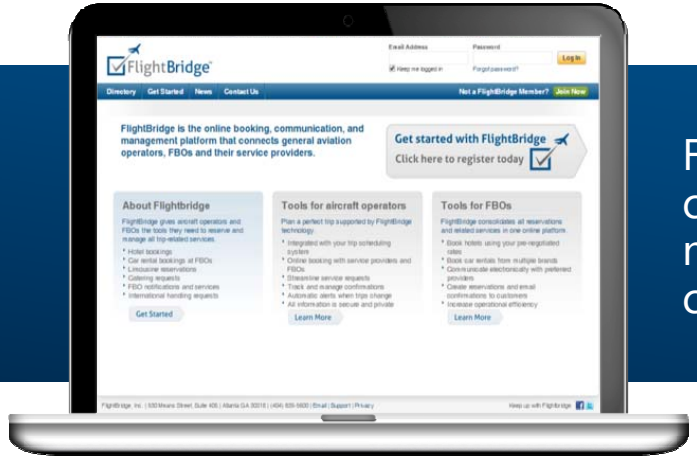
FlightBridge®

Private aviation travel management made easy

What is FlightBridge?



FlightBridge is the only *online booking and communication tool* completely tailored to private aviation. FBOs and aircraft operators now have *one website* to book and manage rental cars, hotels, catering, limousines, and FBO services.

FlightBridge™

The Problem…

Booking and managing services for private aviation can be inefficient and time-consuming.

FBOs, Pilots, Schedulers, Dispatchers, and Crew spend *a lot of time*…

On the Phone

On Hold

Sorting Paper

Searching Emails

Searching Websites

Trips change constantly….requiring *more time* on cancellations, updates and re-booking.

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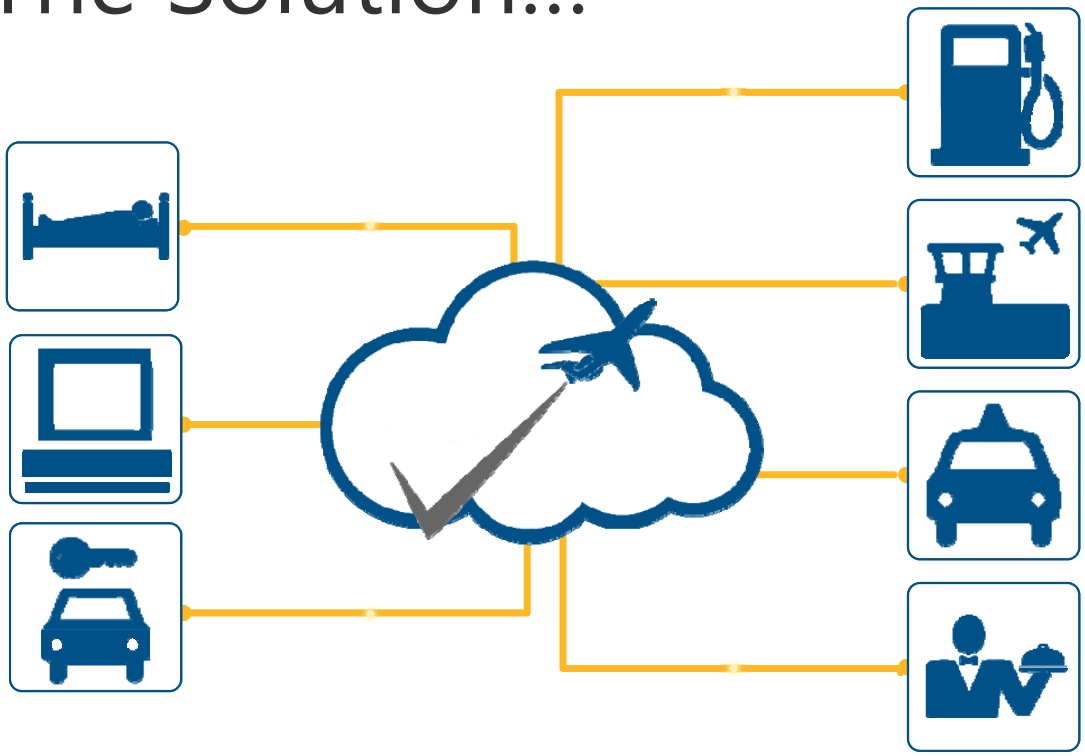
The Solution…



Work more efficiently… FlightBridge creates time to focus on high touch customer service and management tasks.

Save time… online bookings, changes, one-click cancellations, checklists and more…

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How FlightBridge Works...

FlightBridge connects directly to hotel and rental car reservation systems.

The system provides access to FBO and corporate negotiated rates.

Hotel Bookings

Vehicle Rentals

View availability, pricing, and receive instant confirmation numbers when booking.

FlightBridge

How FlightBridge Works…

Request limousines, catering and FBO services and receive confirmations electronically.

FBO Arrival Notifications and Service Requests

Limousine Requests

Catering Requests

Your preferred providers receive notifications, and provide confirmations electronically.

