**Creating an Effective Conversational Process for Congregations**

Led by Teaching Elders **Chip Low** of First, Yorktown Heights, and **Susan De George**, HRP Stated Clerk, both members of HRP’s Healthy Congregations/Mediation Team, this workshop helps participants in establishing ground rules for potentially challenging conversations that can bring about collaborative communication.  Cooperation, kindness and safe spaces for relationships can and should be structured so that organizations can communicate constructively, even when emotions run high.