



WPGA '17 SPRING CONVENTION

Seminars & Industry Celebration

The Wisconsin Propane Gas Association is pleased to invite you to the

2017 WPGA Spring Convention on March 28 & 29, 2017

at the Stoney Creek Inn in Rothschild, Wisconsin.

The WPGA Spring Convention provides an opportunity for the propane industry to stay current on relevant topics and emerging issues. More than 12 educational sessions will be offered focusing on compliance, safety, changes in the workforce and much more! Attendees will also have plenty of time to relax, unwind and network with colleagues.

What's on the agenda?

Attendees will learn about the following:

- Fundamentals of charging sales tax
- How to comply with DHS CFATS
- How to re-register your reququalifier Identification Number (RIN)
- Updates and changes to NFPA-58
- Update on supply in the Midwest
- Entry-level driver training requirements
- Electronic logging devices
- Changes to cylinder reququalification
- Federal and state legislative briefings
- How to implement e-learning into your current training program
- How to handle customer service in the age of social media
- Examples and samples of important company policies
- CETP skills evaluator training requirements
- Autogas initiatives and WPGA Autogas Task Force progress report with demo vehicle
- FMCSA inspections and recordkeeping
- PERC programs update
- and much more!

Convention Highlights

> Active Shooter Training

An increasing number of attacks on cities, schools and workplaces has prompted many employers to turn to a new area of security for their employees: active-shooter training.

Learn how to be pro-active, not reactive, in making staff and employees aware of key principles that empower them to make life-saving decisions in the heat of the moment.

> Intergenerational Workforce Seminar

This is an entertaining discussion on the challenges that arise when communicating across generations, particularly between Baby Boomers and Millennials. Don't worry, Gen Y, you will see yourselves in the conversation also!

After participating in this discussion, you will leave with a few easily retained empathy based concepts to help you reframe intergenerational relationships in a way that facilitate organizational effectiveness and camaraderie.

> Suppliers Hospitality Reception & Casino Night

Enjoy an after-dinner drink, casino games, a silent auction and prize drawings!



Tuesday, March 28, 2017

Wednesday, March 29, 2017

Registration Open from Noon to 5 PM

- 1:00 PM **Welcome and Opening Remarks**
Emma Shultz, WPGA Director and Roger Boehlke, WPGA President
- 1:15 PM **Propane Supply Update Panel Discussion**
- 2:15 PM **Fundamentals of Wisconsin Sales and Use Tax**
Holly Hoffman,
Wisconsin Department of Revenue
- 3:30 PM **Break**
Sponsored by *LPG & NH3 Supply* and *Energys USA*
- 3:45 PM **Intergenerational Workforce**
Jerry O'Brien,
University of Wisconsin
- 5:00 PM **NPGA Report**
Stuart Weidie, NPGA Chairman
- 5:30 PM **Happy Hour**
- 6:30 PM **Dinner**
Sponsored by *Flint Hills Resources* and *Felker Truck & Equipment*
- 7:30 PM **Suppliers Hospitality Reception**
Featuring a Casino Night and Silent Auction

Registration Open from 7 AM to 1 PM

- 7:00 AM **Breakfast**
Sponsored by *Energys USA*
- 8:00 AM **WPGA Annual Meeting**
- 8:45 AM **NPGA Government Affairs Briefing**
Phil Squair, National Propane Gas Association
- 9:30 AM **Active Shooter Training**
Deputy Dean Pitt,
Marathon County Sheriff's Dept.
- 10:30 AM **Break**
Sponsored by *Quality Steel Corp.* and *Midwest Green Solutions*
- 10:45 AM **PERC Update**
Pat Hyland,
Propane Education & Research Council
- 11:30 AM **Changes to NFPA 58 and How to Re-register Your RIN**
Jerry Kowalski,
ProTech Resources
- Noon **Lunch**
Sponsored by *CHS, Inc.*

1:00–4:00 PM **Breakout Sessions:**

TRACK ONE:

- 1:00 PM **DHS CFATS Compliance Workshop**
Jamie Lytle, Dept. of Homeland Security
- 2:00 PM **FMCSA Update**
Michael Mannikko, FMCSA
- 2:45 PM **Break**
Sponsored by *LPG & NH3 Supply, Inc.* and *Arrow Tank & Engineering*
- 3:00 PM **Propane Policies: Examples & Samples**
Ken Kirn, Compliance Regulatory Services, Inc

TRACK TWO:

- 1:00 PM **Customer Service in the Age of Social Media**
Ben Gutkin, Warm Thoughts Communications
- 2:00 PM **Implementing E-Learning**
Courtney Gendron,
Propane Education & Research Council
- 2:45 PM **Break**
Sponsored by *LPG & NH3 Supply, Inc.* and *Arrow Tank & Engineering*
- 3:00 PM **Autogas Initiatives with WPGA Task Force Update and Demo Vehicle**
Jeremy Wishart, Propane Education & Research Council WPGA Autogas Task Force *This seminar will run until 4:30 PM.*

*Thank you to our
featured convention
sponsors!*



**Energys USA
Felker Truck & Equipment
Flint Hills Resources
Tri-State Testing**

Registration Fee *Registration Form is separate*

WPGA MEMBER

Full Convention	\$135
Tuesday, March 28 Only	\$85
Wednesday, March 29 Only	\$85
WPGA Guest/Spouse:	
Tuesday Dinner & Reception	\$55

NON-MEMBER

Full Convention	\$203
Tuesday, March 28 Only	\$127
Wednesday, March 29 Only	\$127

Accommodations

Stoney Creek Inn

1100 Imperial Avenue | Rothschild, WI 54474

Please call **800-659-2220** or **715-355-6858**
to make room reservations by March 7, 2017.

Room rate is \$65 plus tax per night. stoneycreekinn.com