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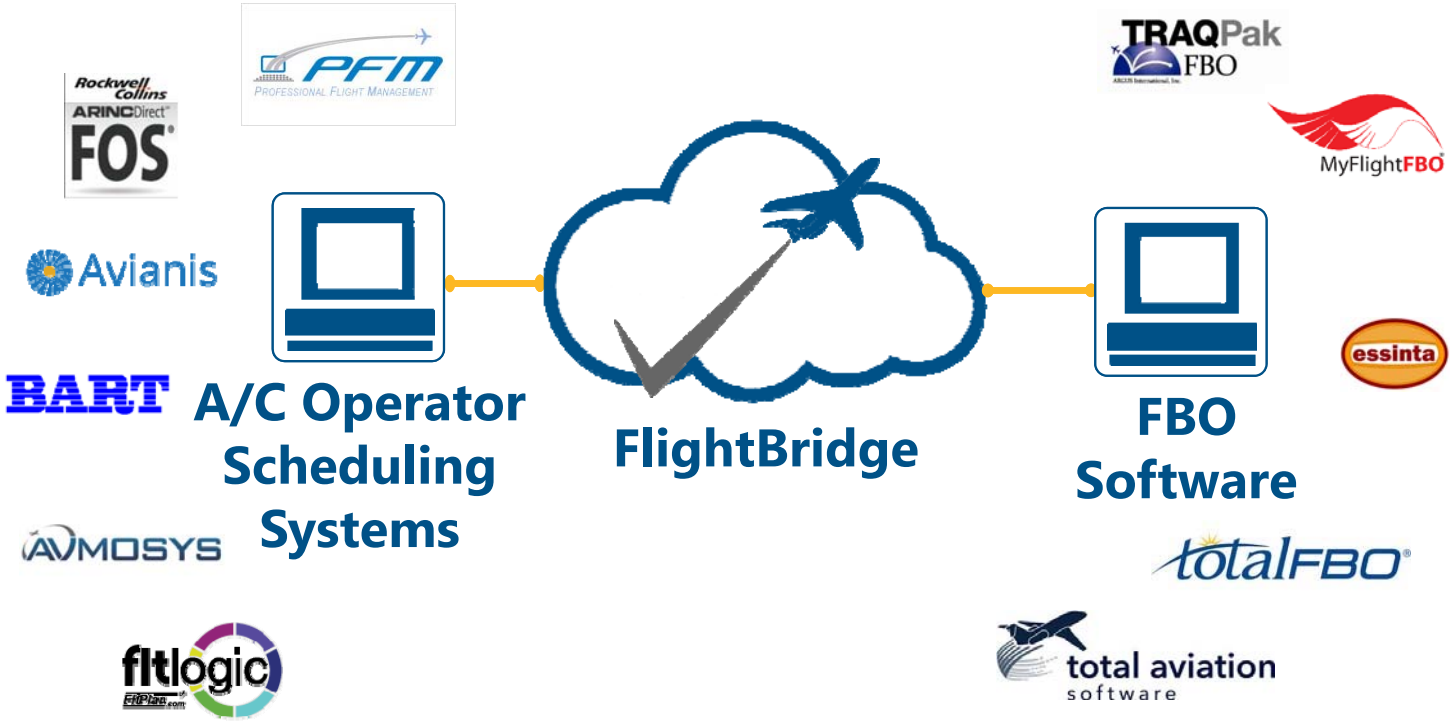
Integrated – “Bridge” data between systems

FlightBridge integrates with A/C Operators scheduling software and FBO software allowing data to flow between Aircraft Operator’s systems and the FBOs systems without re-keying.



No re-keying trip details and customer profile information. Schedule changes update automatically.

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Benefits to Aircraft Operators

Save time

- Online reservations bring one-stop convenience to the complex private aviation travel planning process
- Integration with flight scheduling system provides automatic, smart alerts when trip changes occur
- Easy one-click cancellations and online re-booking
- Less time on telephone and email saves hours/week

Increase efficiency

- Self-service online booking with access to FBO rates/preferred vendors and operator negotiated rates
- Send consolidated trip details and electronic arrival notifications to FBOs
- Increase travel policy compliance if desired through use of online booking tool
- Enhance ability to track and reschedule crew and passengers if necessary

Benefits to Aircraft Operators (continued)

Save money
- Capture previously unavailable data for reporting, trend analysis and negotiation purposes
- Increase visibility into travel spend - cost control through reporting analysis

Reduce Errors
- No rekeying or transcription errors.
- Alerts and checklists ensure nothing slips through the cracks.

Enhance Customer Service
- Send convenient, up-to-date, consolidated trip itineraries to designated recipients: pilot, crew, passengers, executive administrator
- Intuitive and optimized for users
- Mobile app, text alerts, and calendar entry alerts provide choice of communication

FlightBridge… Secure and Private

Your customer information is secure with FlightBridge. Only relevant information is shared with the service providers you select. You are in control of when a name is provided for hotel, car rental, and lead passenger name for ground transportation. No other party can access any of your data.

Private information

Sharing on a Need-to-know basis

Access by secure login only. You control customer privacy.

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Sample of FBOs using FlightBridge to book for their customers

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Testimonials

"FlightBridge is a one-stop shop solution for managing private aviation trip logistics, so it's an important channel for us to be in as we look to accelerate growth."

