Message from the Board

Extension of the association for another 30 years

The cooperative association was incorporated on May 26, 1989.

The articles of association state the following in article 3:

In accordance with the National Ordinance on co-operative Associations the initial duration of the Association lasts for a period of thirty years. Before this period lapses the General Meeting of Shareholders if so desired can decide to further extend the duration of the Association for another thirty years. Such extensions can be renewed each time anew.

The initial 30-year period ends on May 26, 2019.

In order for the Coop to continue beyond that date, the members will have to decide to extend the duration for a further 30 years. In order to have sufficient time to engage a notary to draw up the necessary deed of amendment of the articles of association, it is advisable to have the approval of the extension of the duration of the Coop for another 50 years on the agenda for the 2017 AGM. That would then give the board ample time to go through the process of making the amendment official.

The agenda item will say “Approval of extension of the duration of the Coop beyond May 26, 2019 for another 30 years”.

Once approved, this will be the only thing the board will be empowered to amend in the articles of association of the coop.

The Articles of Incorporation are posted on the website for your perusal. Please note that an Amendment of the original Articles was approved at the Sept 2010 AGM and amended on July 14, 2011 reflecting a few changes from the Original Articles such as Board members composition from five (5) to seven (7) members and the Board members have to be Members of the Association and The President and the Secretary do not have to be residents of Aruba.

We ask all Coop members to mark their calendars for mid August 2017 when the online voting begins in order to cast your VOTE for this important decision.

The Board of Directors.

Dear Owners,

Seasons’ Greetings from Sunny Aruba!

Another great year at your home away from home with sound financials for the Coop, on-going upgrades to make you more comfortable and a dedicated Team of professionals that contribute every day to your Memorable Vacations!

But it is your loyalty and support that form the cornerstones of what makes La Cabana such a success story for which we are all grateful.

Our aspiration for the coming year is that we continue to welcome you back, anticipate your needs and help you create more memorable vacations with your loved ones!

So as we near the end of 2016, All of us at La Cabana join the Board of Directors in wishing you a Merry Christmas, Happy Hanukkah, Joyous Kwanzaa and a Happy, Healthy and Prosperous New Year.

Sincerely,

Joe Najjar

New Website

Be on the lookout for our new upgraded website. More information to follow soon. www.lacabanabrc.com
WINNERS 2016 AGM RAFFLE

And the winners are...........

Following the Annual General Meeting 2016, the auditors picked the names of the three lucky winners of the raffle.

1st prize: 100% discount on the Maintenance Fee based on the 2017 Maintenance Fee of a Studio. The amount of US$ 622.00 has been applied on the account of the winner of the 1st prize: Mrs. Gloria D. Crane.

2nd prize: 50% discount on the Maintenance Fee based on the 2017 Maintenance Fee of a Studio. The amount of US$ 311.00 has been applied on the account of the winner of the 2nd prize: Mr. Antonio Cabrelle.

3rd prize: 25% discount on the Maintenance Fee based on the 2017 Maintenance Fee of a Studio. The amount of US$ 155.50 has been applied on the account of the winner of the 3rd prize: Mr. Robert W. Rocco.

We thank you all for your participation in this year’s Annual General Meeting.

FOOD & BEVERAGE UPDATES:

The Food&Beverage department has made some changes to their selection.

The Islander Grill is open 7 days a week.

Breakfast is served from 7:00 a.m. to 11:00 a.m. On Sundays we have an American Breakfast buffet with an omelet station.

Lunch is served from 12:00 p.m. to 5:00 p.m.

Dinner is served from 5:30 p.m. to 9:30 p.m.

Specials:

Tuesdays is Tortillas and Margaritas night. Enjoy entertainment by live Mariachi.

Wednesday is All you can eat Ribs night.

Las Ramblas is open from Monday to Saturday from 6:00 p.m. to 10:00 p.m. Closed on Sundays.

Enjoy a variety of appetizers and several mouth watering seafood and meat dishes from our charcoal grill under the clear Caribbean sky overlooking Eagle Beach. Experience the most amazing and colorful sunsets or dine under the stars while being serenaded by romantic live music.

Pata Pata Bar now offers a daily snack menu available from 12:00 p.m. to 9:30 p.m.

