

How to replace lost/flood damaged documents

Wednesday, August 24th 2016, 2:56 pm CDT Wednesday, August 24th 2016, 2:58 pm CDT

Disasters such as the recent floods and storms commonly result in the loss of important documents, but Louisiana residents have ways to replace them.

RELATED: [More information on assistance and relief that is being provided to flood victims](#)

Here is a list of useful websites and telephone numbers:

SNAP Cards: Phone: 1-888-524-3578

- Website: www.dcfslouisiana.gov/DSNAP

Green Cards: 800-375-5283

- Website: <https://www.uscis.gov/green-card/after-green-card-granted/replace-green-card>

Birth and Death Certificates: 225-342-9500

- Website: <http://new.dhh.louisiana.gov/index.cfm/page/635>

Louisiana Driver's Licenses: 888-214-5367

- Website: <http://omv.dps.state.la.us/>

Bank Checks, ATM/Debit Cards or Safe Deposit Boxes: 877-275-3342

- Website: <https://www.fdic.gov/>

Credit Cards – Contact the appropriate issuing institution:

American Express: 800-327-1267

- Website: <https://www.americanexpress.com/us/content/help/lost-stolen-card.html>

Discover: 800-347-2683

- Website: <https://www.discover.com/credit-cards/help-center/>

MasterCard: 800-627-8372

- Website: <https://www.mastercard.us/en-us/consumers/get-support.html>

Visa: 800-847-2911

- Website: <https://usa.visa.com/support/consumer/lost-stolen-card.html>

Credit Reports: Equifax, Experian or TransUnion: 877-322-8228

- Website: <https://www.annualcreditreport.com/index.action>

Social Security Cards: 800-772-1213

- Website: <https://www.ssa.gov/ssnumber/>

Fraud Alerts or a Credit Freeze:

- Website: http://www.fightidentitytheft.com/security_freeze_louisiana.html

Other support:

Identity Theft Resource Center: 888-400-5530

- Website: <http://www.idtheftcenter.org/>
- Email: info@fightidentitytheft.com.

Medicare Cards: 800-772-1213

- Website: <https://faq.ssa.gov/ics/support/kbanswer.asp?deptID=34019&task=knowledge&questionID=3708>

Passports: 877-487-2778

- Website: <https://travel.state.gov/content/passports/en/passports/lost-stolen.html>

U.S. Savings Bonds: 844-284-2676 (toll-free)

- Website: https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm

Tax Returns: 800-829-1040

- Website: <https://www.irs.gov/uac/About-Form-4506T>

Military Records: 866-272-6272

- Website: <https://www.archives.gov/veterans/military-service-records/>

Insurance Documents: Check with your insurance agent.

- Website: <http://insurance.lawyers.com/natural-disasters/replacing-personal-documents-lost-in-a-disaster.html>

Real Estate and Property Records (Mortgage Documents, Deeds, etc.): Contact your agent.

- Website: <http://insurance.lawyers.com/natural-disasters/replacing-personal-documents-lost-in-a-disaster.html>

Medical and Prescription Records: Call your doctor; medical and prescription records are tracked electronically.

Proof of Address/Residency: Contact your local utility company to obtain a recent bill.

National Archives Records: 866-272-6272

- Website: <http://www.archives.gov/preservation/records-emergency/public.html>

Saving family records:

- Website: <http://www.archives.gov/preservation/disasterresponse/guidelines.html>

Information provided by FEMA.