- Stephen Wright
Vice President of Global Travel and Partnerships, Avis Budget Group

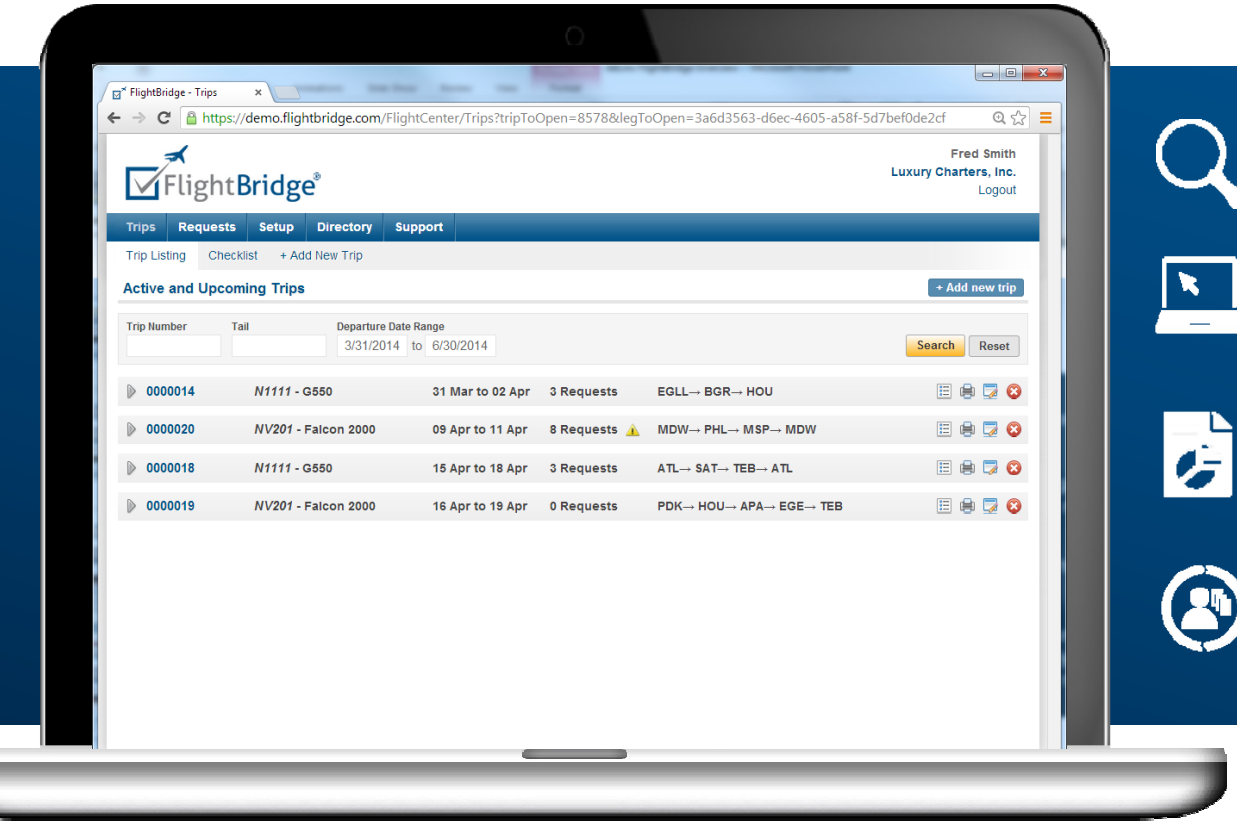
"Travelers using private aviation appreciate speed and convenience. Through our partnership with FlightBridge, we offer our mutual customers another option to easily reserve Hertz car rentals at any FBO location they choose."

- Mark P. Frissora
Hertz Chairman and Chief Executive Officer

"Flightbridge is an ideal partner for Enterprise and National. Flightbridge espouses one of our founding values in every interaction with a passenger, pilot, crewmember or FBO staff member - Customer Service is our way of life. From a seamless booking experience to follow-through to insure timely and accurately delivery of the rental car, Flightbridge goes above and beyond to fulfill on that customer service commitment to our mutual customers."

- Brad Gray
FBO Business Sales, Enterprise Holdings

FlightBridge for Aircraft Operators



- Trips synchronized from your trip system.
- Bookings organized by leg. Alerts displayed when trip changes require service changes.
- Transaction history can be used for reporting and analysis
- Built-in Pax and Crew Profiles – system retains and automatically uses preferences and rental car and hotel loyalty numbers.