On Mondays we have the Burger & Beer special from 4:30 p.m. to 7:30 p.m.

On Wednesdays we have the Karaoke Night from 9:00 p.m. to 11:30 p.m.

And on Thursday, Friday and Saturday we offer the Grab & Go Pinchos from 4:30 p.m. to 7:30 p.m.

Daily Happy Hours from 4:00 p.m. to 6:00 p.m.

Visit our website and Facebook for new and exciting Food & Beverage promotions all through 2017!

INTRODUCING THE NEW ADDITIONS TO THE MANAGEMENT TEAM:

Meet Daniel Aguirre, Chief Engineer.

Daniel joined the team on February 1, 2016. Daniel brings to La Cabana more than 10 years of experience as a Director of Engineering in the hospitality industry, having worked at De Palm Tours, Marriott Ocean Club and Divi Resorts. Daniel enjoys the challenges that he encounters on the job. Every day brings new opportunities and excitement. Daniel’s goal is to build a strong, trustworthy and united engineering team committed in delivering only the best service to our visitors. His family is his motivation. His adventurous spirit is obvious in his hobbies that include swimming, diving, hiking, snorkeling, skiing, biking and traveling. His love for Aruba is demonstrated through his dedication to the community as an active member of the Aruba Olympic Committee, the Kiwanis Palm Beach and as the Chairman of the board of the AHATA Environmental Committee. As a new team member, Daniel is thrilled to be part of the happy La Cabana family and wants to motivate and inspire not only his team, but others as well, to continue creating memorable vacations for our owners and guests. His message to his colleagues is: “Work hard, have fun, enjoy every moment in life and do your job with love and passion.”

Meet Octavio Verhelst, Executive Chef.

Octavio joined the team on April 1, 2016. At only 30 years of age, chef Octavio may well be the youngest chef on the island, however, he brings a wealth of experience to his position. Octavio set out to explore the culinary world early on and held different positions having worked at Marriott, Hilton, Hyatt and Renaissance resorts in Curacao. Octavio also travelled the world on board of the Royal Caribbean ship Azamra, then worked as a specialty chef at Wyndham Hotel in London, and at Park Place Hotel in the Netherlands, learning about local culinary genres, satisfying his culinary curiosity and honing his skills. He is truly a role model for young aspiring chefs. He is a master of creativity, fascinated with the dynamics of time, temperature and flavors, and incorporates the international influences he has discovered in his travels into the menus for Islander Grill and Las Ramblas. “The kitchen is my lab,” he reveals, and the results are not only tasty and perfectly prepared but always with the element of surprise that delights the palate and keeps patrons coming back for more.

Meet Gisela Pallares, Executive Housekeeper.

Gisela joined the team once again on May 16, 2016. Having started her career in the hospitality industry at La Cabana about 15 years ago in the Food & Beverage department, she was eager to learn and broaden her horizon, Gisela spread her wings to the Marriott hotels, where she worked in different important positions including in the areas of Food & Beverage, Accounting and Front Desk where she held the position of Front Desk Manager. In 2013 Gisela took on a new challenge as Laundry and Housekeeping manager at the
Ritz Carlton. When the opportunity presented itself to return to La Cabana, Gisela immediately set out to explore our unique setup and offered her expertise in the area of housekeeping. Her mission at La Cabana Beach Resort & Casino is to improve the quality service that is provided on a daily basis with training and coaching of her team so that they can bring our customer satisfaction to the next level while enjoying their job. Cleanliness of the rooms and the resort in general remains her main focus. Besides her family at work, Gisela immensely enjoys spending time and creating memories with her own family. She is a ‘happy mother of 2, a handsome 14 year old son named Justin and an adorable 9 month old baby girl named Mya. Gisela is a passionate and outgoing person who enjoys yoga in her free time. Her motto is: “Do what you love and love what you do – all with lots of passion!”

