



Trouble-Shooting: Mounting Patterns with Seams

Direct mounted signs can be a bit tricky to install if the letters are big enough that they require two mounting patterns. We provide mounting patterns with every direct mounted sign and these are included in your estimate with no additional cost, unless you request another copy. We hope the steps explained below are helpful to insure a smooth installation.

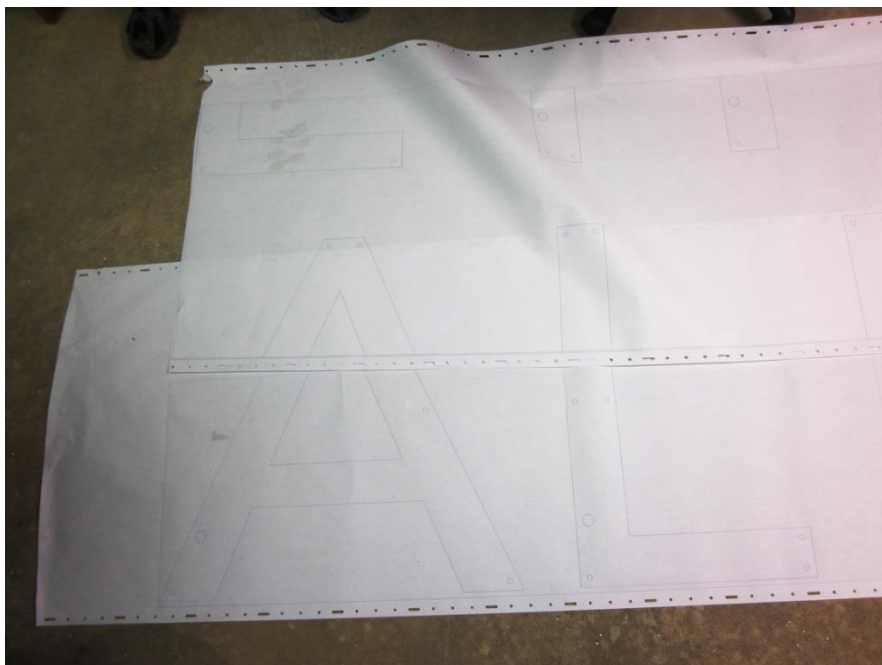
The mounting pattern is an important component of the installation process since it is taped to the wall and used as a guide to drill holes and mount the letters. Installation guidelines, wiring diagrams, schematics, mounting hardware and mounting pattern are all important aspects to pay attention to during install. The majority of the time, the pattern will be perfect, but don't assume it's perfect. Double-check the pattern before the installation. Though quite rare, a pattern that's off even slightly will waste time and money in the long run. Mounting patterns, like letters, are custom made to your specifications. If there is a problem with a pattern, please call us to discuss available options. If another copy of the mounting pattern is needed, please call us so we can help you as fast as possible.

Depending on the size of the letters, two mounting panels might be required. Some questions have come up on how to align these two panels during install. Our mounting panels come with bleed lines 1/8" thick taking the guesswork out and making the installation process easier. These 4 easy steps will explain how to line up the panel seams when there is more than one.

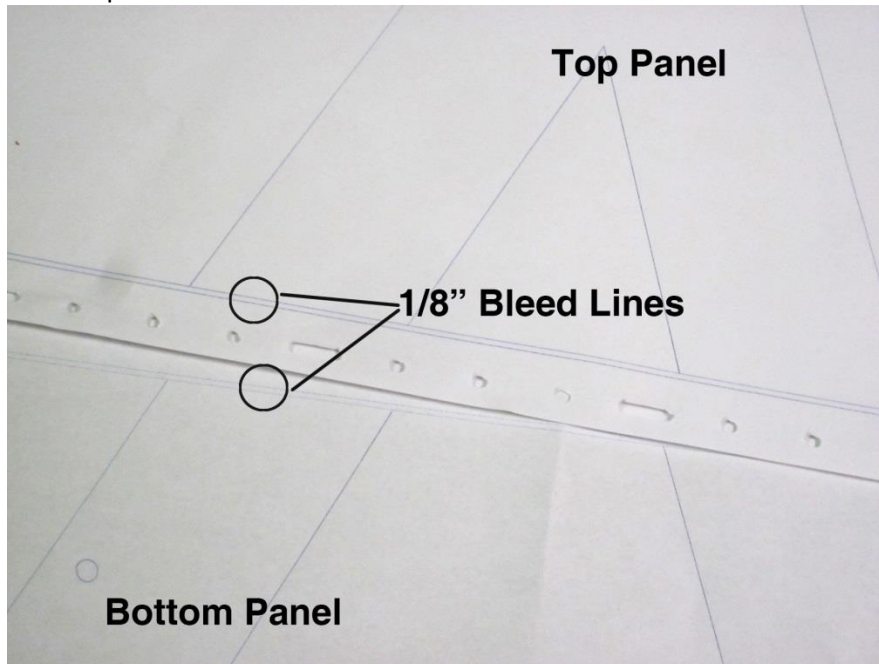
For this example, we are using two mounting panels.