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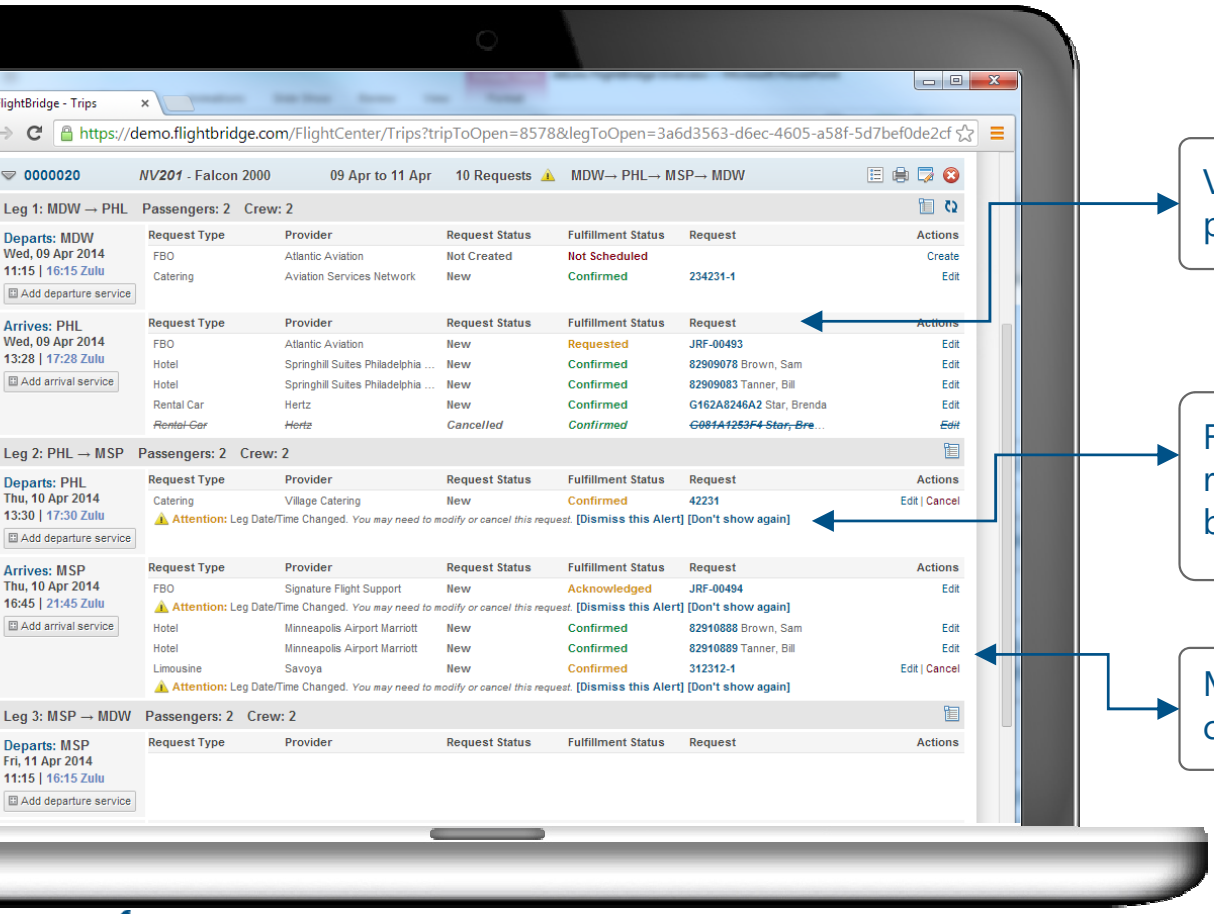
Legs and Booking Details



View bookings and confirmations of all types in one place.

FlightBridge detects and alerts where trip changes require modifications or cancellations to existing bookings.

Make modifications or cancellations with a few clicks.

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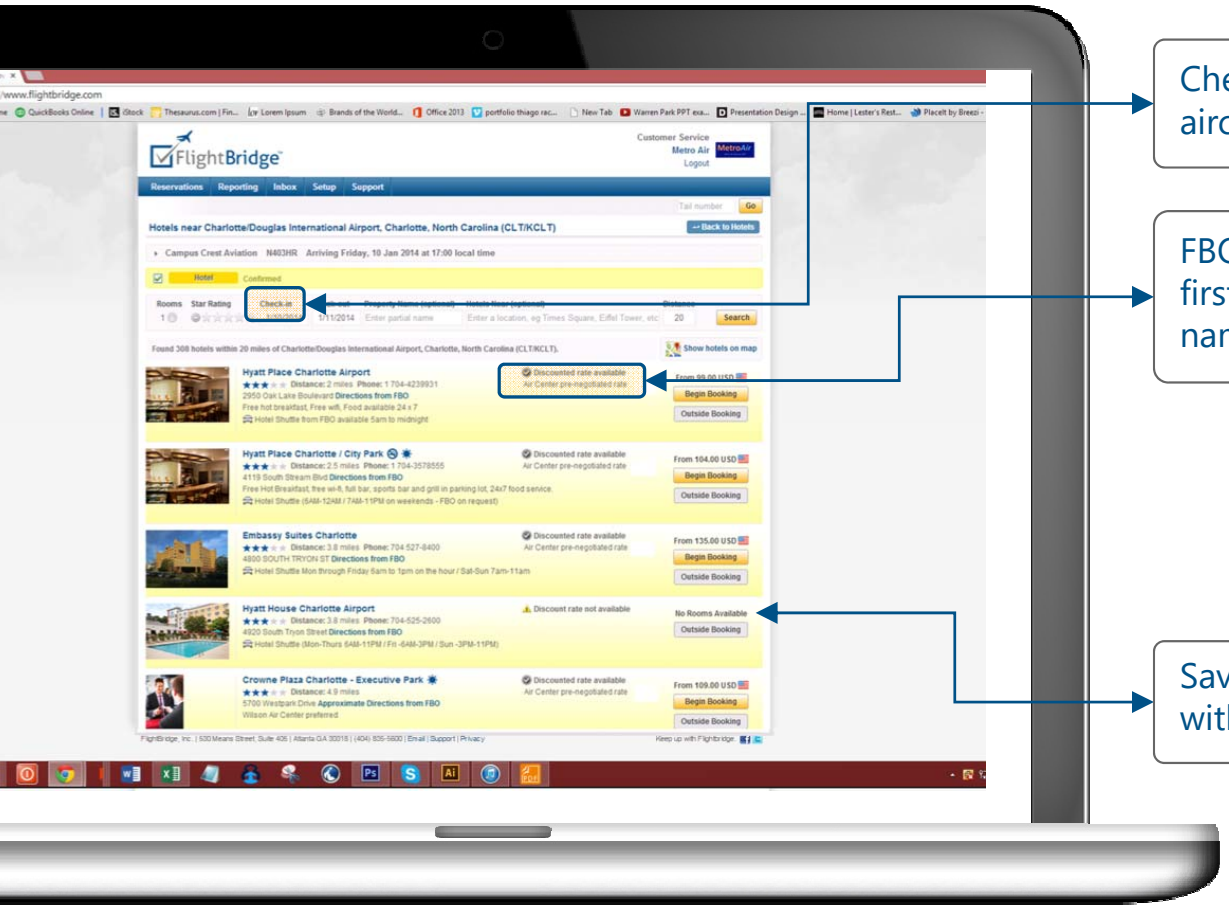
Easy Hotel Bookings



