



Community update from FPL



Greetings from FPL:

We are right in the middle of hurricane season, and it has been a hot summer, in fact one of the hottest on record!

Like everyone, FPL is closely monitoring the weather and preparing for a potential storm to make landfall in Florida. At FPL, we prepare year round for storm season and we urge our customers to prepare, too. Since the last hurricane struck our state in 2005, we've invested more than \$2 billion to make our energy grid stronger, smarter and more storm resilient.

Here are a few other things we've been working on at FPL:



[**J.D. Power Award**](#)

I am proud to share with you that FPL received the J.D. Power award for ranking highest in residential customer satisfaction among large utilities in the South.

We're honored to serve our customers and are humbled to know they value the work we do to deliver affordable, reliable electric service. Despite this prestigious award, we're never satisfied and we are committed to continuing to invest in future improvements to the service we provide.



[**Power to Care Day - 2016**](#)

More than 1,500 NextEra Energy/FPL employees, their friends and families volunteered in their communities during our eighth annual Power to Care Week. We saw support and enthusiasm from our company and the community.

While Power to Care Week may be over for this year, FPL employees participate in dozens of Power to Care volunteer events throughout the year, working together with the communities we serve to make them an even better place to do business and raise a family.

First STEM education college scholarship awarded



We, at FPL recognize the importance of STEM programs and new technologies to the economic future of Florida and are excited to invest in the next generation.

FPL through the company's charitable foundation NextEra Energy Foundation, has awarded its first \$20,000 STEM education college scholarship to 18-year-old Myles Byrne of Boca Raton. He will be pursuing a degree in electrical engineering beginning this fall. Myles joined FIRST robotics in middle school and became the captain of his high school team.



FIU and FPL unveil one-of-a-kind solar research facility

FPL continues to pursue innovative partnerships with organizations across our service territory to make our energy infrastructure even smarter. FPL unveiled a new commercial-scale solar installation at FIU's College of Engineering and Computing - the only solar research facility of its kind that FPL has installed at a Florida university. It is a parking-covered facility that generates 1.4 MW of electricity which is enough to power 1,366 classrooms!

As always, if you have any questions or thoughts to offer, feel free to reach out to your local FPL External Affairs manager or to me directly. Thank you for what you do to make Florida a great place to live and work.

Sincerely,

A handwritten signature in cursive ink that reads "Pamela Rauch".

Pam Rauch
Vice President of External Affairs & Economic Development
Florida Power & Light Company