Class fees are NOT refundable.

We are, however, happy to reschedule your date or switch you to another class. Change fees apply according to a timeline (see below). This offer expires one year from date of purchase.

Registration for a class is available up until the time the class starts, assuming that it is not SOLD OUT. If you go the registration page and nothing comes up, that means the class is SOLD OUT; this information should be displayed near the top.

Each class has its own CHANGE FEE TIMELINE. One week before the class is held, change fees increase. If your class is on a Thursday, you have until 5:00 PM of the prior Thursday to request a date or class change without incurring further fees.

Class or date change requests NOT received by 12:00 NOON the day BEFORE the purchased class is scheduled, are assessed the same fee as "No Shows".

The **only way** to change your class is to phone 914-909-4534 with a credit card to pay the applicable fee.

CHANGE FEES TIMELINE:

\$25if change request is submitted MORE THAN one week prior to class date

\$50if change request is submitted LESS THAN one week prior to but BY NOON of the day BEFORE class date

\$100 "No Shows" and change requests NOT submitted BY NOON of the day BEFORE class date

Please understand this is not a punitive policy. When classes are sold out, we maintain a waiting list. Your courtesy in allowing others a space you cannot use is appreciated.

NO exceptions.

If you experience technical difficulties, email:

techsupport@blueshooting.com.