Check-in and check-out set automatically based on aircraft arrival and departure.

FBO or corporate preferred hotels and rates displayed first. But system allows searching for any hotel by name or location.

Save time - all availability is visible and ready to book within FlightBridge.

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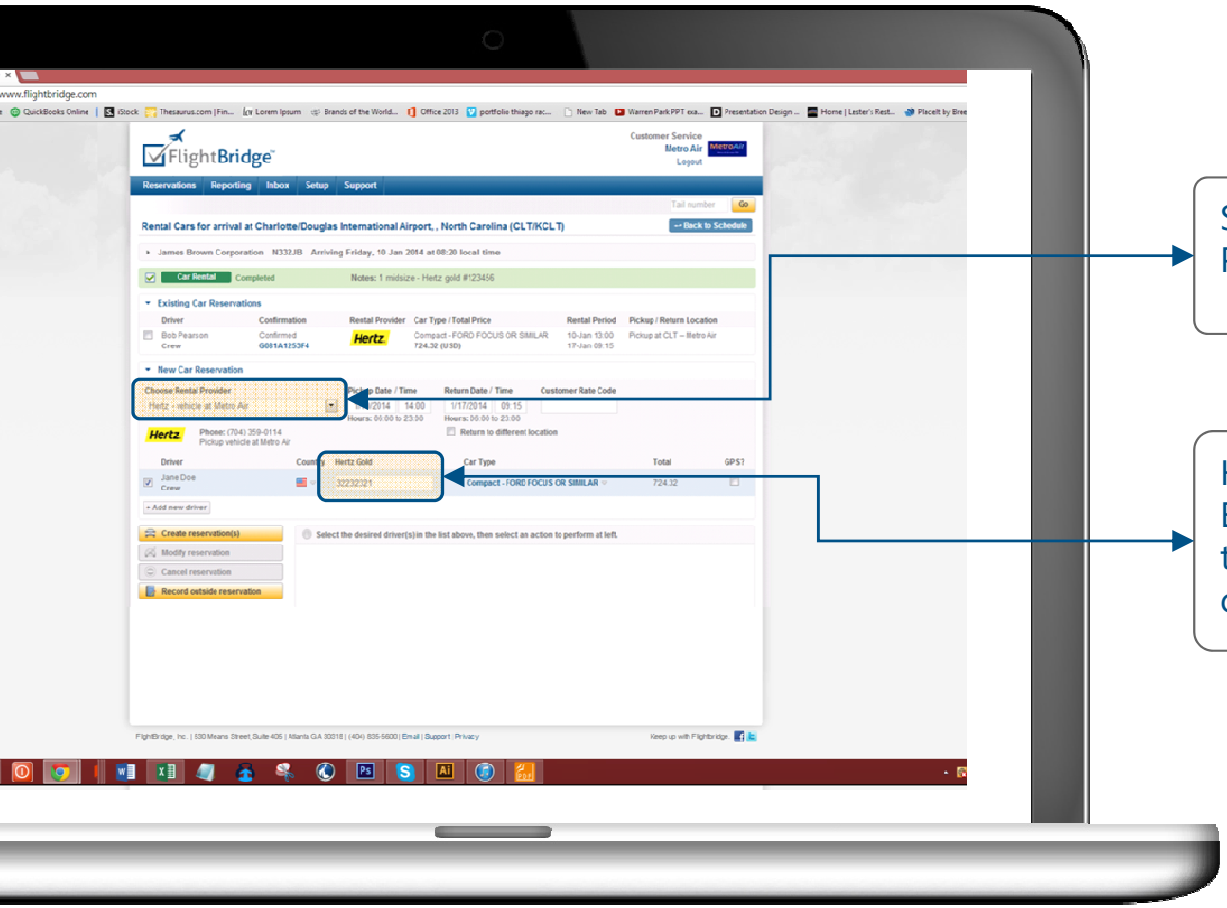
Easy Rental Car Bookings



Support for Hertz, Avis and National. FBOs Preferred vendor is shown first.

