Dorset County Hospital NHS Foundation Trust

EPR by Stealth: Smoothing the way for Paper Free Clinics

A Chief Clinical Information Officer is a standard job title in almost all Healthcare Trusts in the United Kingdom. Why did we need them? To involve clinicians in the design of technology uses within Healthcare organisations and to ensure that the technology is built around the needs of the clinicians on the front line rather than fitting clinicians into the technology. Sounds straight forward and simple enough! However, how one wants something to be and the reality of it can be very different.

During this session we will explore how to use clinically driven user design to effectively enable paper free clinics and draw on the experiences of Dorset County Hospital in their aspirations to accomplish this paper free environment. The journey can be challenging but the results speak for themselves.

13.00 - 14.00

Lunch

14.00 - 14.30

Maintaining Data Protection (GDPR) and Being Accountable (How difficult can it be?)

Barry Moult

Head of IG & Records / Digital Programme Manager

Colchester
Hospital University
NHS Foundation Trust

NHS

Working on Information Sharing and GDPR compliance across the STP footprint.

12 Steps forward not backwards (ICO guidance)
Continue the good work
Respect and support the DPO
It doesn't work – change it !!
Review your governance process works
Don't upset the regulators

14:30 - 15.00

Case Study Presentation

15.00 - 15.15

Tea and Coffee Break

15.15 - 16.00

Networking Meetings

16.00 - 16.30

Using Agile Deployment to Implement EPR

Chris Reynolds

Chief Information Officer

Pennine Care **NHS**
NHS Foundation Trust

Chris will discuss the Pennine Care NHS Foundation Trust's Electronic Patient Record (EPR) implementation through agile deployment as well as covering the challenges faced along the journey.

| 16.30 - 17.00 | **Case Study Presentation** |

| 17.00 - 17.30 |

Commissioning a New Culture - The Dudley Way

Tapiwa Mtemachani

Senior Commissioning Manager

NHS
Dudley
Clinical Commissioning Group

Transformation, and urgently please!
• Change drivers - Current climate, FYFV, GPFV
• Same in – same out! – (current local issues)
    o Provider / Commissioning landscape
    o Tipping the balance of power – shifting activity,
      delivering outcomes

Transactional Leadership – Contract is King!
• How do we leverage the contract to transform healthcare systems?
    o Example in Dudley

A Transformed Leadership
• Radicalisation of the system
• A Hybrid Leadership
• Broadening the leadership scope – creating a new generic

Transformation begins with you!

| 17.30 - 17.45 | **Closing Remarks and Event Finish** |