

Pinnacle Series Updates August 2018

- KnowledgeSmart Integration – Allows for personalized training for clients based on their assessment results.
 - The integration is configured in our Administrator Utility
 - Requires an API key specific to the client. Found when the log into KS portal on the Accounts page.
 - Customers can change their default training (Learning Path or Course) mappings in Manage Content > Learning Paths Tab > Tools > Map KnowledgeSmart Assessments
 - KnowledgeSmart Tab has been added to the Enroll Users box in the Management Utility
 - Assessments and Training can be Assigned
 - Training can be assigned after the fact in the Manage Completed Assessments box
 - Interviewees can be converted to Employees after assessment taken
 - End-users that have been assigned personalized training will see a trophy on the course card on the home screen and in the Learning Center
- Courses are now grouped and stacked according to Learning Paths. This frees up space on the home page and Learning Center.
- The Course Viewer now lists all course enrollments under the current learning path in the syllabus area.
- When enrolling users into a course or assessment, an optional filter has now been added to quickly locate users by their name, email, or job role.
 - This same type of filtering has been added to the Users tab in the Administrator Utility
- The ability to turn on and off subscription titles in the Asset Library has been added. This is an organization-wide setting and has been added into Manage Content > Manage Asset Libraries
- Print Option in Manage Content has been added for Workflows and Cheat Sheets. Appears on the right-click menu.
- Ability to sort/group the assets in a Workgroup has been added. The default is to sort alphabetically, but option added to group assets by resource type.
- Bookmark support for videos. The video player displays a Bookmarks icon when they are available. Also, if bookmarks exist and the video has a transcript, they will be inserted automatically at the correct locations in the transcript.
- Reminder notifications have been added to remind a user both 7 and 14 days prior to a specified due date of a course.
- Organization Logo – ability to provide a link has been added to the Web Settings tab in the Admin Utility

- Notification Emails – In the Administrator Utility > Web Settings there is now an option to allow your end-users to receive Pinnacle Notifications via email
 - If above setting is turned on for a company, an option has been added to the User Preferences page (defaulted on) in the browser to allow a user to receive email notifications as well as the normal ones. This would work for all Pinnacle Series notifications.
- Auto-play videos in the course viewer
- If a transcript file (vtt or srt) is found in the same location and with the same name as an mp4 when it is uploaded, you will be prompted if you want to upload the transcript
- Workflow and Learning path search results will now be returned in a condensed/collapsed format. They can be expanding by the user to see details.
- 'Go To' option has been added to the popup versions of the Cheat Sheet and Video viewers to navigate you to the main viewer page.
- Email support option has been added. If live chat is not currently available, customers will have the option to send an email to support.
- Ability for client to remove the display of Download Links for their organization has been added to the Web Settings tab in the Administrator Utility
- Partners / Eagle Point now have the ability to specify policy agreements that need to be accepted by a user. These are created and managed in the Partner Utility.