

# Oscar Krane

## Event Programme

### Excellence In Healthcare

Wednesday 29th - Thursday 30th November 2017

Wokefield Estate, Berkshire

Coventry and Warwickshire **NHS**  
Partnership Trust

**NHS**

Northampton General Hospital  
NHS Trust

**NHS**

Dudley

Clinical Commissioning Group

**NHS**

England

Colchester  
Hospital University **NHS**  
NHS Foundation Trust

East Kent Hospitals **NHS**  
University  
NHS Foundation Trust



**SOUTHAMPTON**  
CITY COUNCIL

## Excellence In Healthcare

Croydon Health  
Services **NHS**  
NHS Trust



Northern Health  
and Social Care Trust

University Hospital Southampton **NHS**  
NHS Foundation Trust



Wokefield Estate  
Goodboys Lane  
Reading  
Berkshire  
RG7 3AE



“The public sector needs to cut costs, do more with less, improve efficiency and increase the quality of services delivered to citizens.” We’ve been hearing this since 2010 and all Healthcare Trusts and Local Authorities are continuing to do this. However, simply cutting the budget and improving efficiency within individual organisations is not enough, there needs to be a more integrated approach to the delivery of services.

In line with the Health and Social Care Act, Public Health functions were transferred from the NHS to Local Government and since then we have begun to see a different landscape for how care is delivered. However, the path to a fully integrated care programme is not straight forward and we still have a long way to go, although there are some exemplar examples to learn from of which many will be talked about at this meeting.

The Excellence In Healthcare meeting will bring together senior leaders from both sectors to network with each other and discuss the current hot topics including:

- Business Intelligence as an enabler for transformation
- Clinician engagement within technology
- Local Government’s role in the delivery of STP’s
- Challenges with Electronic Patient Records
- How to identify areas where efficiency can be improved
- Estate rationalisation
- Internal and external collaboration
- What is standing in the way of an integrated Health and Social Care System?

During this meeting, all attendees will be able to share their own experiences and the challenges they are currently facing. In addition, you will then have the opportunity to look at different ways of addressing these problems and an overall look at where we were, where we are and what needs to be done to get to where we need to be.

## EXCELLENCE IN HEALTHCARE

WEDNESDAY 29TH NOVEMBER 2017

**15.00 - 18.00**

**Hotel Check-in and Free Time**

**19.00 - 20.30**

**Registration and Networking  
Drinks Reception**

**20.30 - 22.30**

**Welcome from Chair and  
Networking Dinner**

# EXCELLENCE IN HEALTHCARE

## THURSDAY 30TH NOVEMBER 2017

07.45 - 08.20

### Registration, Tea, Coffee and Pastries

08.20 - 08.30

### Chair's Welcome and Opening Remarks



**Marc Farr**

Director of Information

East Kent Hospitals  
University  
NHS Foundation Trust



**Excellence In  
Healthcare**

08.30 - 09.00

### This is MY Record



**Adrian Byrne**

Director of Informatics

University Hospital Southampton  
NHS Foundation Trust

We live in a digital age, technology is now part of our everyday lives and accessing information through it is allowing the world we in to improve every day. Accessing our patient records should be equally simple, but there are still barriers which exist in making this a reality. University Hospital Southampton NHS Foundation Trust is one of the leaders in this space thanks to "My Medical Record" which allows users at home to input information into their own medical record.

Adrian Byrne lead on this project and will talk about how the business case was formed, what was learnt along the way and what the Trust is doing in order to continue building on this tremendous success.

09.00 - 09.30

## Case Study Presentation

09.30 - 10.00

### The Role of Local Government in Sustainability and Transformation Plans



**Dawn Baxendale**

Chief Executive



Sustainability and Transformation Plans, everyone has one on paper, everyone has an idea of how it will work in practice but no one knows exactly how it will pan out in the real world. The concept itself is simple, getting multiple organisations who are involved in the delivery of Health and Social Care to work together. With the lead often being taken by the NHS and budgets being ever further squeezed how does Local Government fit into this and how can the relationship be a true partnership?

