

Data Management Services

ABOUT OUR SUPPORT SERVICES

Having worked with over 100 pediatric, family medicine, adult primary care practices, the Care Transformation Collaborative of Rhode Island (CTC-RI) has a proven track record of healthcare transformation by data-driven quality improvement. In gathering, managing and analyzing your performance data, you'll gain insights into the effectiveness of your organization and be in a better position to improve processes and address issues.

CTC-RI has received national and regional recognition and awards for our innovation and leadership. Using a customized approach, CTC-RI can be your performance measurement data aggregator and help you build and take advantage of a flexible and efficient data management platform where you can collect, display, report and track your performance measurements over time, as well as highlight your accomplishments and those areas needing improvement.

Care Transformation Collaborative of Rhode Island's Data Management services include:

- A centralized repository to capture your performance data.
- Customizable forms for standardized and validated data entry.
- User-friendly and secure access to your performance measures.
- Tools to track your performance over time, compare performance to target thresholds and compare your performance to other organizations and practices.
- Flexible and customizable dashboards, online views and reports.
- Ability to extract data into other tools such as Microsoft Excel for further data analysis.
- Advanced Excel support.
- Training and user guides to assist with system utilization.

In addition, practices can leverage the RI All-Payer Claims Database (APCD) through the Onpoint Performance Reporting Portal (PRP). Practices can compare their organization's aggregated cost and utilization claims data over time, to other practices, CTC-RI cohorts and statewide benchmarks to help identify variations in care within and across their associated organizations.

Our project management team can provide:

- Access to the Onpoint PRP (including setting up non-CTC-RI practices).
- User training.
- Customized reporting, graphing, and analysis.
- Historical refresh of data, as needed.

How improvement is measured should also include the patient's perspective. Our project management team can facilitate fielding CAHPS adult and pediatric surveys, an instrument for measuring customer satisfaction - another indicator of quality improvement.