

# Oscar Krane

## Event Programme

Wednesday 28th Feb - Thursday 01st Mar 2018  
Eastwood Hall, Nottingham



South East Coast  
Ambulance Service



## Excellence In Blue Light Services



Derbyshire  
Police and Crime  
Commissioner

Protecting Communities,  
Fighting Crime



Eastwood Hall Hotel  
Mansfield Road  
Eastwood  
NG16 3SS  
United Kingdom



# **Excellence In Blue Light Services**

In September 2015 the Government released a consultation on enabling closer working between the emergency services, showing that greater integration and sharing of resources was a key way to cut costs and increase efficiency across Blue Light organisations. Whether it be the sharing of fixed assets such as buildings or the training of fire fighters to become qualified first responders, there is a huge wealth of potential to be gained from joining up services.

Since the election of the first Police and Crime Commissioners in November 2012, many of them have worked closer with their Blue Light colleagues to great success, yet there is still work to do and more to be gained in order to create a truly joined up and integrated service across Police Forces, Fire Services, Ambulance Trusts and even Councils.

The Excellence In Blue Light Services event will bring together leaders from across all areas of Blue Light to talk about what has been achieved so far and what happens next. Due to the range of topics which will be discussed, this event is ideally suited to all, regardless of what stage of integration one is currently at or even if you have yet to embark upon it.

The future for the Public Sector as a whole is a more joined up approach to the delivery of services, what better time than now for Blue Light Service organisations to lead the way!

## **EXCELLENCE IN BLUE LIGHT SERVICES**

**WEDNESDAY 28TH FEBRUARY 2018**

**15.00 - 18.00**

**Hotel Check-in and Free Time**

**19.00 - 20.30**

**Registration and Networking  
Drinks Reception**

**20.30 - 22.30**

**Networking Dinner**

# EXCELLENCE IN BLUE LIGHT SERVICES

THURSDAY 01ST MARCH 2018

08.00 - 08.50

**Registration, Tea, Coffee and Pastries**

08.50 - 09.00

**Chair's Welcome and Opening Remarks**



09.00 - 09.30

## **The Pros and Cons of Physical Asset Sharing**



**Hardyal Dhindsa**

**Police and Crime  
Commissioner  
for Derbyshire**



Protecting Communities,  
Fighting Crime

During this presentation, Hardyal Dhindsa, Police and Crime Commissioner for Derbyshire will talk about the journey they have undertaken towards a more integrated Blue Light service.

He will talk about how the business case was identified which led to the sharing of a new Headquarters for the Police Force and Fire Service as well as what is next.

09.30 - 10.00

## Case Study Presentation

10.00 - 10.30



**Paul Hancock**

Chief Fire Officer



### Protecting Front Line Emergency Services through Back Office Collaboration

Paul Hancock will talk about the collaboration work which has been undertaken within Cheshire to deliver a more integrated approach to Blue Light Services, including how the Police Force and Fire & Rescue Service in partnership with the Office of the Police and Crime Commissioner have collaborated on back office functions in order to protect the front-line services.

10.30 - 11.00

### Tea and Coffee Break

11.00 - 12.00

### Networking Meetings

12.00 - 12.30

### Business Intelligence as a Key Enabler for Efficiency and Improvement



**Sean Price**

Head of Performance



In everyday life we hear about things being over analysed, is that really possible? Not for Avon and Somerset Police when it comes to improving the way the organisation operates and deploys its resources.

Through the use of Qlik Sense, the force are able to analyse officer availability, location and objectives against public demand. The governance of the organisation from board level right the way through to individual officers is very much now being driven by this technology. Through the use of this technology the force has seen improved response times to incidents along with better utilisation rates through improved staff availability.

This presentation will explore how the need for this type of technology was identified and what the force sees as the uses of technology in the future.

**12.30 - 13.00**

## **Case Study Presentation**

**13.00 - 14.00**

## **Networking Lunch**

**14.00 - 14.30**

### **It's not about the Journey - but the Result!**



**Andy Cashman**

**Head of Resilience &  
Specialist Operations**

Matthew and Andy will take the audience on a tour of blue light collaboration within the south east region, giving a warts and all insight into the journey the organisations have been involved in and what has been achieved so far.

They will give both the tactical and operational viewpoint on this including their own personal experiences to date.



**Matthew England**

**Blue Light  
Collaboration Manager**

South East Coast   
Ambulance Service NHS Trust

**14.30 - 15.00**

## **Case Study Presentation**



**15.00 - 15.30**



**Liz Barnes**

**Head of Human  
Resources &  
Organisational  
Development**



## **The Scottish Fire and Rescue Journey**

The Police and Fire Reform (Scotland) Act 2012, a key element of the Scottish Government's public service reform agenda, provided the statutory basis for reform of Scotland's eight former fire and rescue services into a single Service for Scotland.

The SFRS took on its full range of functions on 1 April 2013. The move to form a single, national body brought significant opportunities to build on the successes of previous services but also challenges in terms of the scale and scope of bringing together eight services into one. High standards and best practice had to be maintained and developed whilst capitalising on the chance to remove duplication of effort, increase flexibility, provide more equitable access to specialist resources across Scotland and firmly establish stronger links with local partners and communities to effectively tailor services to their needs. The Service aspired to more effective governance/scrutiny and continuous improvement whilst beginning a programme to implement consistent, standardised policies and procedures nationwide, all of which had to be delivered against a backdrop of widespread re-structure, different cultural norms and within a reducing budget.

This presentation will describe the SFRS journey from integration [to become a single national body] to our aspirations for service transformation and re-design.

**15.30 - 15.45**

**Tea and Coffee Break**

**15.45 - 16.45**

**Networking Meetings**

**16.45 - 17.15**



**Nina Villa**

**Deputy Chief Executive  
OPCC**

## **Moving on up!**

Collaboration in Hertfordshire is nothing new, the county's police force has been working with neighbouring Cambridgeshire and Bedfordshire for years with great success. Not content with just collaboration at a force level, they are looking at wider blue light collaboration across all areas of the emergency services.

This discussion will explore how the OPCC for Hertfordshire is using ongoing collaboration as a springboard for further integration based on Nina's time at the organisation as Deputy Chief Executive in 2017.

**17.15 - 17.45**



## **Open Discussion - What impact will recent announcements and policy changes have on how Blue Light Services are delivered?**

During this open discussion, all attendees are invited to share their thoughts about what they feel the future holds for Blue Light collaboration and integration.

Throughout the day different points of view and experiences have been shared and this is an opportunity for everyone to put across their thoughts on the presentations they've heard as well as discuss other topics and ideas for the future.

**17.45 - 18.00**

## **Closing Remarks and Event Finish**