Hampshire has some fantastic examples of collaboration and Dawn Baxendale will give a unique viewpoint from Southampton City Council about how she feels the STP will enhance the delivery of care and what benefits can be gained by everyone involved.

10.00 - 10.30

### Tea and Coffee Break

10.30 - 11.30

### Networking Meetings

11.30 - 12.00

### Business Intelligence as an Enabler for Digital Transformation and Efficiency



**Jayne Flynn**

Associate Director of  
Business Intelligence &  
Information

Coventry and Warwickshire   
Partnership Trust

Install a new piece of software and you're guaranteed to get a pop up asking if you're happy for the developer to capture data about the product in order to help them improve it. The public sector and in particular the NHS has the capability to do this and often does, but how do we turn that data into tangible improvements across the Trust?

Questions to be discussed include:

How do we implement the mechanisms to capture the necessary information?

How do we interpret this information?

What more can be done?

What's next?



12.00 - 12.30

## Case Study Presentation

12.30 - 13.00

### The Information Agenda - Using Technology to Enable It



**Hugo Mathias**

**Chief Information  
Officer**



Northampton General Hospital  
NHS Trust

This discussion will look at the adoption of open-source technologies to address the information agenda and understanding the need for strategic reporting as a pen picture statement.

Hugo Mathias will discuss the commissioning of a real-time open-source solution for bed management at the Great Western Hospital. This was a fast-track bespoke solution to enable visibility of information to the operational teams as well as enabling the need for accurate timely information for the hospital.

13.00 - 14.00

## Lunch

14.00 - 14.30

## OPTION 1



**Jayne Black**

**Deputy Chief  
Executive / Chief  
Operating Officer**



### Using Information to lead Operational and Clinical Change

To summarise the content will include how Croydon Health Services have used Business Intelligence of its services to deliver transformational change to the clinical models of care that the Trust provides.

Croydon, like many other organisations, was historically a “data rich and information poor” organisation, but is now very much on a journey to ensure that all information it provides is both useful and the driver for the transformational change in the first instance. What this means is that more and more, the Trust is using Business Intelligence to proactively identify opportunities and initiatives to be explored and effectiveness of the services that it already provides.

14.00 - 14.30

OPTION 2



**Kathy Farndon**

Former Head of  
Informatics and  
Data, Genomics



## **DATA STANDARDS and how they support INTEROPERABILITY and PATIENT SAFETY**

The subject of standards implementation is frequently put in the 'too hard' basket especially with all the other competing priorities in relation to IT investment. It is important to understand the fundamental benefits realisation including patient safety, efficiencies and interoperability leading to data sharing and in this presentation I will seek to address some of those areas and hopefully encourage end users to move standards implementation up the priority list for developments and investment.

14.30 - 15.00

## **Case Study Presentation**

15.00 - 15.15

## **Tea and Coffee Break**

15.15 - 16.00

## **Networking Meetings**

16.00 - 16.30

## **One For All and All For One**



**Michael Quinn**

Chief Clinical  
Information Officer

Michael will talk about the Single Patient Record Platform which has been rolled out across Northern Ireland in partnership with Orion Health, including the lessons which have been learnt and how they have adapted it to stay relevant in modern times.

16.30 - 17.00

## Case Study Presentation

17.00 - 17.30

### Commissioning a New Culture - The Dudley Way



**Tapiwa Mtemachani**

Senior Commissioning  
Manager

#### Transformation, and urgently please!

- Change drivers - Current climate, FYFV, GPFV
- Same in – same out! – (current local issues)
  - o Provider / Commissioning landscape
  - o Tipping the balance of power – shifting activity, delivering outcomes

#### Transactional Leadership – Contract is King!

- How do we leverage the contract to transform healthcare systems?
  - o Example in Dudley

#### A Transformed Leadership

- Radicalisation of the system
- A Hybrid Leadership
- Broadening the leadership scope – creating a new generic

#### Transformation begins with you!



**Nickie Burgess**

Head of Contracts

  
Dudley  
Clinical Commissioning Group

17.30 - 17.45

### Closing Remarks and Event Finish