Lebanon Lutheran School/ECC Communication Flow Chart

When parents, volunteers, students or congregation members have concerns regarding LLS and/or ECC, this communication flow chart should be used.

Ladder of communication

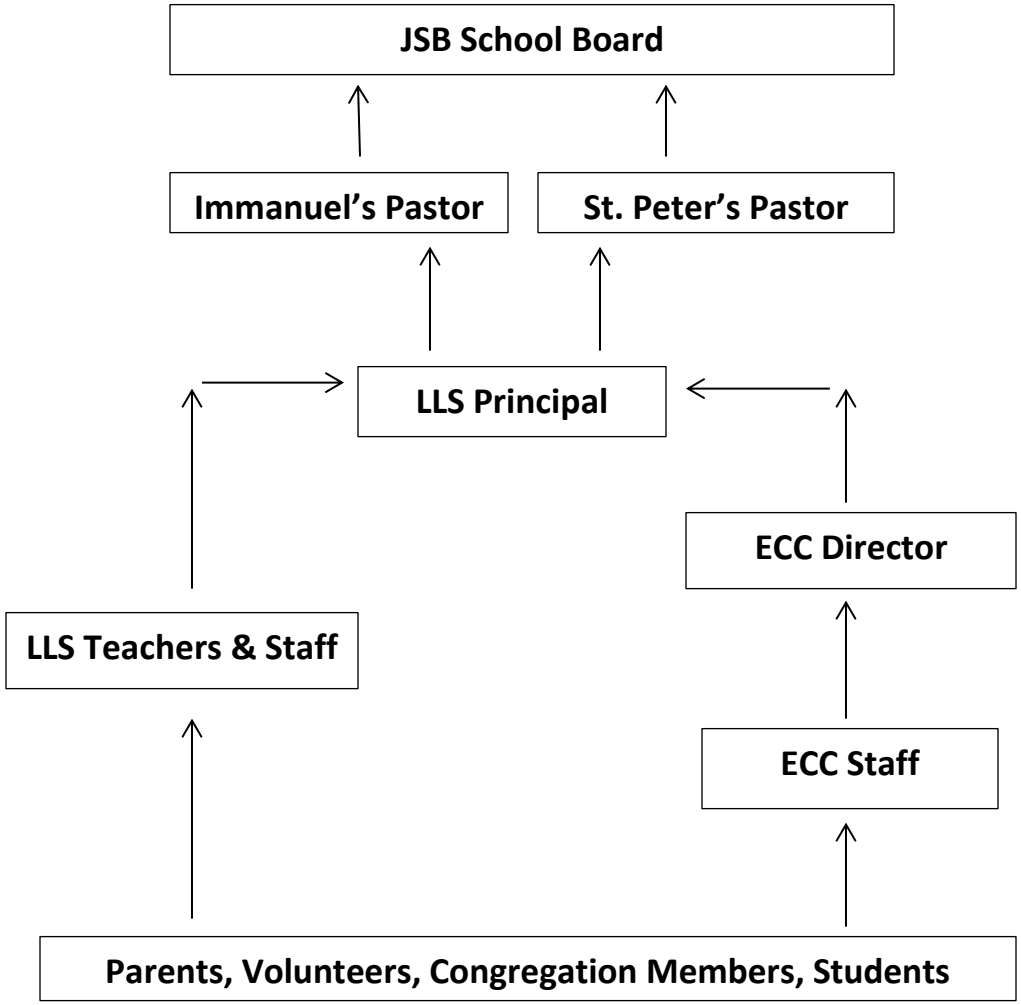
Please follow these steps when a problem arises:

1. Communicate with the teacher first. It is always important to obtain the teachers perspective. (Too often emotions get the better of our judgment, and we "go over somebody's head.")

2. If the problem has not been resolved after an honest attempt has been made in cooperation with the teacher, then contact the principal.

3. If the problem has not been resolved, then the pastor will be contacted to try to reach a solution.

4. If after an honest attempt with the principal, teacher and pastor, a solution has not been found, then, and only then, contact the Joint School Board Chairperson.

5. Parents need to inform the principal or chair of the board of the parent's intention to come to the next board meeting.

Your cooperation in this matter is greatly appreciated.