Hertz Gold #, Avis Preferred #, and National Emerald # is remembered by the system for the next time a booking is made for this customer

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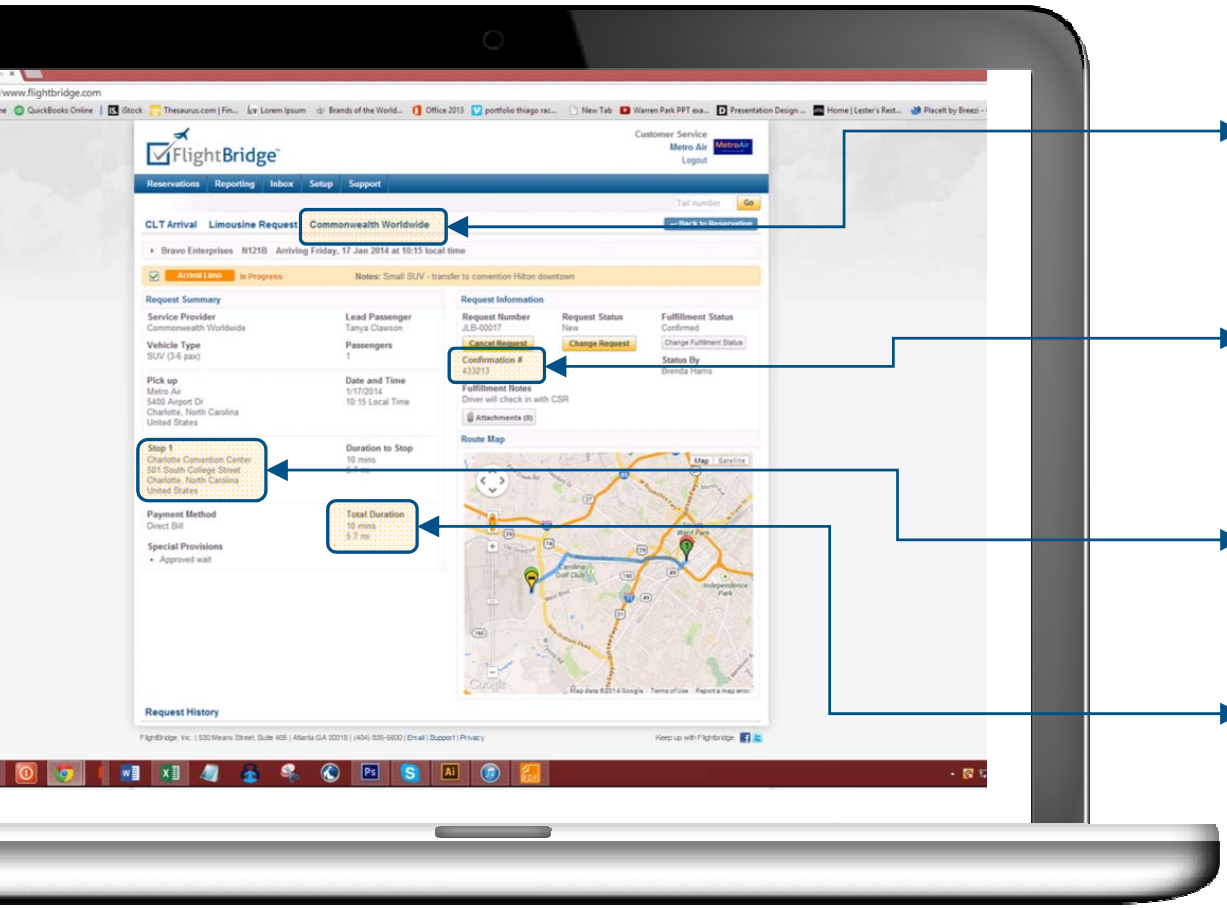
Easy Limo Requests



All local service providers can be setup in the system to receive booking requests electronically.

Confirmation number, notes and 'confirmed by' captured electronically.

Multiple stops and destination addresses easily verified with google maps type-ahead integration.

Drive time and route preview provided.

