



Advisory, Fraudulent Phone Calls Attached to City Department Phone Numbers

Palm Bay- Please be advised that The City of Palm Bay has just confirmed a complaint from a citizen to be valid, regarding automated phone calls. The citizen said they received calls soliciting scholarship funds from a phone number that displayed "City of Palm Bay" on the caller ID.

Lisa Morrell, Director of Communications and IT, confirmed that the number that was used is an assigned number for Utilities Customer Service. Morrell said that this is "A social engineering attack on the public using a credible number assignment to mask a phone number to defraud."

"The City of Palm Bay does not solicit funds", said City Manager Gregg Lynk.

The City is actively investigating the source of the calls and hopes to correct the situation as quickly as possible. Remember, The City of Palm Bay does not call to solicit anything. If in doubt about a call from the City, please call our main line 321-952-3400 and a City representative will direct your call as needed.