**Meet Shalini Vishnudatt, Associates Relations Manager.**

Shalini joined the team on July 1, 2016. Shalini, having achieved her Associate Degree in Hotel and Restaurant Management at Aruba Hotel School, decided to continue her studies in the Netherlands where she received her Bachelor degree in International Hospitality Management and a Bachelor degree in Human Resources Management. Until recently, Shalini held the position of Human Resources Advisor at Post Aruba N.V. Her strong background in Labor Law made her the perfect candidate for the position of Associates Relations Manager at La Cabana, where she is responsible for motivating associate relations practices necessary to establish a positive employer/associate relationship and promoting high level of associates’ morale. Shalini also provides functional guidance and supervision to the staff and assures compliance of reports within the Human Resources department. Her mission at La Cabana is to increase production and motivation of associates by implementing performance based rewarding systems and competence oriented trainings in a healthy and safe environment.

**Meet Amaris Werleman, Junior Internal Auditor.**

Amaris joined the team on September 26, 2016. After receiving her associate degree in Business Administration at EPI, Amaris continued her studies at the University of Aruba and received her Bachelor degree in Business Administration. She then left to the Netherlands where she received her Master degree in Human Resources studies at the University of Tilburg. Amaris had the opportunity to do her internships in Aruba and twice she chose La Cabana. The family atmosphere and the opportunities and trust shown to Amaris made sure that she returned to us once she graduated. In her position of Junior Internal Auditor, Amaris is responsible for a variety of interesting and challenging tasks, which she enjoys immensely. Through her job, Amaris finds the way not only to improve several processes to make the jobs more efficient but also to motivate, inspire and encourage those she comes in contact with. Amaris believes in the power of team work. Her thoughts: together we can do better and we grow stronger.

**Meet Karellys Hoevertsz, Assistant Front Office Manager.**

Karellys joined the team on October 16, 2016. Although holding a degree in Industrial Engineering, Karellys opted to start her career in the hospitality industry in 2001. This journey proved to be extremely rewarding for Karellys where the highlight has always been the constant interaction with people all over the world. For the last 15 years, Karellys held different positions in the Food & Beverage department, the Front Desk department and Timeshare Sales, of which 11 years have been at different Marriott resorts, and the other 4 years between the Westin and Riu Antillas. Karellys is beyond excited to join this happy La Cabana family where she will put her years of experience and personal values to the service of our owners, guests, and colleagues. One of her goals is to exceed guests’ expectations and will contribute to the continuous success of La Cabana. Karellys is happily married and a dedicated mother to two handful kids: 9 year old Nathalia and 8 year old Gustavo. Karellys, with her outgoing personality and her dedication, is committed to the up scaling of our brand to a whole new horizon.

**Aichel Lynch promoted to Activities Manager**

Most of you may have had the pleasure of dealing with this charismatic lady at the Front Desk, where she has worked for the past 5 years as the Assistant Front Office Manager. Aichel started her career at La Cabana on June 3, 1996 as a Reservations agent. In 2003 Aichel moved to the Front Office as a Sr. Front Office agent. In 2005 Aichel was promoted to Guest Services Supervisor and a year later went back to the Front Office as a Front Office Supervisor. In 2011 Aichel was promoted once again to Assistant Front Office Manager, the position that she held until recently when on September 1, 2016 she was promoted to Activities Manager. In her new position, Aichel is in charge of overseeing the Activities department and the Health Club. Aichel, being the energetic and dynamic person that she is, embraced this opportunity and immediately set out to introduce new and exciting activities for more fun for all. Aichel regularly is seen on the pool deck visiting with guests and owners and inviting all to have fun with her team. Aichel welcomes any and all suggestions that you may have for cool activities that you would like to see at La Cabana. After all, her mission at La Cabana and that of her entire team is to help you create memorable vacations.
HELP YOUR ASSOCIATION BY KEEPING YOUR DOORS CLOSED

Although we speak about this every week during our Owners Meeting, we continue to see owners and guests keeping the doors to their rooms open.

We need you to know that there are different negative consequences when you keep the door to your room open: 1. Bug infestation in the rooms, mainly mosquitoes and flies. 2. Condensation in the rooms that can lead to water puddles on the floor which creates a safety hazard. 3. Change in temperature in the rooms that leads to mildew formation and that horrible smell that comes with it, which is time consuming and extremely costly to clean/treat. 4. Security hazard, if you are on the ground floor. 5. Increased energy consumption leading to higher cost of operation. We understand that some rooms may be cold. If this is the case with your room, please call the operator. They will send engineering to your room to help you with the thermostat. Security will be monitoring this issue and will be addressing it accordingly. To guarantee freshness of the rooms and your safety and wellbeing as well as that of other vacationers, we anticipate your compliance.