To get started:

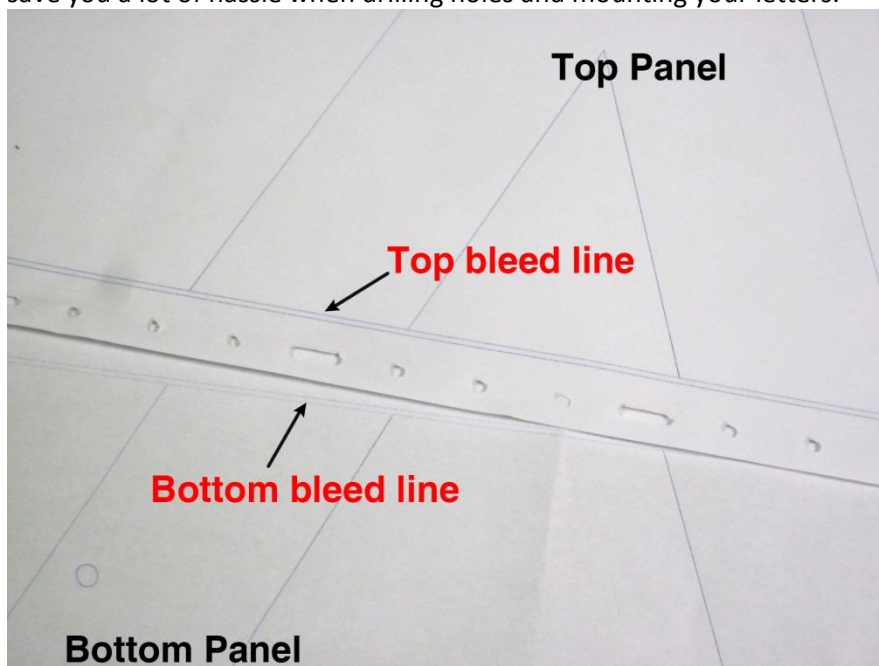
1. Check your pattern to make sure there are no spelling errors or incorrect placements.
2. Tape one edge of the top panel to the installation surface with masking tape. Level the pattern and tape the other edge to the installation surface.



3. You'll notice that our mounting patterns have two lines, each 1/8" thick. One is on the bottom of your top panel and the other is on the top of your bottom panel where your letters are split. (If you have more than two panels that sit on top of each other you will have bleed lines on top and bottom.) These are the lines to use to line your letters up with.

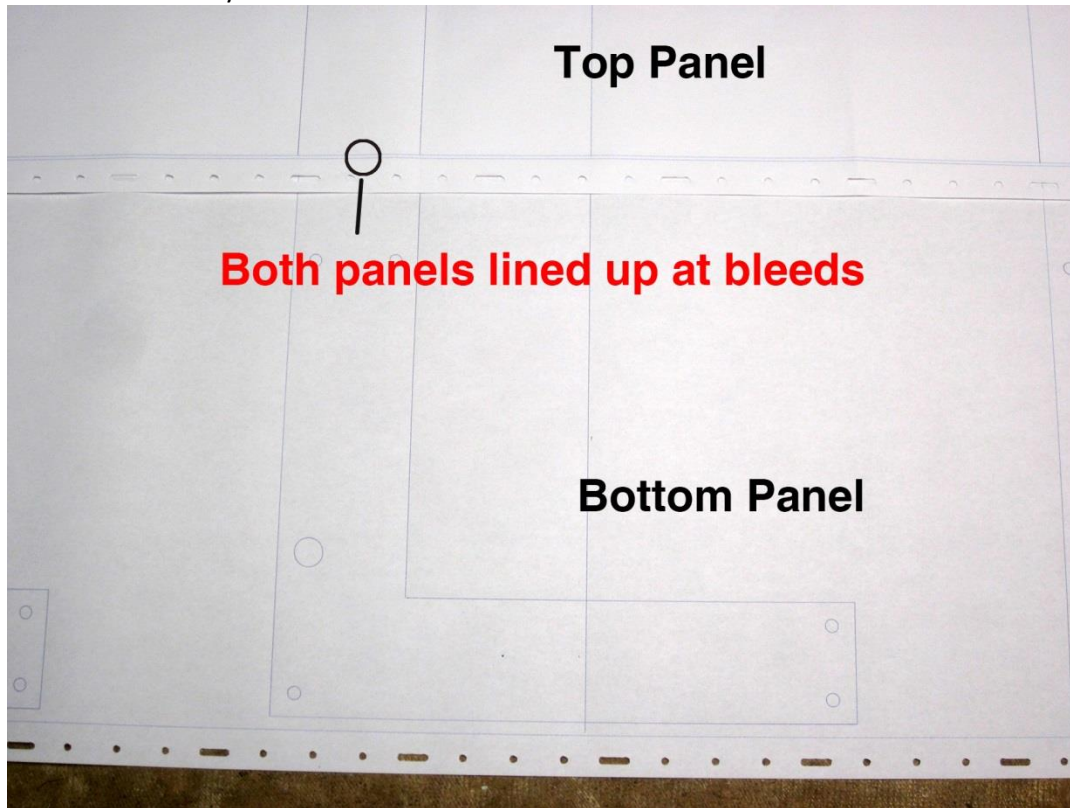


4. Once your top panel is in place, tape the edge of your bottom panel underneath and line up the top panels' top bleed line with the bottom panels' bottom bleed line. This ensures that your letters will line up correctly and save you a lot of hassle when drilling holes and mounting your letters.





5. Make sure the panels are perfectly lined before drilling any holes. Double and triple check the pattern to make sure the bleed lines are lined up. If the pattern is even slightly off it can mess up your measurements and make a lot more work for you.



Here are some ways to avoid common INSTALLATION problems

- Check installation template (mounting pattern) before leaving the shop.
- Verify all boxes and letters have been delivered before leaving the shop.
- Center and level template on mounting surface.
- Clean surface thoroughly before using 100% silicone.
- Blow all debris from holes after drilling (stud or combination mount).
- Check letter orientation to avoid upside down characters.
- Make sure number on back of each letter matches positioning on template.
- Use only top-quality materials (silicone, tape, etc.)

Once you have correctly installed the mounting panel you can carry on with your project! If any questions should arise, don't hesitate to call or email us! Customer service is very important to us, and we want to make sure you know what to expect.