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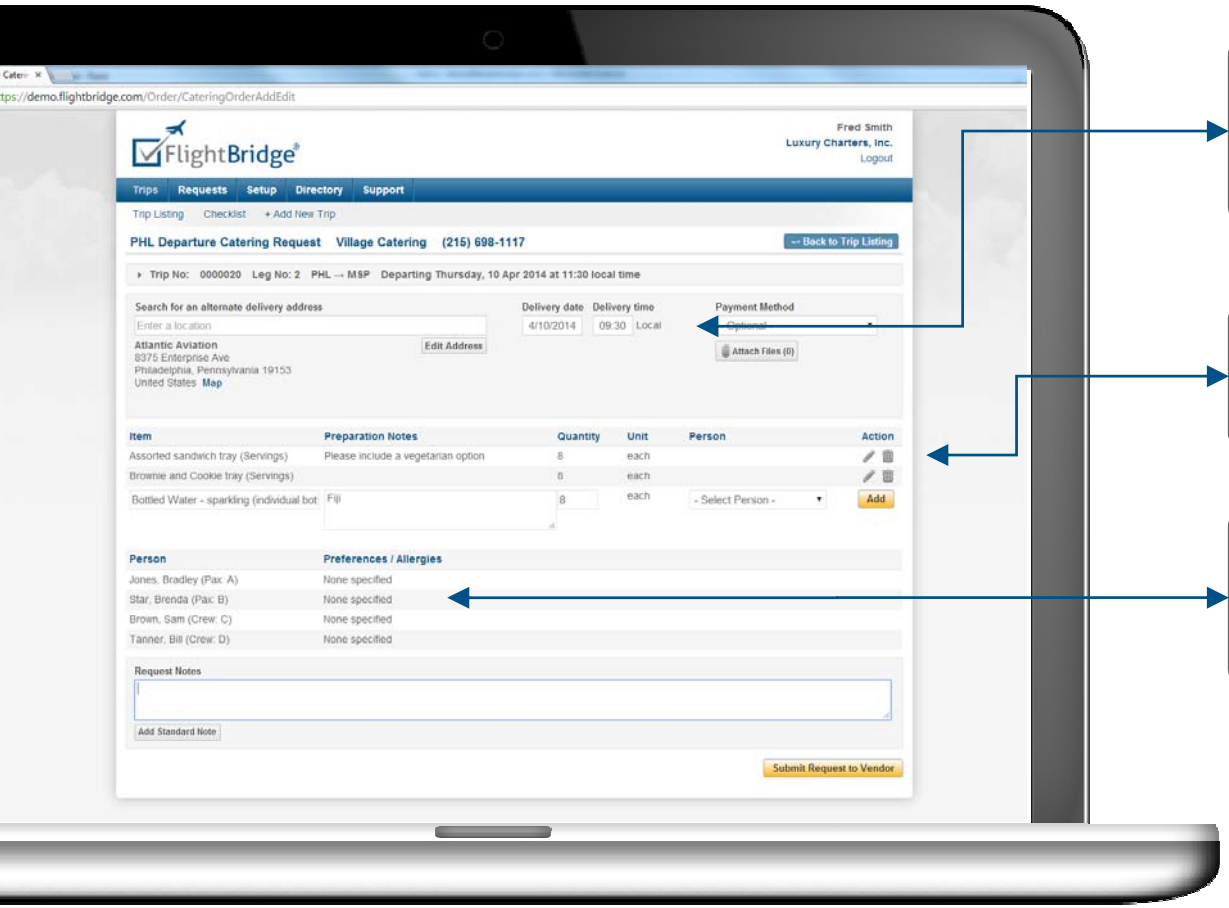
Easy Catering Requests



Delivery address and delivery time pre-filled. Pre-sets like 'Delivery 2 hours before aircraft departure' can be customized.

Add line items, preparation notes, and quantities.

System stores allergies and preferences for each person and information is automatically transmitted to the vendor.

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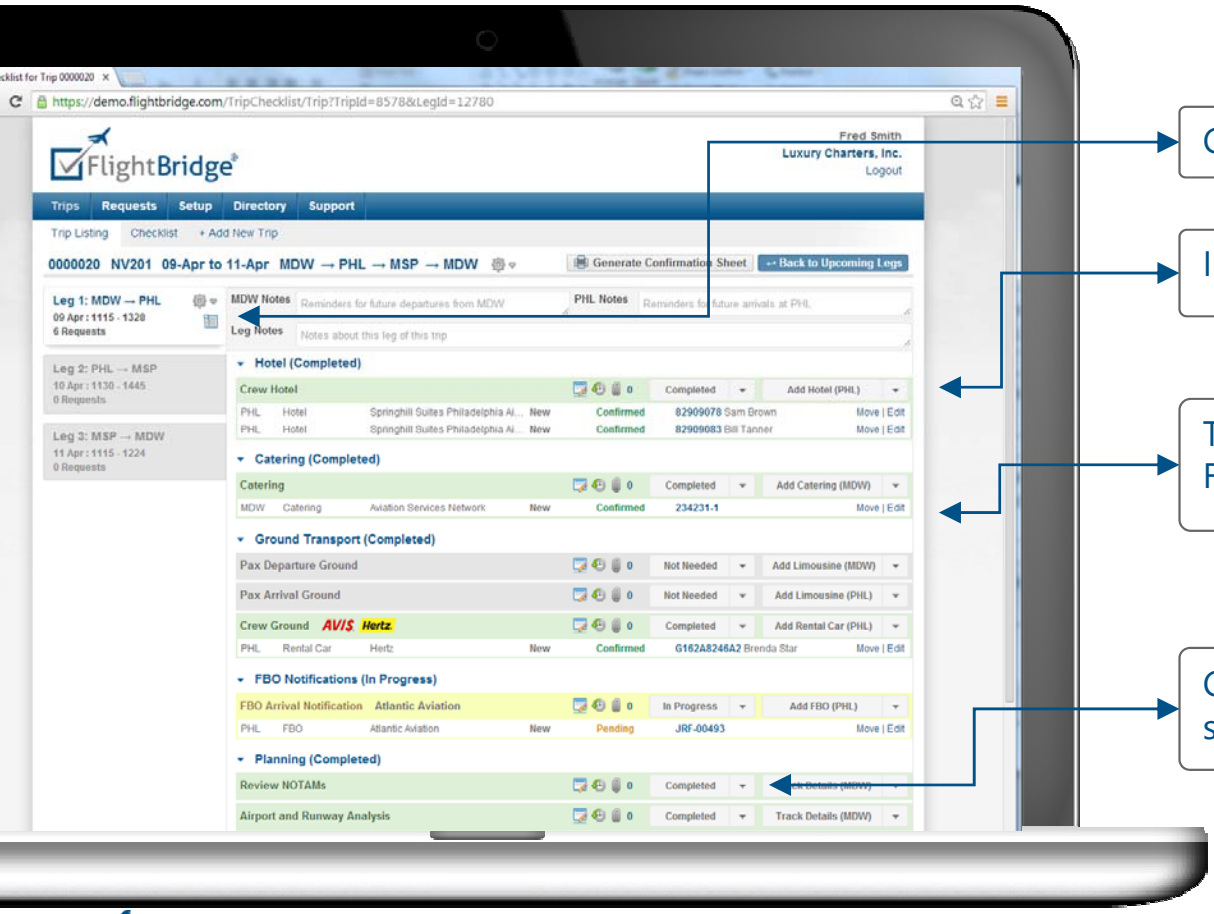
Checklist – detail view



Checklist details organized by leg.

