

# Integrated Behavioral Health Services

## ABOUT OUR SUPPORT SERVICES

Having worked with over 100 pediatric, family medicine, adult primary care practices, the Care Transformation Collaborative of Rhode Island (CTC-RI) has a proven track record for assisting primary care practices to better support the successful integration of behavioral health and primary care.

CTC-RI has received national and regional recognition and awards for our innovation and leadership. Using a personal hands-on approach, we can assist you with developing a customized action plan designed to meet your strategic objectives by offering the following integrated behavioral health services.

### Care Transformation Collaborative of Rhode Island's integrated behavioral health services include:

- Practice facilitation with seasoned content experts to integrate behavioral health/substance use care within primary care including needs assessment, goal attainment and outcomes measurement that is evidence-based.
- Practice facilitation with seasoned content experts to integrate primary care within behavioral health / substance use settings including needs assessment, goal attainment and outcomes measurement that is evidence-based.
- Workflow and operational improvements to integrate primary care needs within behavioral health/substance use.
- Joint staff trainings for primary care and behavioral health / substance use staff (front desk / reception, medical assistants, nursing, medical providers, behavioral health providers, and community health workers) to increase communication and care coordination for patients needing integrated behavioral health / substance use services.
- Strategies to improve referral management between Specialty Mental Health and Primary Care.
- Interactive team training on complex topics such as group visits, registry building and management, billing and coding guidance.
- Project management support for convening Learning Collaboratives with speakers and topics central to integrated behavioral health / substance use in primary care.
- Implementation of SBIRT (Screening, Brief Interventions, and Referral to Treatment) in various clinical and community-based settings.
- Implementation of Community Health Teams for high-risk patients.