HOUSEKEEPING STAFF ROTATION

We understand that being a long time owner you may have been used to having a specific room attendant servicing your unit every year. However, in order for us to keep up with high quality cleanliness standards, it is imperative that periodically we rotate our room attendants from sections and floors. We have new hires as well who are being well trained to keep up with the great service you are accustomed to receive. We thank you for your understanding while we continue to improve our standards.

GIFTS

We know that as a token of appreciation you would like to leave gifts behind for your room attendant. However, our Association house rules requires that any alcoholic beverages left behind by owners and guests for a room attendant or any other associate, be confirmed by the owner/guest by writing a note or a letter to management authorizing the release of these items to the associate. With this note/letter we are able to prepare a security pass for the associate to take your gift home. This is valid only for sealed containers. Any left-over, opened alcoholic beverages will be discarded of. Although we do not promote alcohol amongst our associates, we appreciate your thoughtfulness with providing gifts.

2017 Maintenance Fee

Due date for the 2017 maintenance fee is December 15, 2016.

Paying your maintenance fees on time is crucial for the smooth operation of your “home away from home”. On your invoice you will notice two line items: operational fee and reserve fee. We have been using this new format for a couple of years now and serves to illustrate the amount that goes towards the operation of the resort and the amount that goes towards building the reserve account that will cover high-ticketed expenses. Although the maintenance fees are broken down in two amounts, the total maintenance fee amount should be paid.

For your ease and convenience, you can pay your annual dues via our secure website: www.lacabanabrc.com/forms and click on Maintenance Fees Authorization.

Due date is December 15, 2016. All payments received after this date automatically incur a late fee of 25%.

Contact our Credit Department at fees@lacabanabrc.com for information on our Maintenance Fee pre-payment plan. The Direct Debit authorization allows you to pre-pay your future Maintenance Fees in easy-to-pay-monthly-installments. Make use of this board-approved program to schedule your maintenance fee payments effortlessly.

It is important to communicate directly with the Credit Department or the Owners Services department if you intend to pay after the due date. All reservations of outstanding accounts will be cancelled. Once a reservation is cancelled, accommodation will be based on availability without any guarantee.

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<tr>
<th>Room Type</th>
<th>MF2017</th>
<th>Operational Fee</th>
<th>Reserve Fee</th>
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<tr>
<td>(B) Studio</td>
<td>$622.00</td>
<td>$478.00</td>
<td>$144.00</td>
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<tr>
<td>A/C/F (One Bedroom)</td>
<td>$671.00</td>
<td>$520.00</td>
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<td>D (One Bedroom Deluxe)</td>
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<td>$752.00</td>
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<td>AB or BC (Two Bedroom combination)</td>
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<tr>
<td>E (Two Bedroom Deluxe Ocean Front)</td>
<td>$1,312.00</td>
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<tr>
<td>ABC (Three Bedroom combination)</td>
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</tbody>
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TRAVEL INSURANCE

Safeguard your vacation with travel insurance. When making your travel arrangements, we recommend that you consider coverage for travel related risks such as last minute cancellations due to sickness, severe weather, or other unforeseen circumstances. During your trip, a travel insurance plan may provide peace of mind to know that you are covered for emergency/accident care, death, medical evacuations, travel delays or missed connections, lost/stolen baggage, to name a few. You may not be prepared for the costs associated with a medical emergency in another country and having travel insurance can ease the burdens caused by unexpected situations. You can obtain coverage through your local travel agent or when purchasing your airline tickets. It’s better to have the insurance and not need it, than need it and not have it. You better be safe than sorry???
RENovation:
La Cabana Beach Resort & Casino is in the midst of a $7.5M HVAC renovation project on the rooftop. The first phase of this renovation is scheduled to be completed by the end of April 2017. Occasionally and for a 4 to 6 hour period, there will be a hoisting crane on the north or south side of the property. This necessary work will help improve and preserve the resort so that all owners may have a wonderful home away from home for many years to come. While the project may involve the sights and sounds of renovation in progress, every effort will be made to minimize any impact on your vacation experience.