Initiate bookings from within the checklist.

Track 3rd party confirmations – whether booked in FlightBridge or outside of FlightBridge.

Checklist items are customizable. Manage the status of checklist tasks with a click.

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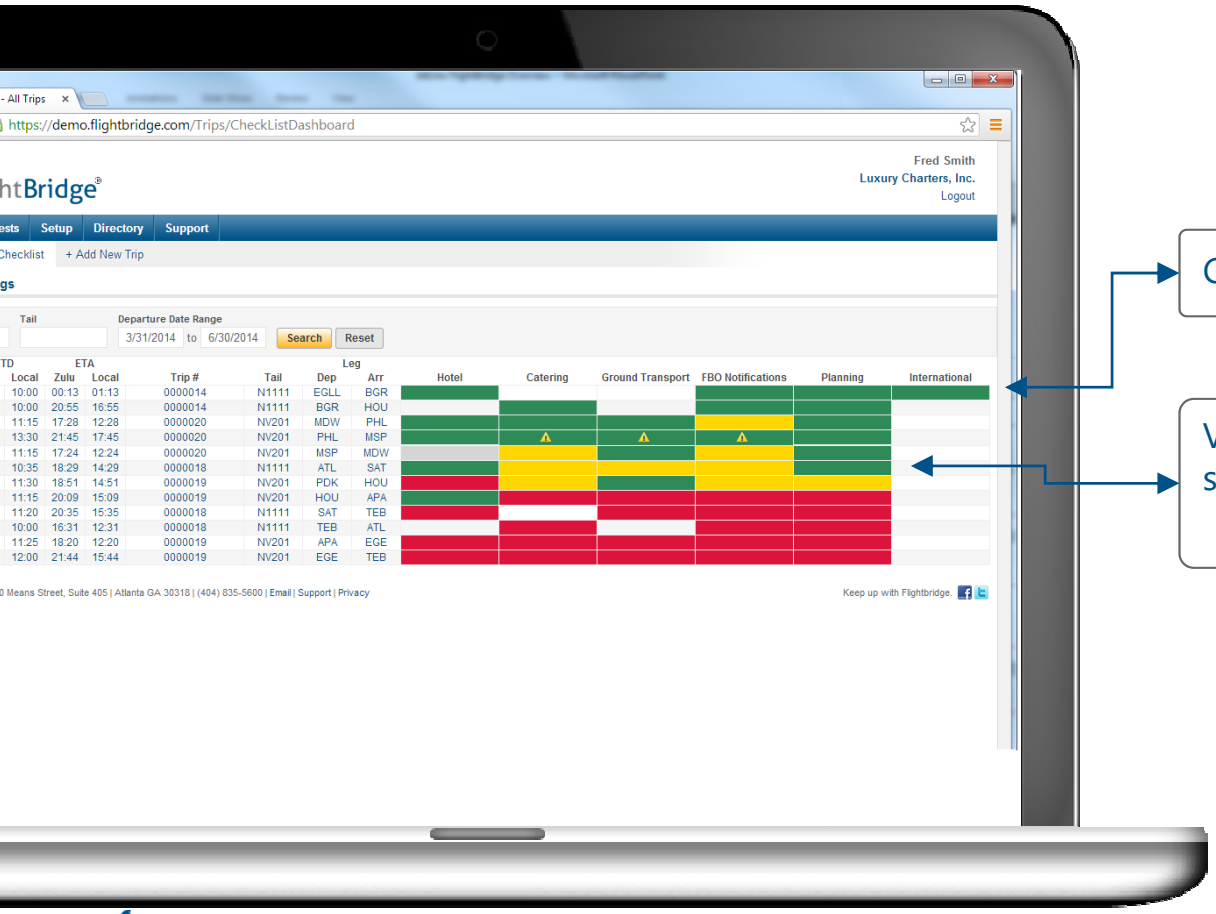
Checklist – summary view



Checklist categories are customizable.

Visual color coding and alerts provide at-a-glance status of services on all upcoming legs.

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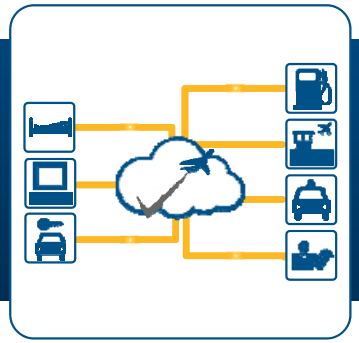
Easy to Get Started…



FlightBridge is intuitive and easy to use.

To get started, please provide us with:

Complete the Setup Form with your preferred hotels/negotiated rates and your corporate rate codes for car rentals.

Include other preferred providers like limousines, caterers and more.

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A walk-through call will get you started-it's that easy. We are available at any time for questions or support at 404.835.5600 and support@flightbridge.com.

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