

Saffire Grill Co.
1102 10th St.
Rockford, IL 61104



815-967-4100
contact@Saffirebbq.com

SGU- LIMITED LIFETIME WARRANTY effective 2014

The parts listed below are warranted as follows, for the period of time specified*;
Original owner is entitled to free replacement (excluding possible shipping charges) of any part listed below that fails to operate properly under normal usage due to manufacturing defects. This does not cover damage due to forces of nature, natural disasters, theft, operator error, abusive over-firing or accidental damage. The reimbursement procedure, listed below must be followed.

EXCEPTION: The use of lighter fluid inside the Saffire Grill is detrimental to the ceramics and good food flavor. If used, it will void the warranty.

SILVER SERIES GRILLS (models SGUS19 & SGUS23):

Lifetime*

Ceramics: Dome, base, firebox and fire ring.

Stainless Steel Parts: Chimney top control, hinge, bands, side shelf hardware, 304 stainless steel cart (excluding casters), ash door and Smokin' Chip Feeder access port.

7 Years*: Cooking grid and 202 stainless steel cart

1 year*: Cast iron fire-grate, thermometer, gasket, metal and ceramic accessory parts.

BRONZE SERIES GRILLS (models SGUB19 & SGUB23):

Lifetime*: Ceramic dome, base, firebox and fire ring.

7 Years*: All metal parts unless otherwise specified below.

1 Year*: Cast iron fire-grate, thermometer, gasket, metal and ceramic accessory parts.

Lifetime 1/2 Price Warranty for All Grills

Original owner is entitled to any replacement part at one half (50% off) the current Suggested Retail Price for any part that fails to operate properly. This includes parts damaged by operator error, accidental damage, forces of nature and natural disasters. Original owner must still be in possession of the grill and follow the reimbursement procedure listed below to receive the benefits of this warranty.

Reimbursement Procedure

To receive reimbursement of warranty parts, the following steps must be taken:

Contact the dealer that the Saffire Grill was purchased from and furnish;

- a. Serial number (located on Owner's Manual or grill hinge)
- b. Sales receipt (if warranty registration was not filed)
- c. Photos with explicit detail of the grill and failed part are acceptable if approved by the dealer and Saffire Grill Company.

In lieu of photos, the actual grill or failed part must be presented.
(Transportation to or from the dealer may be the customer's responsibility as determined by the dealer.)

This warranty does not cover shipping, labor, or installation charges for the grill or parts.