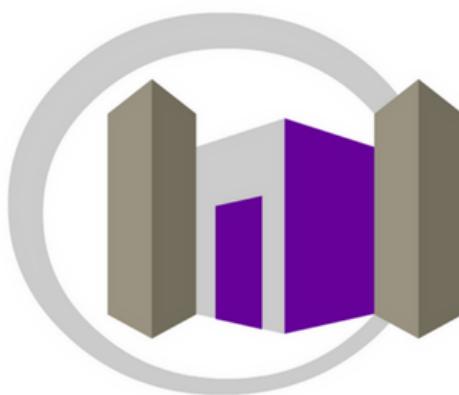


# Oscar Krane

## Event Programme

**Wednesday 19th - Thursday 20th September**



**Excellence In  
Local Government**



**Waltham Abbey Marriott Hotel**  
Old Shire Lane  
Waltham Abbey  
EN9 3LX  
United Kingdom



# Excellence In Local Government

Doing more with less sounds like an advert for one of the high street supermarkets, but it's what every council across the United Kingdom is having to do. With less money being distributed by central government, councils are having to find innovative ways to save money, increase efficiency and generate income. Many councils are well on their way to achieving either or both of these things whether it be combining and sharing resources with another council, renting out office space to SME's or everything in between. Change is here and changes will continue to happen!

However, this isn't the end of collaboration and issues, with more powers continuing to be devolved to local councils and the creation of so called "super councils" but with no extra funding, it would appear that things will become more challenging before they get easier. This meeting will bring together senior leaders from across this sector to network with each other and discuss the current hot topics.

**Key topics to be discussed include:**

Fraud

Integration

Going Digital

Cyber security

Becoming paperless

Collaborative working

Utilising Public Service Networks

Dealing with OD and HR challenges

Undertaking service transformation

The Internet of Things (IoT) Pilot Scheme

Income generation - Becoming more commercially minded

**WEDNESDAY 19TH SEPTEMBER 2018**

**15.00 - 18.00**

**Hotel Check-in and Free Time**

**19.00 - 20.30**

**Registration and Networking  
Drinks Reception**

**20.30 - 22.30**

**Networking Dinner**

08.00 - 08.50

## Registration, Tea, Coffee and Pastries

08.50 - 09.00

## Chair's Welcome and Opening Remarks

09.00 - 09.30

## Using the IoT to transform services, enhance the economy and improve lives



**Richard Quayle**  
Programme Director

As part of its Digital Allerdale programme, Allerdale Borough Council is working with a range of partners to pilot an Internet of Things network to transform how the Council operates, provide local businesses with a competitive advantage and enhance the quality of life of residents.

The network enables devices to communicate wirelessly over large distances at low cost and without WiFi, Bluetooth or sim cards. The potential opportunities for the district are significant – from enabling the Council to remotely monitor how full litter bins are, visitors being able to locate available parking spaces, through to flood monitoring, or providing family members peace of mind by being able to monitor the environment and wellbeing of vulnerable loved ones that are alone at home at low cost.

The Council is working with a number of partners including the University of Central Lancashire (UCLAN), the Lake District National Park, Environment Agency and health partners.

09.30 - 10.00

## Going Digital



**Mark Adams-Wright**  
Director of  
Technology Services

Areas to be covered include:

What does going digital actually mean?

Where to start when embarking on digital transformation

Stake holder engagement

Identifying the correct technology

Building the "solution" around the users

How to bring in other partners both public and private

This presentation will give a front line first hand viewpoint from a Top 100 CIO who has recent experience in both the public and private sectors.



Essex County Council

10.00 - 10.30



**Andrew Grant**  
Chief Executive



## Getting Entrepreneurial- Bringing a commercial mindset to the public sector

Aylesbury Vale District Council has long been leading the way when it comes to digital transformation but have also taken it a step further and incorporated it into their income generation strategy. They undertook a major shift in 2010 to cloud based infrastructure and were the first council in the United Kingdom to adopt Amazon's Web Services. This has allowed the council to significantly reduce its office space which now means that the council generates income by renting this out to local business. This is just one way the council are generating income, Andrew Grant will talk about the culture shift it has taken within the organisation to create to get it thinking different. In addition, he will talk about other initiatives which have and haven't worked, what the council has learnt and what's next!

10.30 - 11.00

## Tea and Coffee Break

11.00 - 12.00

## Networking Meetings

12:00 - 12.30

## Implementing Paperless



**Emma Foy**  
Director of Resources



Emma will talk about how Maldon District Council have been embarking on a programme to become paperless including how this has been achieved when dealing with Elected Member and what this could mean for the organisation as a whole.

12.30 - 13.00

## Case Study Presentation

13.00 - 14.00

## Networking Lunch

14.00 - 14.30

## Enabling multi organisational working



Andy Cole

Head of ICT



Dave and Andy will talk about how technology partnerships within Kent are providing a foundation for a regional infrastructure enabling shared services, service integration & new ways of working for public services across Local Government, Blue Light services, Higher Education / Further Education, NHS, Schools & Libraries.

Topics to be covered:

Identifying which stakeholders to engage with  
How to ensure everyone gets out what they need  
Delivering to plan but also being prepared for curveballs  
Future proofing



Dave Lindsay

Head



14.30 - 15.00

## Case Study Presentation

15.00 - 15.30

## Tea and Coffee Break

15.30 - 16.15

## Networking Meetings

16.15 - 16:45



**Derek McCallan**

Chief Executive



## **Strengthening Democracy and Public Service Excellence through new Local Government in NI**

In this piece, I will briefly and pictorially give participants a potted history of democratic reform in NI, obviously taking into account the present state of affairs (up to March 2018). Then I will emphasise the convening & legislative powers of councils, which are stronger in NI than in other parts of the UK, which enable them to draw together all partners in a socio-economic ecosystem – within their boundaries and beyond – to sustain the community, plan and deliver more integrated public services, and drive their own, and N. Ireland's wider, economy.

Within the piece, I will of course illustrate barriers to success and examples of great practice, both of which have emerged in the past couple of years.

The drawing together of the piece will conclude that despite turmoil in the wider fiscal and political climate, N. Ireland has a unique economy in terms of size, future make up, land border and public-sector transformation which should enable NILGA's ambition of N.I. being the Creative Capital of Europe by 2030.

16:45 - 17:15



**Ken Johnson**  
Corporate Fraud  
Manager



## **Being Honest About Fraud**

- A quick background on how we moved from investigating Benefits to all allegations of fraud against Plymouth City Council and across Devon.
- The types of cases that we now encounter. (Fraud in social housing, insurance claims, Blue Badge and concessionary travel, Council Tax, school admissions etc.
- Some national and Plymouth/Devon Fraud statistics.
- Emerging threats, what can we do?
- Effective use of data.
- Where we are now, where we are going and how we plan to get there?

17:15 - 17:45



**Nicola Beach**  
Chief Executive

## It's all about people!

Nicola will draw on her 24 years of experience in local government, from starting her career as a recycling officer in South Norfolk to being Chief Executive of Braintree District Council and currently Chief Executive of Suffolk County Council.

Nicola will reflect on some of the challenges she has experienced, lessons learnt and her thoughts on being a senior leader.

Two questions to consider:

What shadow do I cast?

What's my brand?



17:45 - 18:00

## Chair's Closing Remarks and Finish