

## Top 18 Simple Tips For Preventing False Alarms in 2018

- 1.** Routinely review your system components. Older systems may need to be updated or replaced to prevent false alarms.
- 2.** Calibrate audio sensors for routine sounds and adjust door delays to fit the needs of your business. Accurate settings help eliminate false alarms.
- 3.** Teach children about emergency plans & fire safety. Education can prevent false alarms.
- 4.** Make sure your user and call lists are up to date. Contacting current decision makers helps eliminate false alarms.
- 5.** Testing your system routinely helps keep everything in proper working order and allows you to address any problems before they cause false alarms.
- 6.** Leaving doors propped open can send false alarm signals. Contact our Central Station if you plan to keep a door open for an extended period of time.
- 7.** Be sure all employees know how to contact Sonitrol, especially in the event of an accidental alarm or an invalid code.
- 8.** Has your building or street address changed? Confirm your office location with our central station so local law enforcement can be dispatched quickly to the correct facility.
- 9.** Know how to cancel your alarm if it goes off accidentally. Quick action can prevent false alarms.
- 10.** Notify Sonitrol if any remodeling or service work will be done at your facility.
- 11.** Schedule a session to train your employees. User error can set off many false alarms.
- 12.** If you are updating your phone system, notify Sonitrol immediately. Interruptions in communication can lead to false alarms.
- 13.** If your office hours change for any reason, call us to update your door lock/unlock times.
- 14.** Assign pin codes to temporary employees, contractors, vendors and custodial staff to avoid after-hours alarms.
- 15.** Make sure all your doors and windows are locked before arming your Sonitrol system. Loose doors and windows could produce false trouble signals and police runs when the building is unoccupied.
- 16.** If you think there is an issue with your system, contact Sonitrol immediately. Address potential problems before they become major vulnerabilities.
- 17.** Everyday items like candles, burnt food and low batteries can trigger false fire alarms.
- 18.** Move or secure items hung near sensors. Falling objects could trigger false alarms.