Additionally, we feel it is important to notify you that a new property is being constructed on a lot that is adjacent to the north side of the resort through late 2018. Unfortunately, any noise associated with this construction project is out of the resort’s control.

We apologize if this work will cause any inconvenience.

ROOM Changing
Lately we have been receiving complaints, even from owners, that they are room changing into a dirty room. We understand this concern and want you to know that you have an option. During the past few years our Front Office department has done a terrific job managing room changes to avoid as much inconvenience as possible for our owners and guests. The night before the room change, you would receive a letter with a stipulated time when you can approach the Front desk to start the room changing procedure. This could happen any time between 11:00 a.m. to 2:00 p.m. depending on the amount of guests who will be doing a room change on that same day. When you get to the new room, the room attendant will have the refrigerator cleaned for you so that you can place your cold items in the refrigerator. Then you will need to leave to give the room attendant the space to clean the room for you. However, if you do not wish to check into a dirty room, kindly contact our Front desk and let them know that you opt to check-out at 12:00 noon and check-in again at 4:00 p.m. to ensure that your room will be ready for you.

REntal Program
La Cabana introduced a rental program to address two critical issues: 1. The ever-shrinking inventory to accommodate rental requests and 2. The increasing amount of owners who let their rooms run empty when they choose not to travel. It is important to know that an empty room represents a loss to the Association and obviously to the owner as well. Please know that you have 3 options if you are not planning on using your week: 1. You can try to rent out your unit on your own; 2. You can deposit your unit with Interval International for later use; 3. You can deposit your week in the Rental Program. For 2017 we have made a small change to the conditions. If you deposit your week any time prior to 3 months before the start of your week, the split will be 70/30. This means that you will receive 70% of the generated rental revenue and the Association will keep 30%. If you deposit your week any time between 3 months up to the start of your week, the split will be 60/40. For more information, please visit our website: www.lacabanabrc.com or feel free to send us an e-mail at owners@lacabanabrc.com with the subject: RENTAL PROGRAM.
Proxy

To encourage our fixed week owners to participate in the Annual General meetings, and based on multiple requests from owners, we have set up a proxy that you can fill out to appoint another member to vote on your behalf during the Annual General meetings.

A proxy must be signed every year anew.

The conditions are as follows:

1. Proxy needs to be signed in front of the staff of the Owners Services and an official identification must be presented.

2. Owner may appoint a board member or another fixed week owner that will be present at the Annual General meeting to cast the votes for them.

3. Owner understands that by appointing someone to vote, owner is giving permission to that person to vote based on his/her best judgment since there will be no agenda items available until after the second board meeting.

Ethical Conduct

Ethical conduct is the perfect way to start a happy vacation. You work hard and deserve to have the best vacation experience ever..... every time you visit us!

After long hours of travelling, we can understand that exhaustion and impatience may set in while you’re waiting for your room. We invite you to leave your belongings with the bell staff and enjoy a relaxing drink at the Pata Pata bar. Turn on your vacation mindset and enjoy your vacation, while remaining courteous to the people around you, even to the ones who are serving you!

Similarly we expect all our members and guests to follow the rules and regulations around the pool or at the beach in regards to reserving a hut, umbrella or table. Reserving more than one hut or table, being verbally abusive to the staff, other vacationers or any other improper behavior will not be tolerated.

We are here to help you create memorable vacations and appreciate your civil and polite conduct while on our premises, as well as being considerate and respectful to other in-house members and guests by maintaining noise levels to a minimum while returning late at night to your room, especially in the interior corridors.

Failure to adhere to the rules and regulations of the resort could lead to eviction, and if repeated, could lead to the expulsion from the Association.

Please refer to article 9 of the Articles of Incorporation, which reads: Expulsion of member is only possible when in the opinion of the Managing Board the member acts in a serious degree and repeatedly contrary to these Articles of Incorporation, or the by-laws or violates the rules and regulations of the resort.

The Golden rule applies even when you are on vacation: Be courteous and treat everyone as you wish to be treated.